

Product Quality and Service Support, Quality Compliance
Published: June 14, 2018

Toyota Motor Sales, USA, Inc.
6565 Headquarters Drive
Plano, TX 75024
(469) 292-4000

Approved By: Tom Trisdale

Vice President, Product Quality and Service Support

To: All Toyota Dealers
From: Quality Division – Product Quality and Service Support

****UPDATED Takata recall affected vehicle – Inoperative SRS Disclosure Form****

Takata Safety Recalls **E04, DSF, F0L, G0P, G0R, H0A, HMA, J0A, J0B and J0C**
Multiple Models and Model Years
Takata Airbag Inflator Module

- Toyota recognizes that some vehicles involved in the Takata recall have either partially or completely disabled or inoperative Supplemental Restraint Systems (SRS) upon arrival at dealerships. These systems may be disabled or inoperative as a result of, but not limited to, airbag deployment, vehicle collision, tampered system, or missing components.
- If you encounter a vehicle that requires additional repair to restore full functionality of the Supplemental Restraint System (SRS), please review the condition of the vehicle with the customer and explain that additional repairs are needed to make the SRS system operational. Should the customer decline these services, contact your Field Technical Specialist for approval to complete the recall remedy using the attached Takata recall affected vehicle – Inoperative SRS Disclosure Form.
- The Takata recall affected vehicle – Inoperative SRS Disclosure Form will also be added as a Job Aid document in TIS and will be searchable on TIS under each Takata related campaign.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.