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To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

SAFETY RECALLS GOP/GOR/H0A & E04/DSF/J0A/J0B/J0C *(Remedy Notice)*

****Parts Status UPDATE****

Certain 2010 – 2016 Model Year 4Runner
Certain 2003 – 2008 Model Year Corolla

The back order for 4Runner parts been recovered. Parts supply is healthy for ALL models affected by the Takata recalls except for Corolla airbag assemblies. Please educate your staff on the overall parts supply situation, and please continue to make appointments and remedy vehicles involved in the Takata recalls.

There are no longer delays in receiving part number **04007-58135** used in the remedy of 4Runner vehicles involved in the Takata recalls. Dealers may still be experiencing delays in receiving certain service part numbers **73970-02190-B0/B1/E0** and **73970-02180-B0/B1/E0** used in the remedy of Corolla vehicles **ONLY in the infrequent situation** when the airbag assembly is required to be replaced to complete E04, DSF, J0A, J0B, and J0C.

Toyota is working diligently to increase supply of these parts and distribute them to each PDC or Private Distributor according to demand. We will keep you updated regularly as the supply of these parts changes.

As of 6/25/2019 we estimate that the lead time for the Corolla airbag assembly part numbers ordered the week of June 24 to be 1-2 weeks for **73970-02190-B0/B1/E0**, and **73970-02180-B0/B1/E0**. The back order will be recovered in less than 1 month for **73970-02190-B0/B1/E0**, and **73970-02180-B0/B1/E0**. Please continue to schedule customers affected by E04, DSF, J0A, J0B, and J0C with the understanding that **Toyota expects less than 1% of vehicles to require these part numbers to complete the remedy.**

In the meantime, Toyota makes the following recommendations for customer handling:

1. Please apologize to our customers on behalf of Toyota and assure them that we are working diligently to increase supply of parts to minimize inconvenience to them.
2. Regarding the 4Runner parts, for dealers outside of GST/SET, the CPOR system has been in use since early March for this part and allows you to track customer orders by VIN and Order Reference Number. Regarding the Corolla service parts, continue to order the inflator campaign part number. There is no back order for the campaign part numbers required by a majority of vehicles.
3. ***This issue only affects certain Corollas covered by E04, DSF, J0A, J0B, and J0C requiring airbag assembly replacement at this time. Parts supplies are healthy for other models including 4Runner. Please educate your staff on the overall parts supply situation, and please continue to make appointments and remedy vehicles involved in the Takata recalls.***

4. For Corolla models that do require replacement of the airbag assembly, loaner vehicle reimbursement is available until the part is available. Please refer to the dealer letter on TIS for more details.

Thank you for your cooperation.

TOYOTA MOTOR SALES, U.S.A., INC.