

# IMPORTANT CAMPAIGN INFORMATION

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**

Freightliner Dealers – U.S. and Canada

Western Star and Sterling Dealers – U.S. and Canada

FCCC Dealers – U.S. and Canada

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

FAX 503-745-9009

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REF #: ICI18-013  
Effective: 04/26/2018  
Release: 04/26/2018

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

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**SUBJECT: TBB FL761 & FL765 – Interim Recall Notices**

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This letter is to inform you that an interim recall notices are being issued for Thomas Built Buses recalls FL761, TBB Minotour Wheelchair Lift Interlock, and FL765, TBB Saf-T-Liner C2 LPG Fuel Lines. They will be mailed in the next few weeks.

Copies follow for your reference.

**This notice is for your information only. There is no action for customers or dealers to take at this time.** If customers inquire, please let them know the recall will begin when all preparations are complete.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses  
1408 Courtesy Road  
High Point, NC 27260  
336.889.4871 Phone

May 2018  
FL761  
Interim Recall Notice  
NHTSA #18V-157 (School Buses)  
#18V-158 (Non-School Buses)

## IMPORTANT SAFETY RECALL

See enclosed VIN list

### Subject: TBB Minotour Wheelchair Lift Interlock

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Minotour buses equipped with an optional wheelchair lift manufactured June 22, 2007, through December 8, 2017.

On certain buses, the interlock may not prevent the wheelchair lift from operating while the vehicle gear shifter is in neutral or drive. If the vehicle is moved while the wheelchair lift is in operation, there is an increased risk of injury.

The wheelchair lift wiring will be inspected and repaired as needed.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Parts are not yet available. You may continue to operate your vehicle.

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized Thomas Built Buses dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions or require further information, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosures

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses  
1408 Courtesy Road  
High Point, NC 27260  
336.889.4871 Phone

May 2018  
FL761  
Interim Recall Notice  
Transport Canada #18-119 (School Buses)  
#18-120 (Non-School Buses)

## Subject: TBB Minotour Wheelchair Lift Interlock

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Minotour buses equipped with an optional wheelchair lift manufactured June 22, 2007, through December 8, 2017.

On certain buses, the interlock may not prevent the wheelchair lift from operating while the vehicle gear shifter is in neutral or drive. If the vehicle is moved while the wheelchair lift is in operation, there is an increased risk of injury.

The wheelchair lift wiring will be inspected and repaired as needed.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Parts are not yet available. You may continue to operate your vehicle.

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized Thomas Built Buses dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. In Canada, you may contact Transport Canada road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call (800) 333-0510.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosures

**Mai 2018**

**FL761**

**Avis de rappel intermédiaire**

**Transport Canada n° 18-119 (autobus scolaires)**

**n° 18-120 (autobus non scolaires)**

## **Objet : Verrouillage du levage de fauteuil roulant Minotour de TBB**

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Au nom de sa filiale à part entière Thomas Built Buses (TBB), Daimler Trucks North America LLC a déterminé qu'une défaillance liée à la sécurité du véhicule à moteur existe sur certains autobus Thomas Built Buses Minotour équipés d'un levage de fauteuil roulant optionnel construits entre le 22 juin 2007 et le 8 décembre 2017.

Sur certains autobus, il est possible que le verrouillage ne prévienne pas le levage de fauteuil roulant de fonctionner tandis que le levier de vitesse du véhicule est en position neutre ou en position marche. Si le véhicule roule lorsque le levage de fauteuil roulant est en marche, il y aura un risque de blessure plus élevé.

Les fils du levage de fauteuil roulant seront inspectés et réparés si nécessaire.

Ceci est le premier de deux avis que vous recevrez à ce sujet. Le but de cette lettre est de vous informer d'un rappel à venir pour corriger le problème mentionné ci-dessus. Les pièces ne sont pas encore disponibles. Vous pouvez continuer à faire utiliser le véhicule.

Le deuxième avis vous informera quand le remède final sera disponible. **Lorsque vous recevrez le deuxième avis**, veuillez contacter votre concessionnaire Thomas Built Buses autorisé pour programmer le rappel pour votre véhicule.

Si vous ne possédez pas de véhicule qui correspond au(x) numéro(s) d'identification apparaissant sur l'Avis de rappel, veuillez retourner l'avis au Service des campagnes de garanties avec tous les renseignements dont vous disposez qui pourraient nous aider à identifier le propriétaire actuel.

Nous nous excusons pour tout inconvénient que cela aurait pu causer. Si vous avez des questions au sujet de ce rappel, veuillez contacter le Service de garantie au 1-336-889-4871, du lundi au vendredi de 8 h à 17 h, heure de l'Est. Au Canada, vous pouvez contacter Transport Canada - Sécurité routière, au 80 rue Noël, Gatineau, Québec J8Z 0A1, ou appeler le 1-800-333-0510.

**SERVICE DE GARANTIE THOMAS BUILT BUSES**

Pièces jointes

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses  
1408 Courtesy Road  
High Point, NC 27260  
336.889.4871 Phone

May 2018  
FL765  
Interim Recall Notice  
NHTSA # 18V-190

## IMPORTANT SAFETY RECALL See enclosed VIN list

### Subject: TBB Saf-T-Liner C2 LPG Fuel Lines

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Saf-T-Liner C2 buses manufactured April 3, 2013, through November 28, 2017, with propane engines and fuel line routing.

On certain buses, interference between the fuel line plumbing routing and J-hook body support bracket may cause chaffing and a potential fuel leak. A propane fuel leak in the presence of an ignition source may increase the risk of a fire.

Fuel line routing will be inspected for proper clearance and will be rerouted if required.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. The repair is being validated. You may continue to operate your vehicle.

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized Thomas Built Buses dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions or require further information, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosures

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses  
1408 Courtesy Road  
High Point, NC 27260  
336.889.4871 Phone

May 2018  
FL765  
Interim Recall Notice  
Transport Canada #18-141

## Subject: TBB Saf-T-Liner C2 LPG Fuel Lines

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Saf-T-Liner C2 buses manufactured April 3, 2013, through November 28, 2017, with propane engines and fuel line routing.

On certain buses, interference between the fuel line plumbing routing and J-hook body support bracket may cause chaffing and a potential fuel leak. A propane fuel leak in the presence of an ignition source may increase the risk of a fire.

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If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. In Canada, you may contact Transport Canada road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call (800) 333-0510.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosures

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Autobus Thomas Built  
1408 Courtesy Road  
High Point, NC 27260, États-Unis  
Téléphone : 336.889.4871

**Mai 2018**  
**FL765**  
**Avis de rappel intermédiaire**  
**Transport Canada n° 18-141**

## **Objet : Conduite de carburant TBB Saf-T-Liner C2 LPG**

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Au nom de sa filiale à part entière Thomas Built Buses (TBB), Daimler Trucks North America LLC a déterminé qu'une défaillance liée à la sécurité du véhicule à moteur existe sur certains autobus Thomas Built Buses Saf-T-Liner C2 équipés des moteurs à propane et d'un circuit de la conduite de carburant construits entre le 3 avril 2013 et le 28 novembre 2017.

Sur certains autobus, l'interférence entre la plomberie du circuit de la conduite de carburant et le crochet support du châssis en J peut causer de la friction et une fuite de carburant potentielle. Une fuite de carburant du propane en présence d'une source de feu peut accroître le risque d'incendie.

Le circuit de la conduite de carburant sera inspecté pour l'espace approprié et redirigé si nécessaire.

Ceci est le premier de deux avis que vous recevrez à ce sujet. Le but de cette lettre est de vous informer d'un rappel à venir pour corriger le problème mentionné ci-dessus. La réparation est en train d'être validée. Vous pouvez continuer à faire utiliser le véhicule.

Le deuxième avis vous informera quand le remède final sera disponible. **Lorsque vous recevrez le deuxième avis**, veuillez contacter votre concessionnaire Thomas Built Buses autorisé pour programmer le rappel pour votre véhicule.

Si vous ne possédez pas de véhicule qui correspond au(x) numéro(s) d'identification apparaissant sur l'Avis de rappel, veuillez retourner l'avis au Service des campagnes de garanties avec tous les renseignements dont vous disposez qui pourraient nous aider à identifier le propriétaire actuel.

Nous nous excusons pour tout inconvénient que cela aurait pu causer. Si vous avez des questions au sujet de ce rappel, veuillez contacter le Service de garantie au 1-336-889-4871, du lundi au vendredi de 8 h à 17 h, heure de l'Est. Au Canada, vous pouvez contacter Transport Canada - Sécurité routière, au 80 rue Noël, Gatineau, Québec J8Z 0A1, ou appeler le 1-800-333-0510.

SERVICE DE GARANTIE THOMAS BUILT BUSES  
Pièces jointes