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Service

newschannel update

<p>TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers</p>	<p>FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services</p>
<p>RE: Takata Recall Campaign Priority Group (PG) UPDATE PG6 Various Models/MY's Zone Non-A</p>	<p>DATE: August 20, 2018</p>

IMPORTANT RECALL INFORMATION UPDATE

Various circumstances beyond our control that are involved in procuring replacement airbag modules have resulted in delays in launching the next Priority Group for the Takata Recall. Accordingly, MBUSA has filed an extension request with the National Highway Traffic Safety Administration for the models included in Priority Group 6.

- Please note that Priority Group 6 Vehicles are located in Non-A States.

The table on the following page reflects the revised anticipated launch dates based on current replacement airbag production schedules.

We continue to work closely with airbag manufacturers to increase availability and optimize the respective launch schedules, and will continue to provide updated information as it becomes available.

Part Availability Look-up Tool

Customers actively following part availability for their vehicle(s) may raise questions about the revised launch schedule. The Part Availability Look-up Tool on www.mbusa.com/recall will be updated on Thursday, August 23rd, to reflect the launch dates shown in the table below. Please note, however, that for certain models identified with (**), the tool currently displays the month at the end of the quarter which differs from the table. This is due to a programming issue in the tool which is being corrected.

The table below reflects the most accurate information, and should be used as a reference until the Look-up Tool is corrected in the event a customer has a question. When final remedy parts are available, customer letters will be issued according to the target dates in the attached table.

Please refer all customer inquiries to the Customer Assistance Center at 877-496-3691.





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PG6 as of August 16, 2018					
Platform	Model	Position	Model Years (Non-A)	Volume	Launch
X164	GL-Class	DAB	2010 - 2012	22147	by June 30, 2019
164	ML-Class	DAB	2010 - 2011	18106	by June 30, 2019
251	R-Class	DAB	2010 - 2012	2752	by June 30, 2019
212	E-Class **	DAB	2010 - 2011	9072	by July 31, 2019
204	C-Class	DAB/PAB ^a	2010	16439	by September 30, 2019
204	C-Class	DAB/PAB ^b	2011	16608	by September 30, 2019
X204	GLK-Class	DAB/PAB ^a	2010	14408	by September 30, 2019
X204	GLK-Class	DAB/PAB ^b	2011 – 2012	17078	by September 30, 2019
C197	SLS-Class Coupe	DAB/PAB ^b	2012 – 2015	262	by September 30, 2019
R197	SLS-Class Roadster	DAB/PAB ^b	2012 – 2015	209	by September 30, 2019
C207	E-Class Coupe	DAB/PAB ^a	2010	2620	by September 30, 2019
C207	E-Class Coupe	DAB/PAB ^b	2011	1166	by September 30, 2019
A207	E-Class Cabrio	DAB/PAB ^b	2011	2776	by September 30, 2019

^a Includes passenger airbag (PAB) from PG 9 to fulfill a single workshop visit repair

^b Includes passenger airbag (PAB) from PG10 to fulfill a single workshop visit repair

