



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 18V-121

CAN: 2018-095

Safety Advisory: 18-314

March 14, 2018

SAFETY ADVISORY 18-314

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Crossroads Zinger and Longhorn Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in the recall population may have a ground wire at the GFCI receptacle improperly installed. If the ground wire shorts, there is an increased risk of damage or fire to the unit. The vehicles included in the recall are:

2018 Crossroads Zinger Travel Trailers

Serial Number Range: JS370824- JS372476

2018 Crossroads Longhorn Travel Trailers

Serial Number Range: JS379108- JS379203

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

- | | | | |
|---------|---------|---------|---------|
| «VIN1» | «VIN2» | «VIN3» | «VIN4» |
| «VIN5» | «VIN6» | «VIN7» | «VIN8» |
| «VIN9» | «VIN10» | «VIN11» | «VIN12» |
| «VIN13» | «VIN14» | «VIN15» | «VIN16» |
| «VIN17» | «VIN18» | «VIN19» | «VIN20» |
| «VIN21» | «VIN22» | «VIN23» | «VIN24» |
| «VIN25» | «VIN26» | «VIN27» | «VIN28» |
| «VIN29» | «VIN30» | «VIN31» | «VIN32» |
| «VIN33» | «VIN34» | «VIN35» | «VIN36» |
| «VIN37» | «VIN38» | «VIN39» | «VIN40» |
| «VIN41» | «VIN42» | «VIN43» | «VIN44» |
| «VIN45» | «VIN46» | «VIN47» | «VIN48» |
| «VIN49» | «VIN50» | «VIN51» | «VIN52» |
| «VIN53» | «VIN54» | «VIN55» | «VIN56» |
| «VIN57» | «VIN58» | «VIN59» | «VIN60» |

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #18-314, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

PO Box 2000 – Goshen, IN 46527-2000

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www.keystonerv.com

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada