

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: March 27, 2018
TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and Parts Managers
RE: Drive Belt Auto Tensioner Safety Recall Campaign
ATIN NO. ATIN-18-SR-001-B

AFFECTED VEHICLES: Certain 2008-2012 Outlander, 2011-2012 Outlander Sport, 2009-2012 Lancer, and 2010-2012 Lancer Sportback

PURPOSE

A recall campaign will be released today for the drive belt auto tensioner on certain 2008-2012 Outlander built from June 25, 2008 to November 16, 2011; 2011-2012 Outlander Sport built from August 26, 2010 to December 15, 2011; 2009-2012 Lancer built from March 20, 2008 to November 17, 2011; and 2010-2012 Lancer Sportback built from June 17, 2009 to November 15, 2011. The Recall Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

The flange of the drive belt automatic tensioner may crack, causing detachment of the drive belt. If the drive belt detaches, the alternator will not charge the battery, causing an engine stall, and/or the power steering assist will be disabled, increasing the risk of a crash.

Dealers are requested to inspect the drive belt auto tensioner, and if a countermeasure part is determined to not have already been installed, the dealer is to proceed with replacement of the drive belt auto tensioner with a countermeasure unit.

Notification letters will be mailed, today, March 27, 2018, to owners of affected vehicles, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall performed. Some vehicles are also affected by SR-18-003 "Sunroof" or SR-18-004 "Outlander Sport Windshield Wiper Link" campaign. Sample copies of the letters are included in the Recall Bulletin for your reference.

Some dealers may be force allocated stock of parts necessary to complete this recall using a formula based on the proximity and percentage of applicable registered VINs by ZIP code. Parts shipments will be processed via the 'R' order type and will start shipping along with your scheduled stock order beginning March 28, 2018. Dealers may place additional orders via the MDL. Please refer to Parts Bulletin TN-OL-01-18 for additional information.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the **Most Recent: Open Campaign List** available under the service section of "e-reports." Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1801R), please check for and complete any other open campaign. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.