

Dealer Written Notification Letter (U.S.A and Canada)

Date: April 2, 2018

To: Karma Dealer Principal, Service Manager, Warranty Administrator, Sales Manager,
General Manager & Parts Manager

From: Karma Aftersales Department

Subject: Repair Availability for Compliance Recall Campaign RC-18-84-01 – Head-protection
Side Airbags

2018 MY Karma Revero

On or about April 2, 2018 repairs can begin for vehicles affected by Compliance Recall Campaign RC-18-84-01. Please see attachment for the campaign circular for complete information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Karma Warranty. As always, any press inquiries should be directed to Karma Public Relations.

Karma Aftersales Department