

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Recall 18V-XXX: Passenger's Front Air Bag (effective January 9, 2018)
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Publish Date: January 11, 2018
From: Technical Service
Expiration Date: February 08, 2018

DCSnet Message
Urgent



Subject: Recall 18V-XXX: Passenger's Front Air Bag (effective January 9, 2018)

NOTE: Due to a possible system issue, this DCS message is being resent as some dealers may not have received the original on January 9, 2018.







BMW Group is conducting a Voluntary Safety Recall (effective January 9, 2018) on Model Year 2007-2013 X5 and X6 SAV vehicles that are equipped with non-desiccated Takata inflators.

Attached is Service Information bulletin B65 02 18, Recall Notice and Q&A for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B650218_Recall_Notice\[81b20b47\].pdf](#)
-  [B650218\[81b20b46\].pdf](#)
-  [18V-xxx_QA_9Jan2018_Final\[81b20b45\].pdf](#)
-  [B650218_Recall_Notice\[81b20b47\].pdf](#)
-  [B650218\[81b20b46\].pdf](#)
-  [18V-xxx_QA_9Jan2018_Final\[81b20b45\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B65 02 18
Audio, Navigation, Monitors, Alarms, SRS

January 2018
Technical Service

RECALL 18V-XXX: PASSENGER'S FRONT AIR BAG

MODEL

E70 (X5 incl. M)	E70 (X5 Diesel)	E71 (X6 incl. M)
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SITUATION

BMW Group is conducting a Voluntary Safety Recall (effective January 9, 2018) on Model Year 2007-2013 X5 and X6 SAV vehicles that are equipped with non-desiccated Takata inflators. These vehicles are also affected by an earlier Takata-related recall for the driver's front air bag (16V-071) and will now need **both driver and passenger air bags replaced**.

Approximately 41,808 vehicles are affected by this recall. This is an expansion to the previously announced recalls 16V-364 and 17V-020.

Affected vehicles will show the campaign as "Open" when checked either in AIR or ISPA Next. Once the Warranty Vehicle Inquiry system is updated on Wednesday, January 10, 2018, it will display the same information. The affected vehicles will be identified with the comment: **0072930100 B650218 Recall: Passenger Air Bag**.

The bulletin will be updated with repair, parts and warranty information when it becomes available. The Q&A has been attached for further information.

ATTACHMENTS

View PDF attachment [18V-xxx QA 8Jan2018 Final](#).

View PDF attachment [B650218 Recall Notice](#).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 18V-XXX: Passenger's Front Air Bag B65 02 18

BMW Group is conducting a Voluntary Safety Recall (effective January 9, 2018) on Model Year 2007-2013 X5 and X6 SAV vehicles that are equipped with non-desiccated Takata inflators.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**BMW X5 SAV and X6 SAC
Model Year 2007 - 2013
Passenger's Front Air Bag Module
Safety Recall 18V-xxx
Last updated: 1/8/2018**

Q1. Which models are included in this Safety Recall Campaign?

Included are approximately 41,641 vehicles, with approximate volumes and production dates as noted below.

<u>Series</u>	<u>Model</u>	<u>Model Year</u>	<u>Approx. Volume</u>	<u>Production Dates</u>
E70	X5 SAV (incl. M)	2007 – 2013	35,746	Sept 2006 – June 2013
E70	X5 SAV (diesel)	2009 – 2010	2,011	Mar 2008 – Mar 2010
E71	X6 SAC (incl. M)	2009 – 2013	3,884	Oct 2008 – Mar 2013

Q2. Which inflator is affected?

This recall campaign involves the Takata PSPI-2 inflator.

Q3. Why are other X5 and X6 vehicles not included?

The vehicles included in this recall are Model Year 2013 and older for Zone A, Model Year 2010 and older for Zone B, and Model Year 2009 and older for Zone C. See geographic areas by zone in Q13/14 response. Some X5 and X6 vehicles are already included in recalls 16V-364 and 17V-020 and others will be recalled at a later date per the NHTSA guidelines.

Q4. What is the fix?

The passenger's front air bag module will be replaced.

Q5. How long will the repair take?

This FREE repair may take approximately four hours; however, additional time may be required depending upon your BMW center's schedule.

Q6. How will I be notified of this recall?

You will receive a letter in March via First Class mail, advising you of this recall. To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

Q7. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are **available**, prior to contacting you to schedule your vehicle to have this safety recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.

Q1. Will BMW give me a loaner vehicle until a repair part is available?

If you request a loaner vehicle and replacement parts are not available, BMW has authorized its Centers to assist customers with their alternate transportation needs.

Q8. Is the driver's front air bag in my vehicle affected by a recall?

You can check for open recalls by entering your vehicle identification number (VIN) at www.bmwusa.com/recall and download a sample owner notification letter and Q&A if your VIN is affected. You can also call or visit your local BMW center's service department.

Q9. Why is this Recall just coming out now, I just had my Drivers Airbag recall performed?

The recall schedule is following guidelines published by NHTSA in the May 2016 Takata Recall Amendment.

BMW X5 SAV and X6 SAC
Model Year 2007 - 2013
Passenger's Front Air Bag Module
Safety Recall 18V-xxx
Last updated: 1/8/2018

General Takata Questions

- Q1. What is the specific concern?**
Takata's investigation to date indicates that exposure to certain environmental conditions (several years of exposure to persistent conditions of high absolute humidity) could lead to over-aggressive combustion in the event of air bag deployment.
- Q2. What is desiccant?**
Put simply, desiccant is a substance with properties that enable it to soak up water vapor from the air surrounding it.
- Q3. Why are other BMW models not included?**
Other vehicles have frontal air bags that were produced with different inflators.
- Q4. What can happen as a result of this issue?**
In a crash where air bag system deployment occurs, the air bag inflator housing may rupture. In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants.
- Q5. Is it possible to find out whether the problem exists in my car?**
No. There is no way to detect if your BMW might have an air bag inflator potentially at risk of rupturing upon deployment in an accident.
- Q6. How did BMW become aware of this issue?**
BMW became aware of this issue from Takata (the air bag module supplier) and NHTSA.
- Q7. Can I continue to drive my vehicle?**
Yes. Vehicles equipped with air bags, save lives and reduce injuries. The vast majority of Takata air bags will perform as expected. When you receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q8. I did not receive a letter from BMW regarding my vehicle. How can I find out if my BMW is included in this recall?**
You can check for open recalls a few different ways. You can check for open recalls by entering your vehicle identification number (VIN) at www.bmwusa.com/recall and download a sample owner notification letter and Q&A if your VIN is affected. You can also call or visit your local BMW center's service department. Make sure to update your contact information by registering at <http://www.bmwusa.com/myBMW>.
- Q9. What if I am not the current owner of this vehicle?**
You can update your vehicle ownership information by registering at <http://www.bmwusa.com/myBMW>.
- Q10. Will my BMW center deactivate my frontal air bag until it is replaced?**
No, NHTSA estimates that frontal air bags saved 2,400 lives in 2014 alone. It is far more likely that if you are involved in a crash that your air bag will perform properly and protect you than it will rupture and cause harm.

