



VOLKSWAGEN DEALERSHIP COMMUNICATION – USA ONLY

Date: February 16, 2018

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Advance Notice – Compliance Recall 69V2 – Driver Airbag
Certain 2017-2018 MY Volkswagen Tiguan Limited

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Volkswagen has notified NHTSA about the upcoming safety recall described in this letter.

CODE	69V2
AFFECTED VEHICLES	Certain 2017-2018 MY Volkswagen Tiguan Limited – United States Only <ul style="list-style-type: none">Total number of affected vehicles: 3,768Number of affected vehicles in inventory: 1,835 On Monday, February 19, 2018, check your daily campaign open inventory report or OMD for affected vehicles in your inventory.
RECALL DESCRIPTION	Affected vehicles were built with a driver airbag/steering wheel combination that was not released for the United States market. In the event of a crash with airbag deployment, the airbag may not perform as required by regulations, which may increase the risk of injury.
CORRECTIVE ACTION	As with any safety/compliance recall, affected vehicles in dealer inventory are on mandatory stop-sale hold until this recall repair has been performed. Under this recall, the driver airbag and steering wheel will be replaced. Repair information will be provided to dealers when parts and repair instructions become available to support this recall.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection