

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: June 20, 2018

TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Service Managers, and Parts Managers

RE: Countermeasure Part Inspection During Parking Brake Corrosion Safety Recall – Additional Process

TIN NO. TIN-18-SR-002-D

AFFECTED VEHICLES: Certain 2014-2016 Outlander and 2013-2016 Outlander Sport

PURPOSE

TIN-18-SR-002-C advised dealers that for Safety Recall SR-18-002REV – Parking Brake Corrosion Safety Recall, all inspection-only claims processed after 4/23/2018 must include photos of the caliper lever with a countermeasure mark and the photos must be posted to the Photos Required Condition (PRC) system in the "RECALL PHOTO/DOCS SUPPORT" category.

Effective immediately, prior to payment of the recall claim, the PRC posting must be approved by Zone personnel. If the Zone personnel does not act (approve/deny/return to dealer) on the PRC posting the same day as the recall claim is submitted, the claim will be returned. The claim will remain in return status until Zone personnel has acted on the photos in the PRC.

Please contact your DPSM if you have any questions.