

Dealer Principal	General Manager	Sales Manager	Service Manager	Parts Manager	Marketing	Finance
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Aftersales Bulletin

Ghost (RR4) Delivery Stop Notification / Safety Recall Notification

Please be reminded that it is a violation of Federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the delivery stop / safety recall repair has been performed. This means that dealers may not legally deliver a new motor vehicle to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop / safety recall. Note also that substantial civil penalties apply to violations of this law (The Safety Act).

Also, you should not sell, lease or deliver any Provenance (CPO) or used vehicles subject to a delivery stop / safety recall until the repair is completed.

1. Affected Vehicles

Ghost (RR4) production between December 14, 2017 to January 15, 2018

2. Situation

A potential issue has been identified with the curtain airbag on a small number of Rolls-Royce Ghost.

3. Procedure

A Service Information bulletin will be published as soon as further details are available. Please do not order any parts at this time, as the campaign procedure is still being finalized.

Vehicles affected by this delivery stoppage must not be delivered to a customer until repairs are completed.

4. Contact Information:

If you have further questions please contact your Regional Aftersales Manager (RAM) or your Regional General Manager (RGM).