

**\* \* TECHNICAL INFORMATION NOTICE \* \***

**DATE:** April 20, 2018

**TO:** Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Service Managers, and Parts Managers

**RE:** Countermeasure Part Inspection During Parking Brake Corrosion Safety Recall

**TIN NO.** TIN-18-SR-002-C

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**AFFECTED VEHICLES:** Certain 2014-2016 Outlander and 2013-2016 Outlander Sport

**PURPOSE**

Mitsubishi Motors North America, Inc. (MMNA) would like to remind everyone that the “Confirm Mark” labor ops are applicable **only** when countermeasure mark(s) are found during the **INSPECTION AND IDENTIFYING IMPROVED PARTS** step in SR-18-002. As a reminder, the countermeasure marks are:

- 1) Blue paint mark on the hook; or
- 2) “G” stamp near the nut.

Any other marks found on the caliper lever are production (or “manufacturing”) marks, **NOT** countermeasure marks.

MMNA would also like to ensure that technicians are correctly identifying the vehicles that do not need a repair performed. Therefore, **all inspection-only claims processed after 4/23/2018 must include photos of the caliper lever with a countermeasure mark—those photos must be posted to the Photos Required Condition (PRC) system in the “RECALL PHOTO/DOCS SUPPORT” category. The photo must clearly show the countermeasure mark with a legible, hand-written note of the last 8 characters of the VIN.**

**If blue paint mark is found on the hook of the caliper lever or if “G” is stamped near the nut, the caliper is already a countermeasure unit. No further inspection or replacement work is required.**

Check both left and right rear brake caliper assemblies.

**NOTE:** Blue or green marks located on areas other than the lever hook are production marks and do not mean they are improved parts.

**Caliper Lever**

**Production mark**

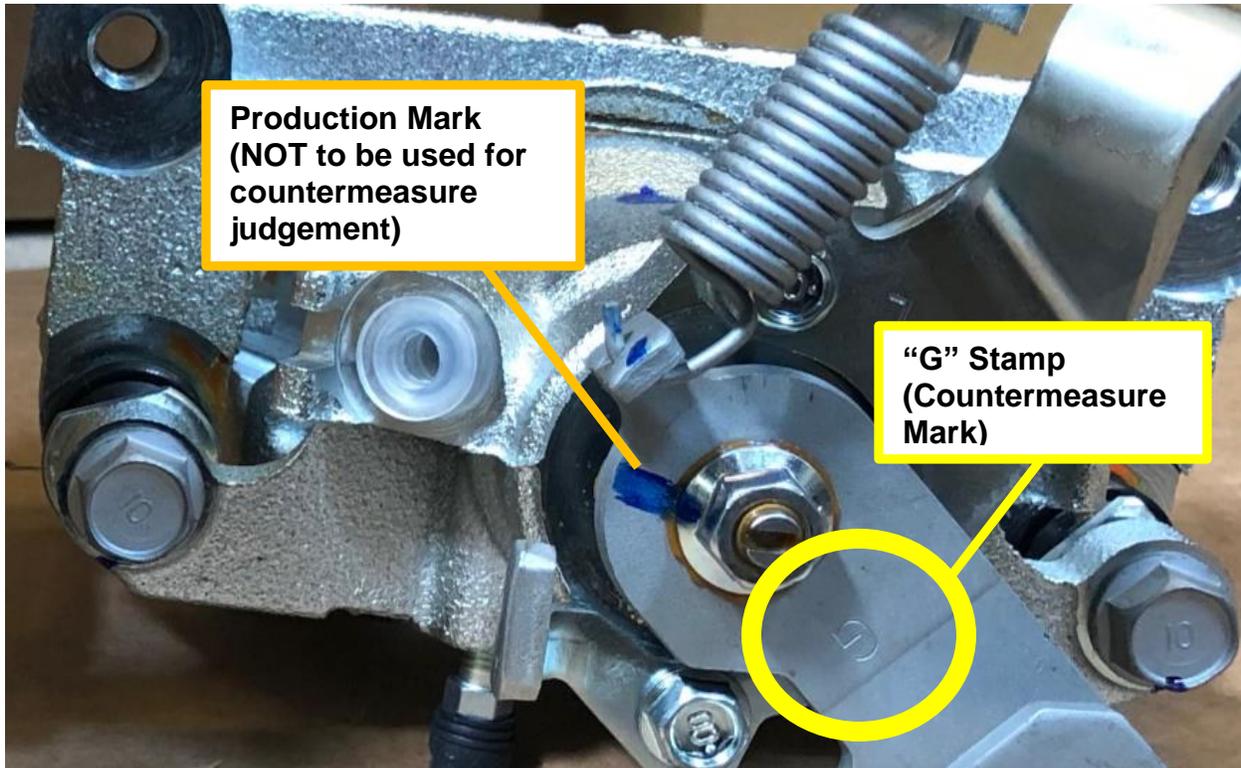
**Blue Paint on Hook**

**“G” Stamp Near the Nut**

**Rear Brake Caliper Assembly**

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Additional sample photo of marks:



Customer satisfaction is important to MMNA, and we would like to take this opportunity to remind you to **follow the proper flowcharts**, and that the **proper inspection and repair** procedures **must** be followed to fix the customer's vehicle right the first time.

Please contact your DPSM if you have any questions.

***IMPORTANT***

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.