



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

February 2018

**IMPORTANT SAFETY RECALL**  
**NHTSA Recall Campaign # 18V-072**

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 – 2018, Eagle 333BHOK (EC) travel trailers manufactured August 3, 2016 through October 19, 2017.

The safety chains installed by the manufacture of the A frame are underrated for the Gross Vehicle Weight Rating (GVWR) of the travel trailers. The recalled units have safety chain load rating of 11,700 lbs. when the correct load rating should be 16,200 lbs. The underrated safety chains may break under normal use, increasing the risk of trailer separation from the tow vehicle, and therefore increasing risk of a crash with personal injury and/or property damage.

The recall remedy is to replace the existing safety chains that are rated at 11,700 lbs. with safety chains that are rated at 16,200 lbs.

Our records show the following unit is affected by this Recall and must have the recall remedy performed **prior** to leaving your Dealership.

**UNIT SERIAL NUMBER**

**Dealer Campaign Responsibility**

**Federal law** requires that all units in your inventory be repaired prior to delivery to a customer. **If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.**

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for further instructions.

We certainly regret this inconvenience; however our Customer's safety is our most important priority.

Sincerely,  
Jayco Towable Division