



NOTIFICATION OF SAFETY RECALL H074 (NHTSA 18V140)

SERVICE BULLETIN

15-MAR-18

NO.: 7-146USA

SEC.: RECALL

MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2018 model year Jaguar E-PACE vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range with the assembly of the front left and right brake flexi hose brackets. The brake hose brackets were subject to unauthorized plant manufacturing operations. This unauthorized operation has taken the bracket position away from design specification.

AFFECTED VEHICLE RANGE

E-PACE (X540)

Model Year: 2018

VIN: SADFL2FX9J1Z01546-SADFM2GX9J1Z06323

A total of 41 vehicles are potentially involved in the USA and Federalized Territories. Visit the Jaguar Business Network (JBN) website for a list of affected unsold (as of 15 March 2018) vehicles.

EFFECT ON VEHICLE OPERATION

Vehicles in this condition may not meet design specification clearance requirements between the front wheel and hose and in certain scenarios may lead to the brake flexi hose coming into contact with the front tires, leading to chafing and ultimately a loss of brake fluid.

Brake fluid loss will illuminate a red warning triangle on the instrument cluster instructing the driver to seek qualified assistance. If sufficient brake fluid leaks out, this will ultimately result in extended brake pedal travel combined with reduced braking performance in the corresponding brake circuit and vehicle stopping distances will increase.

Loss of one braking circuit could compromise vehicle stability and significantly increase the risk of an accident.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to an authorized Jaguar retailer who will inspect the brake flexi hose bracket. If the clearance is not to the required specification, the technician will replace either one or both of the front brake flexi hose brackets. There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification is expected to occur on or before 23 April 2018.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by Program Code 'H074' prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured. This is currently expected to be available the week of 19 March 2018.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.