



MAZDA DEALER EMAIL

May 25, 2023

Attention: Mazda General, Parts and Service Managers

Subject: Updated Repair Procedures for Recalls 1817L and 2318A – 2004-2006 B-Series Truck and certain 2006 DO NOT DRIVE (CRITICAL RECALL) B-Series Takata Passenger Air Bag Inflator Permanent Remedy Repair

Dear Mazda Dealer Partners,

Mazda Motor Corporation launched four Takata Permanent Remedy recalls in 2018 affecting all B-Series Trucks. This email is to notify all Mazda dealers of updated repair and parts and warranty information published to Mazda Global Service Support (MGSS) effective immediately. **This change only affects repairs in progress or moving forward. Vehicles repaired prior to this change do not need to return for an inspection or repair, unless further instructions to do so are provided.**

Subject Vehicles:

Model	Recall	Subject VIN range
2004-2006 B-Series	1817L	ALL VIN's
2006 B-Series	2318A	1,955 VIN's – List is in MGSS under campaign 2318A

Concern Outline:

1817L: In the subject vehicles, continued exposure to high levels of absolute humidity may cause the driver's and/or passenger's frontal air bag inflator to explode in the event of a crash. **An air bag inflator explosion could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death.** All vehicles in this campaign are also affected by 1917L - Takata Driver Air Bag Inflator Permanent Remedy Repair

2318A: In the subject vehicles, continued exposure to high levels of absolute humidity may cause the driver's and/or passenger's frontal air bag inflator to explode in the event of a crash. For recall 2318A, vehicles in this campaign are equipped with airbag inflators suspected to have a higher risk of inflator rupture during airbag deployment than other Takata airbag inflators. **An air bag inflator explosion could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death.** All vehicles in this campaign are also affected by 2218A – DO NOT DRIVE (CRITICAL RECALL) Takata Driver Air Bag Inflator Permanent Remedy Repair.

For All Subject Vehicles: The repair procedures for campaigns 1817L/1917L and 2218A/2318A have been updated to add steps verifying the correct orientation of the passenger air bag inflator. There are also two (2) new attachment ID requirements including a photo of the correctly installed airbag and repair order. The parts and warranty information for both campaigns have also been updated. All U.S. and U.S. Territory as well as Mazda Canada Inc, vehicles are affected by this change. Please be sure to contact Dealer Recall Help if you have a 2004-2006 U.S. Territory or Mazda Canada Inc. vehicle in your Mazda dealership.

NOTE: As a reminder, failure to properly perform any recall repair is a direct violation of Paragraph 14(F) of the Dealer Agreement and can cause one or more of the following: Mechanical breakdown or failure, crash or injury, Dealership penalties/fines by Mazda and NHTSA, increased liability risk for the dealership, Missed Recall penalties, loss of customer trust and a poor Customer Experience. Also, vehicles sold by Mazda Canada, Inc. are also affected by this recall and should be repaired if presented to your dealership.

Parts Ordering:

Parts ordering for 1817L and 2318A are not affected. Please continue to order parts as normal.

To help you effectively perform this recall, Mazda has developed the following resources:

1. For Warranty questions, please contact the Warranty Hotline at warrantydept@mazdausa.com
2. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.
3. For recall related questions, please fill out the Dealer Recall Help Form located on [OneMazda](#).

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign are greatly appreciated.

Sincerely,

Mazda North American Operations