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SAFETY RECALL

CAMPAIGN BULLETIN

Fuel Pressure Sensor Voluntary Safety Recall Campaign

Reference: PC618
Date: March 9, 2018

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for retailers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2011-12 Juke (F15)	49,385	NA	March 9, 2018	YES

***** Campaign Summary *****

Nissan is conducting a voluntary safety recall campaign on certain 2011-12 Nissan Juke vehicles to re-tighten the fuel rail pressure sensor to the correct torque specification. On some affected vehicles, the fuel rail pressure sensor may not have been tightened to specification and may gradually loosen over time due to heat and vibration, which could possibly cause a small amount of fuel to leak.

***** What Dealers Should Do*****

1. Verify if vehicles are affected by this Voluntary Recall Campaign using Service Comm or DBS National Service History – Open Campaign I.D. **PC618**.
2. Dealers should not **sell, lease, trade, rent or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been remedied.
3. Dealers should use **NTB18-022** to remedy any vehicles subject to this campaign.
4. Once repaired, dealers should submit the claim, using the claims coding provided, and release the vehicle.

***** Release Schedule *****

Parts	<ul style="list-style-type: none"> No parts are necessary for this repair
Special Tool	<ul style="list-style-type: none"> J-51813 Fuel Sensor Socket Dealers have already received this special tool via a previous campaign activity. Additional tools are anticipated to become available via TechMate @ 1-800-662-2001 at the end of April 2018.
Repair	<ul style="list-style-type: none"> NTB18-022
Owner Notification	Nissan will begin notifying owners of all potentially affected vehicles in April 2018 , via U.S. Mail.

***** Dealer Responsibility *****

It is the dealer's responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate Campaign I.D. for the campaign status on each vehicle falling within

the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes.

Q: Does this stop sale apply to previously owned vehicles?

A. Nissan strongly recommends dealers not sell previously owned vehicles affected by this recall until it is remedied. Certain states have laws preventing the sale of previously owned vehicles with open safety recalls. Dealers must comply with all federal, state, and local laws regarding vehicle sales as they relate to open safety recalls.

Q. What is the reason for safety recall?

A. These vehicles were previously included under recall R1201 (12V-069) and the remedy was completed. Nissan has recently learned that some vehicles may not have had the 12V-069 remedy applied correctly and is now asking owners to return to the dealer to have their fuel pressure sensor retightened out of an abundance of caution.

Q. What is the possible effect of the condition?

A. The fuel pressure sensor may gradually loosen over time due to heat and vibration, which could possibly cause a small amount of fuel to leak. Owners should still have the fuel pressure sensor retightened, even if they previously had R1201 (12V-069) completed out of an abundance of caution.

Q. What will be the corrective action for this voluntary safety recall campaign?

A. Nissan dealers will tighten the fuel rail pressure sensor to the correct specification.

Q. How long will the corrective action take?

A. The remedy should take less than one (1) hour to perform once parts are available. However, the Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin notifying owners of all potentially affected vehicles in **April 2018**, via U.S. Mail.

Q. Are parts readily available?

A. No parts are necessary for this repair.

Q. Is my vehicle safe to drive?

A. Yes. However, Nissan recommends that you make an appointment for the sensor to be retightened as soon as possible.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Is there any charge for the repair?

A. No, the remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

For Consumer Affairs: Please inform us of the dealer where you would like to have the corrective action completed.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. How many vehicles are involved in the campaign?

A. Approximately 55,802 vehicles manufactured at the Oppama, Japan plant are affected.

Region	Juke (F15)
Canada	6,417
USA	48,724
Guam	103
Puerto Rico	552
U.S. Virgin Islands	6
Total	55,802

Make/Model	Dates of Manufacture
MY2011-12 Nissan Juke (F15)	April 09, 2010 through December 27, 2011

Q. Are you experiencing this condition on any other Nissan (or Infiniti) models?

A. No other Nissan or Infiniti vehicles are affected because the subject fuel pressure sensor is only used in the above vehicles with direct injection gasoline engines and the population is limited to vehicles remedied under a previous recall.