



Kendall Kornelsen <kendall03k@gmail.com>

Important Recall Notice

1 message

MAXXD Trailers <warranty@maxxdtrailers.com>
Reply-To: MAXXD Trailers <warranty@maxxdtrailers.com>
To: kendall03k@gmail.com

Mon, Apr 9, 2018 at 3:59 PM

MAXXD Trailers Dealer Bulletin

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sales@maxxdtrailers.com

1-844-41-MAXXD



Important Safety Recall Notice

To: All Dealers of MAXXD Trailers

Date: April 9, 2018

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Maxey Trailers Mfg, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2017 and 2018 MAXXD A3X, A5X, and A6X model Drop-N-Load trailers. Accordingly, a recall to address this issue was filed on March 21, 2018 – **Recall 18V184**.

The suspension arms in these models were designed in such a way that they

may begin to crack. If the suspension arm begins to crack, the trailer may not be able to handle the load, rendering the trailer inoperable. Additionally, if complete failure of the suspension arm occurs, the axle could come loose while traveling down the road, increasing the risk of a crash.

This notice applies to A3X, A5X, and A6X Drop-N-Load trailers ending in the following VIN range: **045099 through 055130**

Owners of recalled units will be notified by mail about the recall. Owners will be instructed to contact the Maxey Trailers dealer from which they purchased their trailer (or any other Maxey Trailers dealer, if nearer or more convenient to them) as soon as possible to request and schedule a service appointment to have their trailers inspected and remedied. **The inspection and remedy service must be performed at no cost to owners.**

The trailers in this recall need to have the suspension arms inspected closely for any signs of cracks on the rear corners. If there's any damage, the arms will need to be replaced. If no damage has started, added welds will prevent the issue. Instructions for the inspection and repair can be downloaded [HERE](#) and [HERE](#).

- **Adding welds:** 2 hours at \$65 per hour – remedy available upon receipt of notice
- **Replacing arms:** 8 hours at \$65 per hour – remedy available upon receipt of notice

Please note that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply

to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Jacob in warranty at 903-201-6696 or warranty@maxxdtrailers.com.

Sincerely,
Kendall Kornelsen

- Head of Product Design
- Maxey Trailers Mfg., Inc.



7075 FM 38 N, Brookston, TX 75460

sales@maxxdtrailers.com

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