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Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Takata Recall Campaign Priority Group (PG) UPDATE PG7 Various Models/MY's	DATE: December 3, 2018

IMPORTANT RECALL INFORMATION UPDATE

Due to circumstances beyond our control in replacement parts procurement, MBUSA has filed an extension request with the National Highway Traffic Safety Administration (NHTSA) for the models included in Priority Group 7 of the Takata Recall.

- Please note that Priority Group 7 Vehicles are located in Zone A States, and include passenger-side airbags only.

We continue to work closely with airbag manufacturers to increase availability and optimize the respective launch schedules, and will continue to provide updated information as it becomes available.

Part Availability Look-up Tool

Customers actively following part availability for their vehicle may have questions about the change in availability date. The Part Availability Look-up Tool on www.mbusa.com/recall has been updated to reflect the launch dates shown in the table below.

In response to customer questions, this table may be used to supplement the online tool. Customer letters indicating that the final remedy parts are available will be targeted according to the dates in the attached table.

Please refer all customer inquiries to the Customer Assistance Center at 877-496-3691

PG7					
Platform	Model	Position	Model Years	Volumes	Launch
204	C-Class	PAB	2012	55,720	By January 31, 2020
207	E-Class Cabriolet	PAB	2012	5,153	By February 28, 2020
207	E-Class Coupe	PAB	2012	4,839	By February 28, 2020

