



New Safety Recall Advanced Communication – U17

FCA US LLC (FCA US) has announced a safety recall on certain 2018 model year (VM) RAM ProMaster City vehicles equipped as a cargo van without a second row seat.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with tire placard labels which indicate an incorrect total number seating capacity of five (5) rather than two (2) occupants. While the number of occupants is incorrect, the combined weight is correctly stated on the label and therefore poses no risk to motor vehicle safety. However, the incorrect tire placard label may, in rare circumstances, cause customer confusion potentially leading to vehicle overloading resulting in a failed tire, which could cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 110.S4.3 which requires a placard permanently affixed to the vehicle that includes “(a) Vehicle capacity weight expressed as ‘The combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds’; (b) Designated seated capacity (expressed in terms of total number of occupants and number of occupants for each front and rear seat location)”.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to provide an overlay label with the correct values for seating capacity. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 2nd Quarter of 2018.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.