

David J. Johnson Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

May 31, 2018

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Safety Recall 18S01 - Supplement # 1

Certain 2009-2010 and 2013 Mustang, 2009-2010 Ranger, Fusion, Milan, MKZ,

Edge and MKX Vehicles

Passenger Airbag Inflator Replacement

New! REASON FOR THIS SUPPLEMENT

- Repairs are now available for all Mustang and Ranger vehicles in safety recall 18S01.
- Parts for Mustang and Ranger vehicles are now available for open order.
- Dealers should also perform safety recall 15S21 on the driver side airbag for Mustang vehicles if this recall has not yet been completed.
- Dealers with Quick Lanes may now use Quick Lane service bays and Quick Lane technicians to perform Takata Airbag Recalls <u>ONLY</u>. Reference the Quick Lane Repairs section for further details.

REASON FOR THIS SAFETY RECALL

NHTSA and Takata have determined that the propellant in certain Takata airbag inflators can experience an alteration over time with exposure to certain climate conditions. A combination of time, high temperature fluctuations, and humidity contribute to the degradation of the propellant in the inflators. This degradation can cause the propellant to burn too quickly, creating high pressure inside the inflator, and in extreme cases causing the inflator to rupture in the event of a crash necessitating airbag deployment. A ruptured inflator can send inflator parts toward vehicle occupants resulting in serious injury or death. Additional information regarding Takata recalls can be found at www.safercar.gov.

AFFECTED VEHICLES

Vehicles included in this safety recall were <u>originally sold or at some point registered</u> in certain states only. Affected vehicles are identified in OASIS and FSA VIN Lists.

REPAIRS ARE CURRENTLY AVAILABLE FOR THE FOLLOWING VEHICLES ONLY

Vehicle	Zone A* Model Year	Zone B* Model Year	Zone C* Model Year	Assembly Plant
Mustang	2013	2010	2009	Flat Rock
Ranger	N/A	2010	2009	Twin Cities

^{*}Refer to Figure 1.

NOTE: Repairs are currently only available for Mustang and Ranger vehicles covered under safety recall 18S01. Repairs for most other vehicles affected by this safety recall are expected to become available throughout the second and third quarters of 2018. Dealers are encouraged to refer to the Takata Airbag Inflator Recall Information for Dealers document on the FMC dealer homepage for the latest parts status for all Takata airbag recalls. The dealer bulletin will also be updated as repair information becomes available. Parts are not interchangeable between different vehicle models so a repair should not be attempted on vehicles that repairs are not currently published for.

Due to owner relocations and vehicle resale activity, dealers located in other Zones may have some vehicles assigned to their FSA VIN list. All vehicles affected by this safety recall must be repaired, regardless of the vehicle's current location. Always use OASIS to identify affected vehicles. The Takata airbag recall zones have been defined by the NHTSA, based on temperature and humidity.

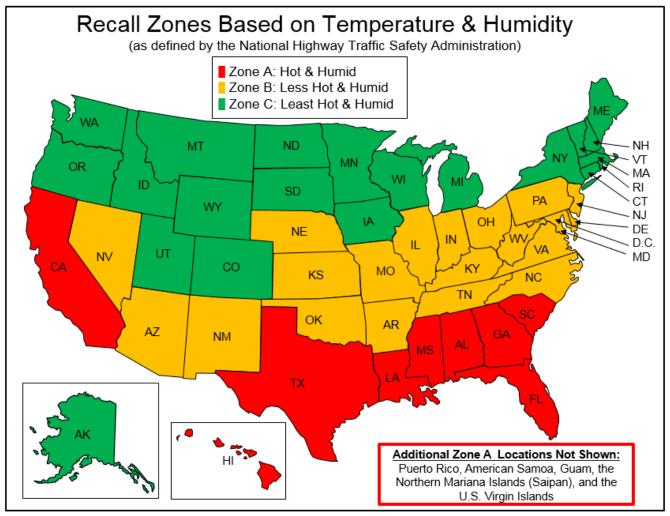


FIGURE 1

New! SERVICE ACTION

Dealers are to replace the passenger airbag inflator. This service must be performed on all affected vehicles at no charge to the vehicle owner.

For Mustang vehicles, dealers should check OASIS to determine if safety recall 15S21 is open for the driver side airbag. If safety recall 15S21 is open, then it should be completed in addition to safety recall 18S01. Parts are readily available to complete safety recall 15S21.

New! OWNER NOTIFICATION MAILING SCHEDULE

Mustang customers were mailed the week of May 14, 2018 notifying them that a repair is available for their vehicle. Letters for Ranger customers are expected to be mailed the week of June 4, 2018 to notify them that a repair is available for their vehicle.

Dealers should repair any affected vehicles that arrive at their dealerships that have repairs available, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

New! ATTACHMENTS

Attachment I: Administrative Information

Attachment II: Labor Allowances and Parts Ordering Information

Attachment III: Technical Information – 2009 Mustang

Attachment IV: Technical Information – 2010 & 2013 Mustang
Attachment V: Technical Information – 2009-2010 Ranger

Attachment VI: Dealer Q & A

Attachment VII: Regional Core Recovery Center – Airbag Inflator Return Process – Parts with

Core Charges

Owner Notification Letters

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson

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Certain 2009-2010 and 2013 Mustang, 2009-2010 Ranger, Fusion, Milan, MKZ, Edge and MKX Vehicles
Passenger Airbag Inflator Replacement

OASIS ACTIVATION

OASIS was activated on February 15, 2018.

New! FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through https://web.fsavinlists.dealerconnection.com on May 31, 2018 for vehicles that can be repaired at this time.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for this repair.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize customer vehicles over used vehicle inventory.

STOCK VEHICLES

• Dealers should use OASIS to identify any affected vehicles in your used vehicle inventory and perform the repair.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

New! QUICK LANE REPAIRS

- At the dealers discretion, dealers with Quick Lanes may now use Quick Lane service bays and Quick Lane technicians to perform Takata Airbag Recalls **ONLY**.
- Claim processing, hazardous material handling and parts returns <u>MUST</u> be processed through the main dealership's warranty submission process and parts department.
- Quick Lanes are authorized to perform Takata Airbag Recalls <u>ONLY</u>. NO other warranty or recall repairs are allowed at Quick Lanes at this time.

OWNER REFUNDS

Refunds are not approved for this program.

Certain 2009-2010 and 2013 Mustang, 2009-2010 Ranger, Fusion, Milan, MKZ, Edge and MKX Vehicles Passenger Airbag Inflator Replacement

New! RENTAL VEHICLES

<u>For Fusion, Milan, MKZ, Edge and MKX vehicles</u>, if the customer requests a rental vehicle while waiting for parts to become available, dealers should contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site for rental approval.

To request rental vehicle coverage:

- Submit a SSSC web contact under rental program 18A03.
- The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.
- Rental vehicles provided can be from either dealer owned rental inventory or local rental agencies.
- Dealers are not authorized to store customer vehicles. Customers retain their recalled vehicle and drive the rental vehicle until recall repairs are completed.
- Ford and Lincoln dealers are to assist customers with requests to obtain a rental vehicle.

<u>For Ranger and Mustang vehicles</u>, parts are readily available to complete the recall on these vehicles. With proper dealer parts ordering and service appointment scheduling, rental vehicles should not be required.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number (18S01) is the sub code.
 - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- Additional labor and/or parts must be claimed as related damage on a separate repair line from the FSA. **IMPORTANT:** Click the radio button on the Related Damage Indicator.

NOTE: The serial number of the <u>new</u> passenger airbag inflator must be provided to Ford for the claim to be processed. The Technical Information in this bulletin advises technicians to document the serial number from the new airbag inflator on the repair order. The passenger airbag inflator serial number is 11 characters. Enter the serial number of the new airbag inflator in the claim as follows:

- For claims submitted using DMS or OWS on-line, enter the serial numbers in the Test Results Section.
 - Select DTC REQUIRED MEASUREMENT OR RESULTS from the drop down list.
 - Enter the serial number in the CODE field.
 - The serial number must entered without spaces or dashes.

Example:

- 2NU 818 3Y CMN incorrect
- 2NU8183YCMN CORRECT

Certain 2009-2010 and 2013 Mustang, 2009-2010 Ranger, Fusion, Milan, MKZ, Edge and MKX Vehicles Passenger Airbag Inflator Replacement

New! ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For vehicles that the airbags have deployed or that have other modifications preventing the recall repair from being completed:
 - Submit a VIN specific request to the SSSC Web Contact Site prior to attempting a repair.
 - o Attach pictures of the vehicles airbag modules to the request.
- For related damage and access time requirements, refer to the Warranty and Policy Manual Section 6 Ford/Lincoln Program Policies Field Service Actions (FSA) Related Damage.
- Submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

Certain 2009-2010 and 2013 Mustang, 2009-2010 Ranger, Fusion, Milan, MKZ, Edge and MKX Vehicles
Passenger Airbag Inflator Replacement

New! LABOR ALLOWANCES (only vehicles that repairs are currently available for are listed)

Description	Labor Operation	Labor Time
Replace Passenger Airbag Inflator – 2009-2010 & 2013 Mustang	18S01B	0.5 Hours
Replace Passenger Airbag Inflator – 2009-2010 Ranger	18S01C	0.5 Hours

Performing the supplemental restraint depower procedure and clearing DTCs was included in previous airbag inflator recall 14S28, but is no longer required.

New! PARTS REQUIREMENTS / ORDERING INFORMATION

Repairs are currently only available for Mustang and Ranger vehicles covered under safety recall 18S01. Repairs for most other vehicles affected by this safety recall are expected to become available throughout the second and third quarters of 2018. Dealers are encouraged to refer to the Takata Airbag Inflator Recall Information for Dealers document on the FMC dealer homepage for the latest parts status for all Takata airbag recalls. The dealer bulletin will also be updated as repair information becomes available.

Note: The parts used in this safety recall may physically appear to be identical, but they have differing operating characteristics. **It is crucial that parts are NOT interchanged or substituted.**

PARTS REQUIREMENTS (only vehicles that repairs are currently available for are listed)

Part Number	Description	Order Quantity	Claim Quantity
6G7Z-63044A74-A	Passenger Airbag Inflator – 2010 & 2013 Mustang	1	1
5R3Z-63044A74-B	Passenger Airbag Inflator – 2009 Mustang	1	1
8L5Z-10044A74-E	Passenger Airbag Inflator – 2009-2010 Ranger	1	1

Passenger airbag inflators 6G7Z-63044A74-A, 5R3Z-63044A74-B, and 8L5Z-10044A74-E were previously seed stocked to dealers that had vehicles assigned to them on their FSA VIN list as part of FSAs 16S26 and 17S01. If additional parts are required, order your parts through normal order processing channels. To guarantee the shortest delivery time, an emergency order for parts should be placed.

The DOR/COR number for this recall is 51122.

PARTS RETENTION AND RETURN

It is critical that all original passenger airbag inflators removed from vehicles are not allowed back into the market. Therefore, all passenger airbag inflators under this safety recall have been assigned a \$100 core charge to ensure they will be properly returned.

The Regional Core Recover Center (RCRC), **including dealers in Alaska and Hawaii**, will pick up these airbag inflators along with all other core returns during your normal core retrieval visit.

For additional information, refer to Attachment VI: Regional Core Recovery Center – Airbag Inflator Return Process.

DEALER PRICE

For latest prices, refer to DOES II.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2009 MUSTANG VEHICLES — PASSENGER AIRBAG INFLATOR REPLACEMENT

OVERVIEW

NHTSA and Takata have determined that the propellant in certain Takata airbag inflators can experience an alteration over time with exposure to certain climate conditions. A combination of time, high temperature fluctuations, and humidity contribute to the degradation of the propellant in the inflators. This degradation can cause the propellant to burn too quickly, creating high pressure inside the inflator, and in extreme cases causing the inflator to rupture in the event of a crash necessitating airbag deployment. A ruptured inflator can send inflator parts toward vehicle occupants resulting in serious injury or death.

Dealers are to replace the passenger airbag inflator. The serial number from the new airbag inflator must be recorded on the repair order. Place the replaced inflator into the packaging from the new part and provide to the appropriate dealership personnel for part returns.

NEW! NOTE: For vehicles that the airbags have deployed or that have other modifications preventing the recall repair from being completed, submit a VIN specific request to the SSSC Web Contact Site prior to attempting a repair. Attach pictures of the vehicles airbag modules to the request.

SERVICE PROCEDURE

Recommended Tools:

1/4" Drive Deep Socket - 7mm
1/4" Drive Ratchet
1/4" Drive Extension - 6" (152mm)
1/4" Drive Shallow Socket - 8mm
1/4" Drive Impact Driver
1/4" Drive Torque Wrench
Side Cutters
Utility Knife
Needle Nose Pliers
Pocket Screwdriver

AIRBAG INFLATOR REPLACEMENT

NEW! NOTE: The following repair instructions only apply to 2009 Mustang vehicles. Repair instructions will be published in separate attachments for the other vehicle lines included in this recall as parts become available for those vehicles. The parts used in this safety recall may physically appear to be identical, but they have differing operating characteristics. It is crucial that parts are not interchanged or substituted.

MARNING: Failure to follow the instructions and warnings in the Workshop Manual (WSM) may result in injury.

NOTE: If the Airbag Readiness light indicates no Supplemental Restraint System (SRS) faults are present, it is not necessary to follow the WSM SRS Depowering and Repowering steps. Turn the ignition to OFF and wait 1 minute, then it is safe to proceed with airbag inflator replacement.

NOTE: The ignition must remain OFF until this service procedure is completed.

NOTE: To view a video demonstration of this repair procedure, click the video icon.

- 1. Remove the passenger airbag from the vehicle. Please follow the WSM procedures in Section 501-20B.
- 2. Set the airbag face down onto a surface that will not scratch or damage the airbag face.
- 3. Remove the wiring harness connector retainer from the passenger airbag assembly. See Figure 1.

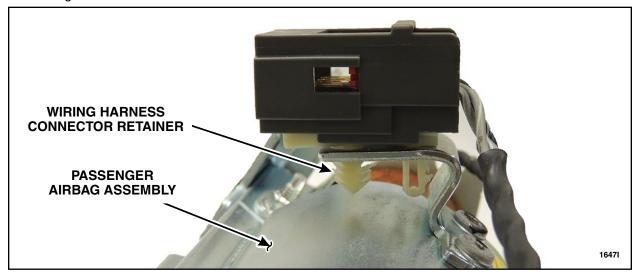


FIGURE 1

NOTE: Carry out this step on the longer wire on the end opposite of the airbag inflator retaining bracket. See Figure 2.

4. Remove approximately 100 mm (3.93 in) of the conduit from the passenger airbag assembly wire harness. See Figure 2.

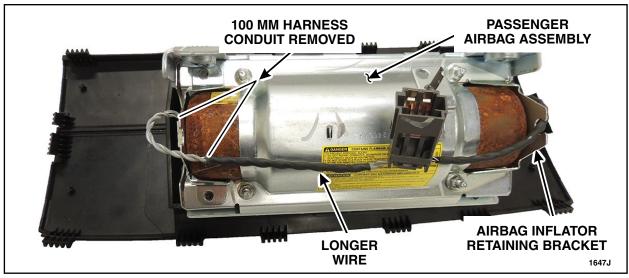


FIGURE 2

5. Position the shorting clip onto the harness wires, and crimp the shorting clip together one side at a time using pliers. See Figure 3.

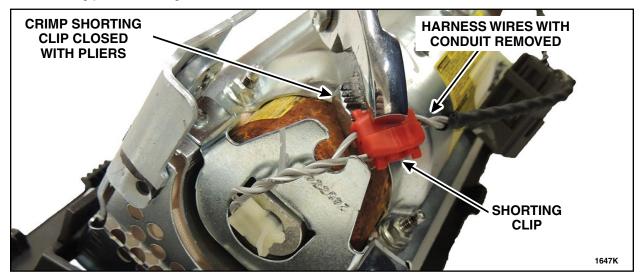


FIGURE 3

6. Cut the harness wires between the shorting clip and the harness connector. See Figure 4.

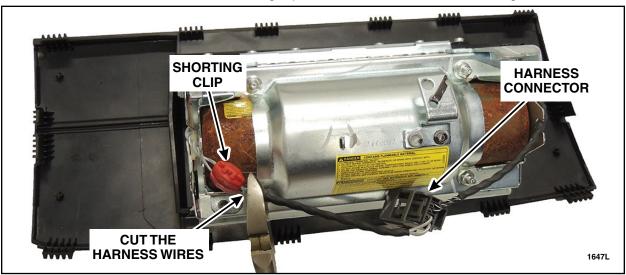


FIGURE 4

7. Remove and discard the four passenger airbag inflator retaining bracket nuts and the retaining bracket. See Figure 5.

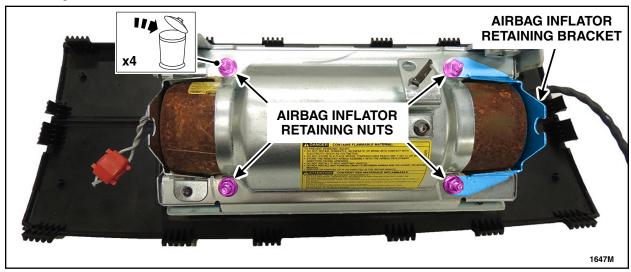


FIGURE 5

MARNING: Do not allow any debris on or around the airbag once the inflator is removed.

- 8. With an assistant holding the passenger airbag assembly, remove the inflator from the assembly by pushing outward on the inflator. Set the airbag inflator aside for return shipping. See Figure 6.
 - If required, use of a brass punch is permitted (only at the location shown) to free the inflator from its mounted position.

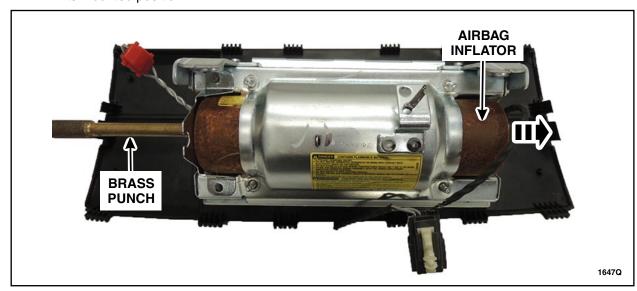


FIGURE 6

NOTE: The serial number of the new airbag inflator must be provided to Ford for the warranty claim to be processed.

9. Record the 11 character serial number of the *new* airbag inflator on the repair order. See Figure 7.



FIGURE 7

10. **NOTE**: Both *new* inflator end caps are specific to their respective end of the inflator and must be fully seated.

NOTE: The tail end cap does not have an alignment tab and may be installed in any orientation. Make sure the tail end cap is fully seated or you will not be able to install the inflator retaining bracket.

Install both *new* inflator end caps making sure the alignment feature on the cap nearest the inflator retaining bracket is properly oriented. See Figure 8.

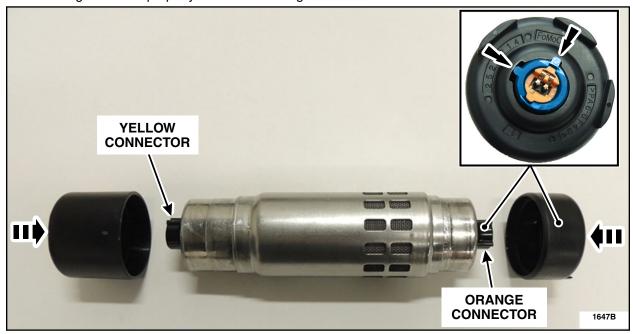


FIGURE 8

11. Install the inflator into the passenger airbag assembly with the orange connector end facing out. Align the three tabs on the cap nearest the inflator retaining bracket with the airbag module lower channel (facing down). See Figure 9.

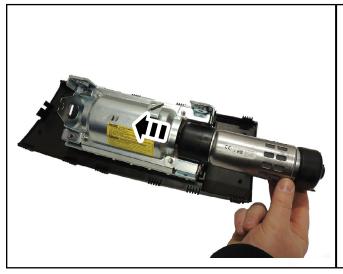




FIGURE 9



NOTE: If the inflator retaining bracket is unable to be installed, ensure the inflator tail end cap is fully seated.

- 12. Install the *new* passenger airbag inflator retaining bracket and *new* nuts. See Figure 10.
 - Tighten to 4 Nm (35 lb-in).

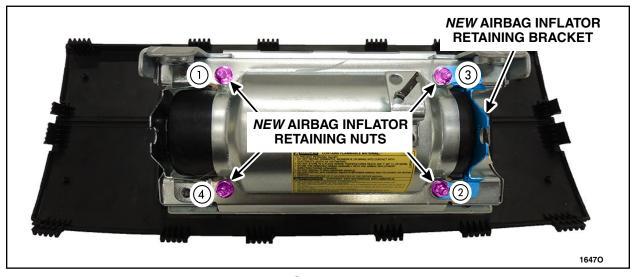


FIGURE 10

13. Align the T-shape index on both the wiring harness electrical connector and the airbag inflator. Install the *new* wiring harness onto the passenger airbag module and connect to both sides of the inflator and fully seat the orange and yellow tabs. See Figure 11.

NOTE: Pull gently on the wiring harness to ensure it is properly seated.

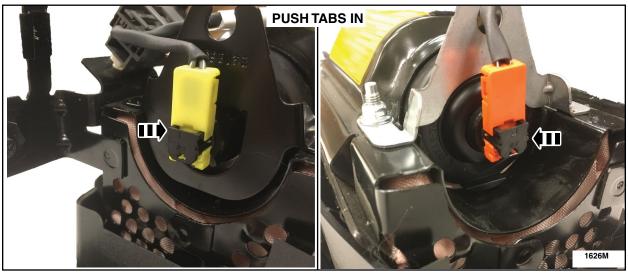


FIGURE 11

- 14. Re-install the passenger airbag. Please follow WSM procedures in Section 501-20B.
- 15. Package the replaced inflator in the *new* part box and provide to the appropriate dealership personnel for part returns.



ATTACHMENT IV PAGE 1 OF 8 SAFETY RECALL 18S01–S1

CERTAIN 2010 AND 2013 MUSTANG VEHICLES — PASSENGER AIRBAG INFLATOR REPLACEMENT

OVERVIEW

NHTSA and Takata have determined that the propellant in certain Takata airbag inflators can experience an alteration over time with exposure to certain climate conditions. A combination of time, high temperature fluctuations, and humidity contribute to the degradation of the propellant in the inflators. This degradation can cause the propellant to burn too quickly, creating high pressure inside the inflator, and in extreme cases causing the inflator to rupture in the event of a crash necessitating airbag deployment. A ruptured inflator can send inflator parts toward vehicle occupants resulting in serious injury or death.

Dealers are to replace the passenger airbag inflator. The serial number from the new airbag inflator must be recorded on the repair order. Place the replaced inflator into the packaging from the new part and provide to the appropriate dealership personnel for part returns.

NEW! NOTE: For vehicles that the airbags have deployed or that have other modifications preventing the recall repair from being completed, submit a VIN specific request to the SSSC Web Contact Site prior to attempting a repair. Attach pictures of the vehicles airbag modules to the request.

SERVICE PROCEDURE

Recommended Tools:

1/4" Drive Deep Socket - 7mm
1/4" Drive Ratchet
1/4" Drive Extension - 6" (152mm)
1/4" Drive Shallow Socket - 8mm
1/4" Drive Impact Driver
1/4" Drive Torque Wrench
Side Cutters
Utility Knife
Needle Nose Pliers
Pocket Screwdriver

AIRBAG INFLATOR REPLACEMENT

NEW! NOTE: The following repair instructions only apply to 2010 and 2013 Mustang vehicles. Repair instructions will be published in separate attachments for the other vehicle lines included in this recall as parts become available for those vehicles. The parts used in this safety recall may physically appear to be identical, but they have differing operating characteristics. It is crucial that parts are not interchanged or substituted.

MARNING: Failure to follow the instructions and warnings in the Workshop Manual (WSM) may result in injury.

NOTE: If the Airbag Readiness light indicates no Supplemental Restraint System (SRS) faults are present, it is not necessary to follow the WSM SRS Depowering and Repowering steps. Turn the ignition to OFF and wait 1 minute, then it is safe to proceed with airbag inflator replacement.

NOTE: The ignition must remain OFF until this service procedure is completed.

NOTE: To view a video demonstration of this repair procedure, click the video icon.

NOTE: For Mustang vehicles equipped with SYNC, it is not necessary to remove the Accessory Protocol Interface Module (APIM) retainers to access the passenger airbag module. Unclip the APIM mounting bracket and position the APIM aside.

- 1. Remove the passenger airbag from the vehicle. Please follow the WSM procedures in Section 501-20B.
- 2. Set the airbag face down onto a surface that will not scratch or damage the airbag face.
- 3. Remove the wiring harness connector retainer from the passenger airbag assembly. See Figure 1.

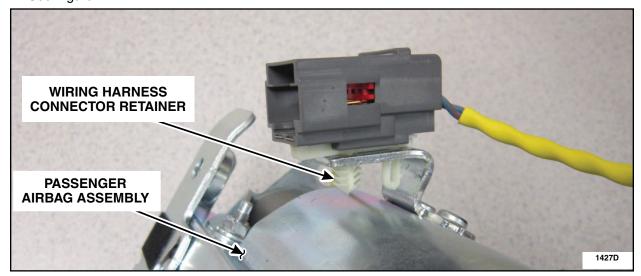
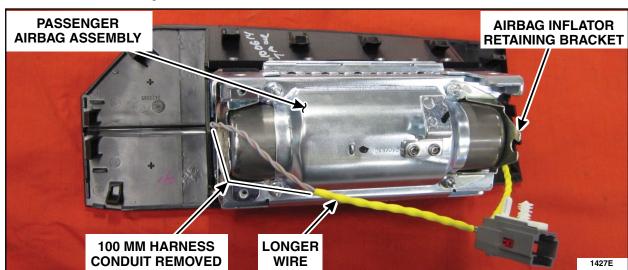


FIGURE 1

NOTE: Carry out this step on the longer wire on the end opposite of the airbag inflator retaining bracket. See Figure 2.

4. Remove approximately 100 mm (3.93 in) of the yellow conduit from the passenger airbag assembly wire harness. See Figure 2.



5. Position the shorting clip onto the harness wires, and crimp the shorting clip together one side at a time using pliers. See Figure 3.

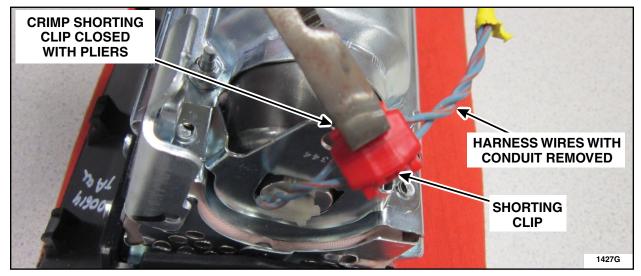


FIGURE 3

6. Cut the harness wires between the shorting clip and the harness connector. See Figure 4.



FIGURE 4

7. Remove and discard the four passenger airbag inflator retaining bracket nuts and the retaining bracket. See Figure 5.

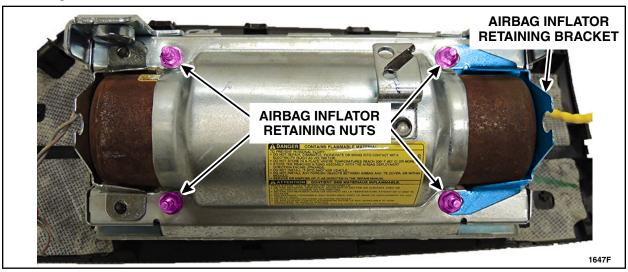


FIGURE 5

MARNING: Do not allow any debris on or around the airbag once the inflator is removed.

- 8. With an assistant holding the passenger airbag assembly, remove the inflator from the assembly by pushing outward on the inflator. Set the airbag inflator aside for return shipping. See Figure 6.
 - If required, use of a brass punch is permitted (only at the location shown) to free the inflator from its mounted position.



FIGURE 6

NOTE: The serial number of the new airbag inflator must be provided to Ford for the warranty claim to be processed.

9. Record the 11 character serial number of the *new* airbag inflator on the repair order. See Figure 7.



FIGURE 7

10. **NOTE**: Both *new* inflator end caps are specific to their respective end of the inflator and must be fully seated.

NOTE: The tail end cap does not have an alignment tab and may be installed in any orientation.

Install both *new* inflator end caps making sure the alignment feature on the cap nearest the inflator retaining bracket is properly oriented. See Figure 8.

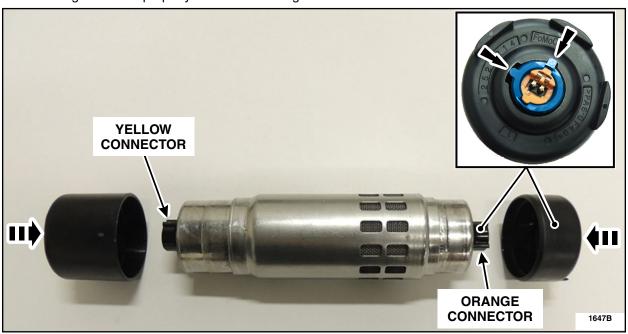


FIGURE 8

11. Install the inflator into the passenger airbag assembly with the orange connector end facing out. Align the three tabs on the cap nearest the inflator retaining bracket with the airbag module lower channel (facing down). See Figure 9.

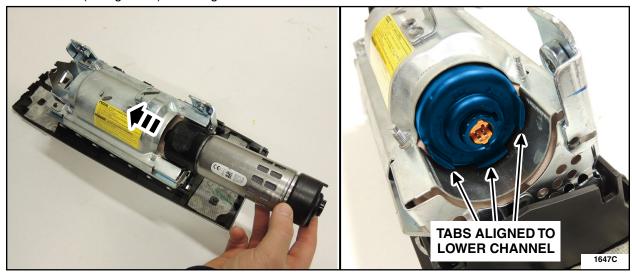


FIGURE 9



NOTE: If the inflator retaining bracket is unable to be installed, ensure the inflator tail end cap is fully seated.

- 12. Install the new passenger airbag inflator retaining bracket and new nuts. See Figure 10.
 - Tighten to 4 Nm (35 lb-in).

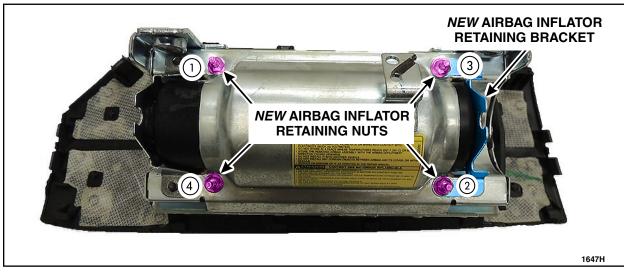


FIGURE 10

13. Align the T-shape index on both the wiring harness electrical connector and the airbag inflator. Install the *new* wiring harness onto the passenger airbag module and connect to both sides of the inflator and fully seat the orange and yellow tabs. See Figure 11.

NOTE: Pull gently on the wiring harness to ensure it is properly seated.

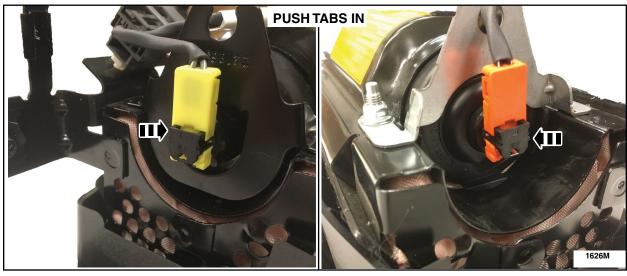


FIGURE 11

- 14. Re-install the passenger airbag. Please follow WSM procedures in Section 501-20B.
- 15. Package the replaced inflator in the *new* part box and provide to the appropriate dealership personnel for part returns.



NEW! CERTAIN 2009-2010 RANGER VEHICLES — PASSENGER AIRBAG INFLATOR REPLACEMENT

OVERVIEW

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AIRBAG INFLATOR REPLACEMENT

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MARNING: Failure to follow the instructions and warnings in the Workshop Manual (WSM) may result in injury.

NOTE: If the Airbag Readiness light indicates no Supplemental Restraint System (SRS) faults are present, it is not necessary to follow the WSM SRS Depowering and Repowering steps. Turn the ignition to OFF and wait 1 minute, then it is safe to proceed with airbag inflator replacement.

NOTE: The ignition must remain OFF until this service procedure is completed.

- 1. Remove the passenger airbag from the vehicle. Please follow the WSM procedures in Section 501-20B.
- 2. Set the airbag face down onto a surface that will not scratch or damage the airbag face.
- 3. Remove the wiring harness connector retainer from the passenger airbag assembly. See Figure 1.

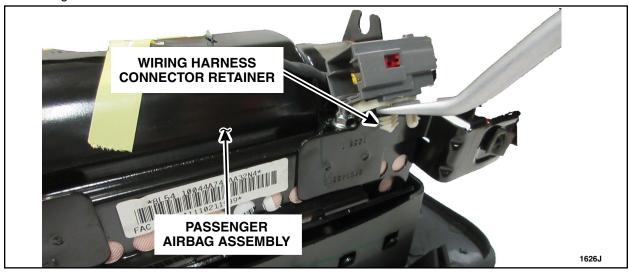


FIGURE 1

NOTE: Carry out this step on the shorter wire on the end opposite of the airbag inflator retaining bracket. See Figure 2.

4. Remove the black conduit from the passenger airbag assembly wire harness in the area shown. See Figure 2.

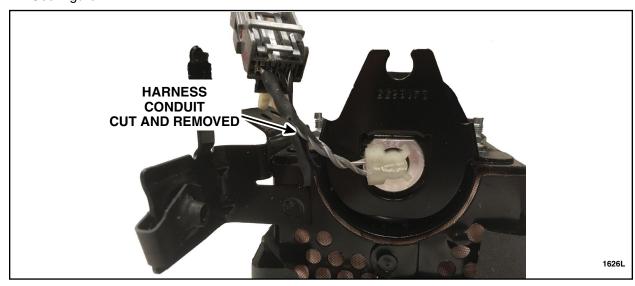


FIGURE 2

- 5. Position the shorting clip onto the harness wires, and crimp the shorting clip together one side at a time using pliers. See Figure 3.
- 6. Cut the harness wires between the shorting clip and the harness connector. See Figure 3.

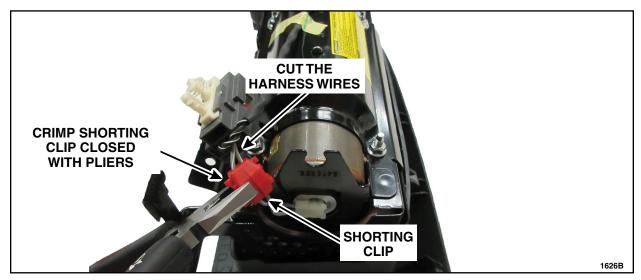


FIGURE 3

7. Remove and discard the four passenger airbag inflator retaining bracket nuts and the retaining bracket. See Figure 4.

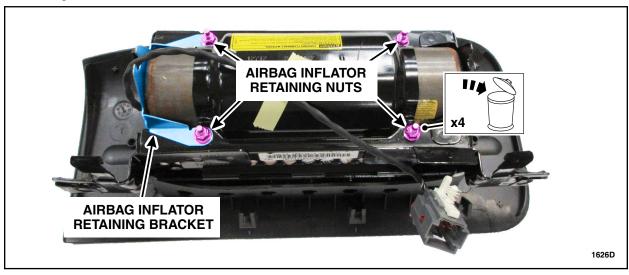


FIGURE 4

▲ WARNING: Do not allow any debris on or around the airbag once the inflator is removed.

- 8. With an assistant holding the passenger airbag assembly, remove the inflator from the assembly by pushing outward on the inflator. Set the airbag inflator aside for return shipping. See Figure 5.
 - If required, use of a brass punch is permitted (only at the location shown) to free the inflator from its mounted position.

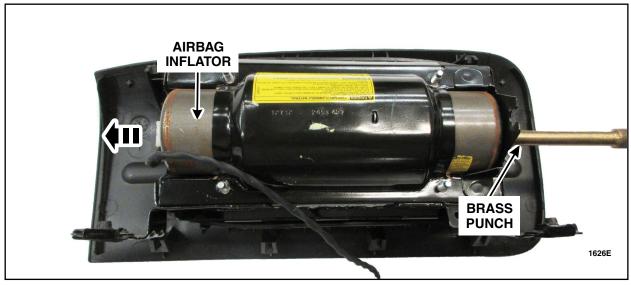


FIGURE 5

NOTE: The serial number of the new airbag inflator must be provided to Ford for the warranty claim to be processed.

9. Record the 11 character serial number of the *new* airbag inflator on the repair order. See Figure 6.

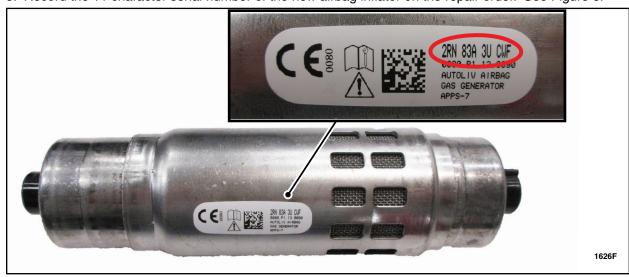


FIGURE 6

10. **NOTE**: Both *new* inflator end caps are specific to their respective end of the inflator and must be fully seated.

NOTE: The tail end cap does not have an alignment tab and may be installed in any orientation. Make sure the tail end cap is fully seated or you will not be able to install the inflator retaining bracket.

Install both *new* inflator end caps making sure the alignment feature on the cap nearest the inflator retaining bracket is properly oriented. See Figure 7.

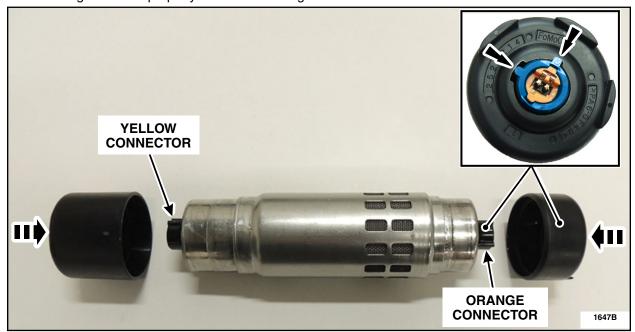


FIGURE 7

11. Install the inflator into the passenger airbag assembly with the orange connector end facing out. Align the three tabs on the cap nearest the inflator retaining bracket with the airbag module lower channel (facing down). See Figure 8.

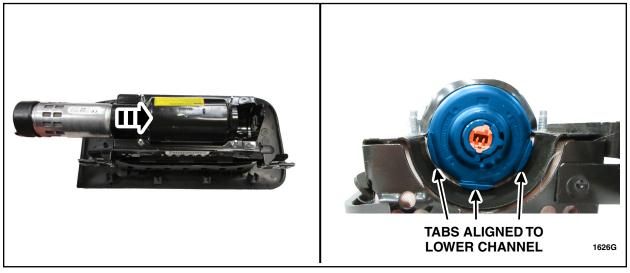


FIGURE 8

NOTE: If the inflator retaining bracket is unable to be installed, ensure the inflator tail end cap is fully seated.

- 12. Install the new passenger airbag inflator retaining bracket and new nuts. See Figure 9.
 - Torque the new retaining nuts in the sequence shown below. Tighten to 4 Nm (35 lb in).

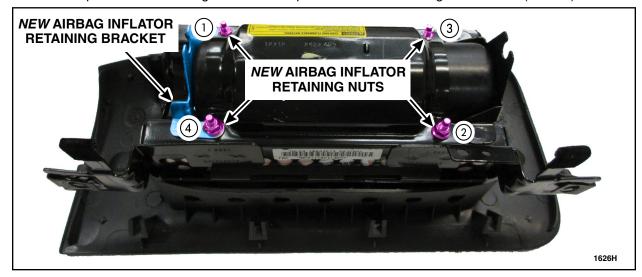


FIGURE 9

13. Align the T-shape index on both the wiring harness electrical connector and the airbag inflator. Install the *new* wiring harness onto the passenger airbag module and connect to both sides of the inflator and fully seat the orange and yellow tabs. See Figure 10.

NOTE: Pull gently on the wiring harness to ensure it is properly seated.

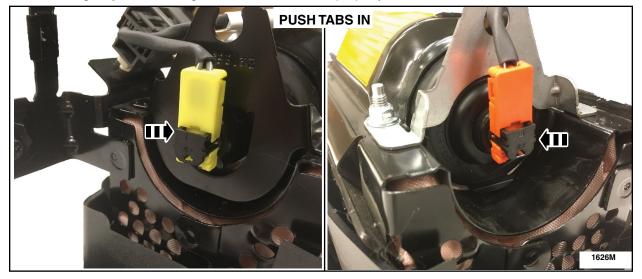


FIGURE 10

14. Install the *new* tape to the wiring harness and airbag assembly, do not cover the airbag warning label with the new tape. For correct placement See Figure 11.

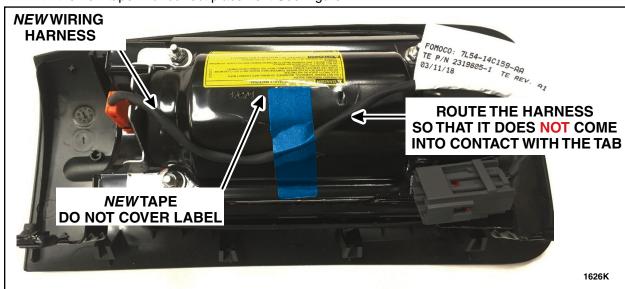


FIGURE 11

- 15. Re-install the passenger airbag. Please follow WSM procedures in Section 501-20B.
- 16. Package the replaced inflator in the *new* part box and provide to the appropriate dealership personnel for part returns.



Certain 2009-2010 and 2013 Mustang, 2009-2010 Ranger, Fusion, Milan, MKZ, Edge and MKX Vehicles Passenger Airbag Inflator Replacement

DEALER Q & A

- Q1. Why can't vehicles other than Mustang and Ranger be repaired now?
- A. Repairs for other vehicles require a different part and repair procedure. Parts and repair instructions for most other vehicles affected by this recall are expected to be available throughout the second and third quarters of 2018.
- Q2. How will I know when parts are available for other vehicles affected by this recall?
- A. Dealers are encouraged to refer to the <u>Takata Airbag Inflator Recall Information for Dealers</u> document on the FMC dealer homepage for the latest parts status for all Takata airbag recalls. The dealer bulletin will also be updated as repair information becomes available.
- Q3. Are rental vehicles available for vehicles where parts are not currently available?
- A. For Fusion, Milan, MKZ, Edge and MKX vehicles, if the customer requests a rental vehicle while waiting for parts to become available, dealers should contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site for rental approval.
 For Ranger and Mustang vehicles, parts are readily available to complete the recall on these vehicles. With proper dealer parts ordering and service appointment scheduling, rental vehicles should not be required.
- Q4. Why is a core charge applied to the parts for this program when that has not been the case on previous Takata recalls?
- A. This is an effort to make it easier to do business with Ford and reduce the amount of paperwork required for dealers.
 NOTE: All previously published Takata safety recalls will continue to use the FCS-700 tag process (15S21, 17S42 and 18S02).
- Q4. How should I handle a vehicle with airbags that have already deployed?
- A. For vehicles that the airbags have deployed or that have other modifications preventing the recall repair from being completed:
 - Submit a VIN specific request to the SSSC Web Contact Site prior to attempting a repair.
 - Attach pictures of the vehicles airbag modules to the request.

Certain 2009-2010 and 2013 Mustang, 2009-2010 Ranger, Fusion, Milan, MKZ, Edge and MKX Vehicles
Passenger Airbag Inflator Replacement

REGIONAL CORE RECOVERY CENTER AIRBAG INFLATOR RETURN PROCESS – PARTS WITH CORE CHARGES

DEALER PART RETURN INSTRUCTIONS AND SHIPPING DOCUMENTATION

Parts used under safety recall 18S01 have a core charge and will be identified as such with the yellow core label on the packaging. The Regional Core Recover Center (RCRC), including dealers in Alaska and Hawaii, will pick up these airbag inflators along with all other core returns during your normal core retrieval visit.

THE AIRBAG INFLATOR REMOVED FROM THE VEHICLE MUST BE RETURNED IN THE NEW REPLACEMENT INFLATOR PACKAGING.

- Ensure that you have processes in place to safeguard the packaging.
- The Dealer provided Haz-Mat Materials must also be returned in the packaging.
- RCRC's will not accept any airbag inflators without correct packaging or Haz-Mat documentation.
- The new replacement service part packaging is certified with the appropriate DOT marks and labels.
- Ensure that all marks and labels are present prior to tendering to the RCRC for core credit.

Airbag Inflator Haz-Mat Return Instructions

Print and provide both of the following completed documents to the RCRC driver:

- 1. Hazardous Materials Shipping Document (Page 2)
 - a. In the box titled Shipper, enter your dealership name and address.
 - b. In the box titled Receiver, enter the address of your Regional Core Recovery Center. **NOTE:** Page 4 contains a list of RCRC locations. If you are unsure of which RCRC location serves your dealership, please consult the RCRC driver.
 - c. In the box titled **Number/Type of Package**, enter the number of boxed airbag inflators.
 - d. In the box titled **Weight**, enter the total shipment weight of all boxed airbag inflators.
 - e. At the bottom of the Hazardous Materials Shipping Document, complete the Shipper's Certification
- 2. North American Emergency Response Guide 171 (Page 3)

HAZARDOUS MATERIALS SHIPPING DOCUMENT - GROUND TRANSPORTATION

	SHIPPER	RECEIVER				
Dealership Name:		Ford Motor Company				
		Regional Core Recovery Cer	Regional Core Recovery Center			
Address:		Address:				
Phone:		Phone:				
24-HOUR EMERG	ENCY CONTACT: INFOTRAC 1-8	300-535-5053 (Domestic) 1-352-323-3500 (Inter	rnational)			
shipping document CFR (10) Sign shippi (12) Segregate haza it holds hazardous n Also, pursuant to 49	(8) Provide and maintain emergency resing document to certify shipment is in control and argument is in compatible cargomaterials. Of CFR an employer must ensure any emp	Properly mark the package (6) Properly label the package of the properties of the provide of the properties of the provide of the properties of the provide of the properties of the	compliance to 49 transport vehicle cle to indicate that of hazardous			
	DOT Sh	nipping Description				
Number/Type of Package	UN Number, Proper Shippir	ng Name , Hazard Class, Packing Group	Weight			
Box(es)	UN3268, S	Safety Devices, Class 9	Lbs.			
classified, descri	<u> </u>	o certify that the above named materials are led and are in proper condition for transporta partment of Transportation.				
NAAAE:	SIGNATU	RE:D	ATE:			

GUIDE SUBSTANCES (LOW TO MODERATE HAZARD) 171	ERG2012	ERG2012	Substances (Low to Moderate Hazard) GUIDE 171
FIRE OR EXPLOSION Some may burn but note ignite readily. Containers may burn but note ignite readily. Some may be transported hot. HEALTH Inhalation of Asbestos dust may have a farmaging effect on the lungs. Inhalation of Asbestos dust may have a farmaging effect on the lungs. Inhalation of Asbestos dust may have a farmaging effect on the lungs. Inhalation of Asbestos dust may have a farmaging effect on the lungs. Forman produce infaint, corresive and the took gases. Forman produce vapors that may cause discribes or suffocation. Rundt from fire control may cause pollution. PUBLIC SATETY CALL EMERGENCY RESPONSE Telephone Number on Shipping Paper first. If Shipping Paper not available or no answer; refer to appropriet a telephone number listed on the inside back cover. As an immediate pressurionary measure, isolate spill or leak area in all directions for at least 50 meters (150 teet) for fiquids and at least 25 meters (75 teet) for solids. Keep unauthorized personnel away. Say upowind. Was no solive pressure self-contained breathing apparatus (SCBA). Shuctural fireighters' protective clothing will only provide fimited protection. EVACUATION Spill Sand San	aper not over. meters hown hown hs; also,	FIRE Small Fire Day chemical, CO ₂ , water spray or Large Fire Water spray, fog or regular foam. Do not scratter spilled material with the fire involving Tanks Cool containers from fire area if you the fire control water for later districtions. Withdraw immediately in case of ray withdraw immediately from the control of spilling the containers with the case of cortact spilling with case of in case of contact with sand or other non-configuration. Small Spill With clean shovel place material is area. Small Spill With clean shovel place material is area. Small Spill Dike far ahead of liquid spill for large Spill Okever powder spill with plastic sh. Prevent entry into waterways, sev. FIRST AID Move victim to fresh air. Call 911 or emengency medical secondaminated is dive artificial respiration if victim is Administer oxygen if breathing is not a several solutions. Ensure that medical personnel are themselves. Ensure that medical personnel are themselves.	Small File Day delicities (2), water spray or regular foam. I arry of menical, CO ₂ , water spray or regular foam. Day chemical, CO ₂ , water spray or regular foam. Do not scatter spilled material with high pressure water streams. More containers from the area if you can do it without risk. Do not scatter spilled material with high pressure water until well after fire is out. With right minerdately in case of rising sound from venting safety devices or discoloration of tank. ALWAIV'S stay away from tanks enguilled in fire. Do not toutour walk through spilled material. Stop leak it you can do it without risk. PILL OR LEAK The remaining of the spilled material into clean, dry container and cover loosely; move containers from spill area. With clean stovel place material into clean, dry container and cover loosely; move containers from spill area. With clean shovel place material into clean, dry container and cover loosely; move containers from spill area. With clean shovel place material is of clean, dry container and cover loosely; move containers from spill area. With clean shovel place material and place into containers from spill area. Take up with sand or other non-combustible absorbent material and place into containers from spill area. Take up with sand or other non-combustible absorbent material and place into containers from spill area. Take up with sand or other non-combustible absorbent material and place into containers from spill area. Take up with sand or other non-combustible absorbent material and place into containers from spilled area. Take up with sand or other non-combustible absorbent material and place into containers from spilled area. Take up with sand or other non-combustible absorbent material and place into containers from spilled area. Take up with sand or other containers or confined areas. Take up with sand or other containers or confined areas. Move with to water the sould respect to emergency medical service. Call 91 to emergency medical very medical servic
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RCRC Locations						
RCRC CODE	Parent	Address	City	State	Zip	
00708	HPD	2511 Lovi Rd B/L 3/3A	FREEDOM	PA	15042	
01183	HPD	20501 PENNSYLVANIA ROAD STE 140	BROWNSTOWN	MI	48192	
01326	HPD	9040 BURROUGH DOVER LANE	PENNSAUKEN	NJ	08110	
01615	AER	144 MAKAALA ST	HILO	HI	96720	
01728	AER	1123 Buffalo Run	Missouri City	TX	77489	
01729	AER	5915 CORRIDOR PARKWAY	SCHERTZ	TX	78154	
02276	AER	4300 Round Lake Rd. W. Unit 200	ARDEN HILLS	MN	55112	
02454	AER	1605 SURVEYOR BLVD.	CARROLLTON	TX	75006	
03001	AER	8333 WASHINGTON PL NE Suite E	ALBUQUERQUE	NM	87113	
03199	AER	7103 E. 47TH AVE. Dr.	DENVER	СО	80216	
03956	FMP	300 Calais Dr STE #1	ANCHORAGE	AK	99503	
04861	AER	5503 F ST	ОМАНА	NE	68117	
05399	FJ	1002 South 56th Ave	PHOENIX	AZ	85043	
05495	AER	4161 DIXON AVE	DES MONIES	IA	50313	
05514	HPD	3645 DEVELOPERS RD.	INDIANAPOLIS	IN	46227	
06201	FJ	1040 S Rockefeller	Ontario	CA	91761	
06583	AER	600 South Theresa Ave.	ST LOUIS	MO	63103	
06586	FJ	11515 Granite St	CHARLOTTE	NC	28273	
06615	HPD	8242 SANDY COURT	JESSUP	MD	20794	
06952	FJ	7145 INDUSTRIAL	EL PASO	TX	79915	
06953	FJ	550 Gills Drive	ORLANDO	FL	32824	
06954	FJ	5286 Georgia Hwy 85, Suite 200	FOREST PARK	GA	30297	
06955	FJ	545 Ford Avenue	JACKSON	MS	39209	
06959	FJ	6200 SW 29th Ste A	OKLAHOMA CITY	OK	73179	
07089	FJ	4304 Eubank Road	RICHMOND	VA	23231	
07748	AER	1049 KIKOWAENA PLACE	HONOLULU	HI	96819	
07953	AER	231 PAPA ST.	KAHULUI	HI	96732	
08263	AER	11 Chapin Road, Unit A	PINE BROOK	NJ	07058	
08453	AER	18637 72nd Ave S	KENT	WA	98032	
08454	AER	5220 N. E. 152ND PLACE	PORTLAND	OR	97230	
08587	AER	2999 MILLER STREET	SAN LEANDRO	CA	94577	
08731	AER	8250 NE Underground Dr. Pillar 153	KANSAS CITY	MO	64161	
08858	AER	2233 S. 1800 WEST	WEST VALLEY	UT	84119	
09001	AER	3311 CORPORATE DR	JOLIET	IL	60431	
09121	HPD	444 WHITNEY ST	NORTHBOROUGH	MA	01532	
09252	HPD	1901 LEMOYNE AVE.	SYRACUSE	NY	13208	