



David J. Johnson
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

January 17, 2018

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Awareness Communication - Upcoming Safety Recall 18S01
Certain 2009-2010 and 2013 Mustang, 2009-2010 Ranger, Fusion, Milan, MKZ,
Edge, and MKX Vehicles
Passenger Airbag Inflator Replacement

REASON FOR THIS COMMUNICATION

To inform dealers that Ford Motor Company has notified the National Highway Traffic Safety Administration (NHTSA) of an upcoming safety recall. This is the third of five planned annual expansions of vehicles by model year and geographic zones as directed by the NHTSA's Takata Consent Order. Once the NHTSA releases the information, there is a possibility that dealers may be contacted by customers about the recall. This notice will help you answer customer questions.

REASON FOR THIS SAFETY RECALL

NHTSA and Takata have determined that the propellant in certain Takata airbag inflators can experience an alteration over time with exposure to certain climate conditions. A combination of time, high temperature fluctuations, and humidity contribute to the degradation of the propellant in the inflators. This degradation can cause the propellant to burn too quickly, creating high pressure inside the inflator, and in extreme cases causing the inflator to rupture in the event of a crash necessitating airbag deployment. A ruptured inflator can send inflator parts toward vehicle occupants resulting in serious injury or death. Additional information regarding Takata recalls can be found at www.nhtsa.gov and www.safercar.gov.

AFFECTED VEHICLES

Vehicles identified below that were originally sold in or ever registered in certain geographic locations.

Zone A: Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, U.S. Virgin Islands, American Samoa, Guam, Northern Mariana Islands (Saipan).

Zone B: Arkansas, Arizona, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, North Carolina, Nebraska, Nevada, New Jersey, New Mexico, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, West Virginia.

Zone C: Alaska, Colorado, Connecticut, Iowa, Idaho, Massachusetts, Maine, Michigan, Minnesota, Montana, North Dakota, New Hampshire, New York, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin, Wyoming.

AFFECTED VEHICLES (continued)

Vehicle	Zone A Model Year	Zone B Model Year	Zone C Model Year	Assembly Plant	Build Dates
Mustang	2013	2010	2009	Flat Rock	TBD
Ranger	N/A	2010	2009	Twin Cities	
Fusion	N/A	2010	2009	Hermosillo	
Milan					
MKZ					
Edge	N/A	2010	2009	Oakville	
MKX					

NOTE: Takata airbag recall zones have been defined by the NHTSA based on temperature and humidity. Refer to Figure 1.

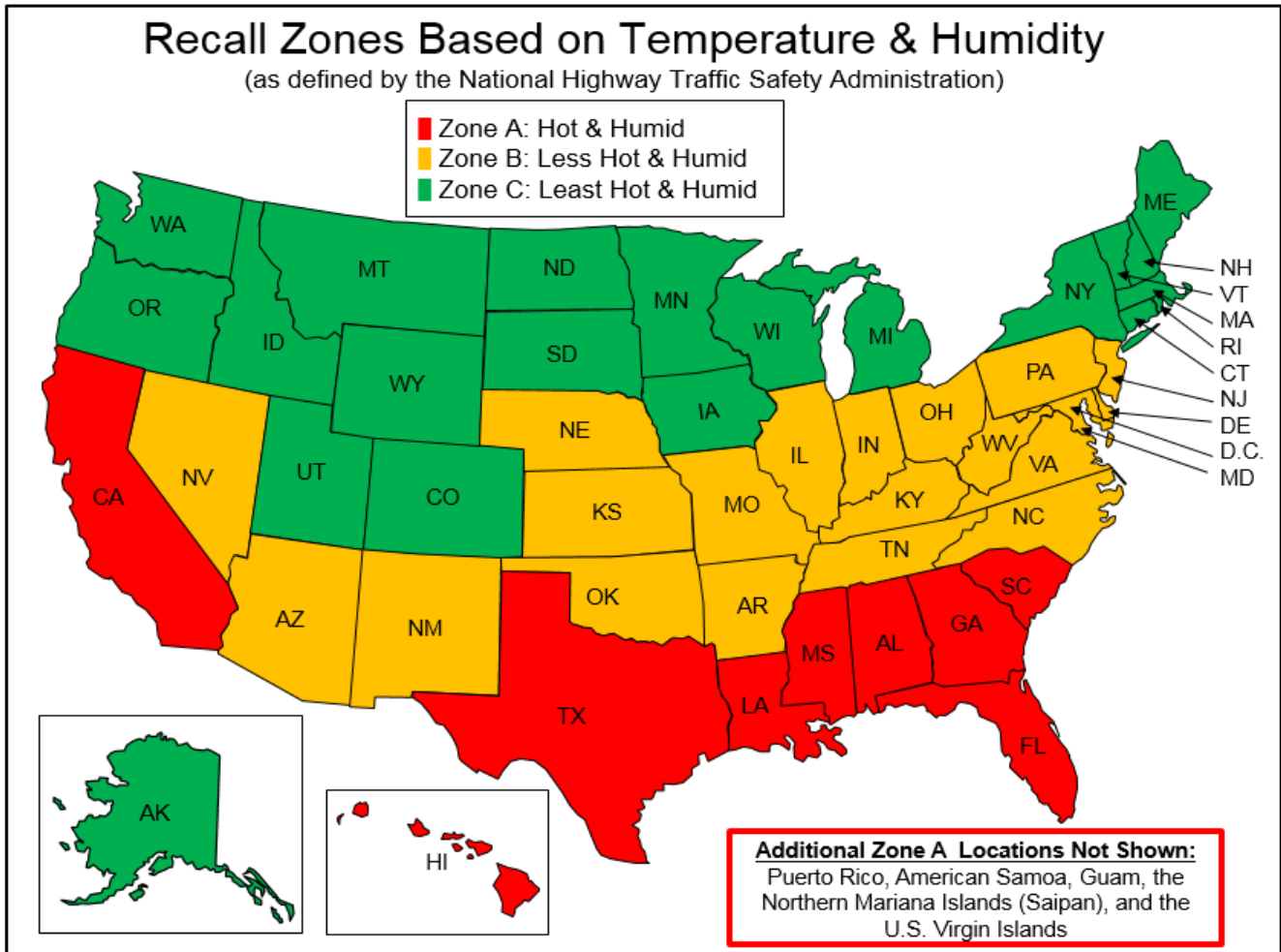


FIGURE 1

SERVICE ACTION

Dealers will be directed to service the front passenger airbag. A complete bulletin will be provided to dealers once replacement parts are available.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

OASIS AND FSA VIN LISTS

OASIS and FSA VIN lists are expected to be activated by the end of February 2018.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "D. Johnson". The signature is written in a cursive style with a large initial "D" and a long, sweeping underline.

David J. Johnson