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To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

SAFETY RECALLS G0P/G0R/H0A *(Remedy Notice)*

****Parts Status UPDATE****

Certain 2010 – 2016 Model Year 4Runner

Some dealers may be experiencing delays in receiving part number **04007-58135** used in the remedy of 4Runner vehicles involved in the Takata recalls. Toyota is working diligently to increase supply of this part and distribute it to each PDC or Private Distributor according to demand from customers. We will keep you updated regularly as the supply of parts changes.

As of 4/25/2019 we estimate that the lead time for this part number ordered the week of April 22 to be 2-3 weeks. Please use this information for scheduling appointments and communicating expected part availability timing to customers seeking the remedy of 4Runner vehicles involved in Safety Recalls G0P, G0R, and H0A.

In the meantime, Toyota makes the following recommendations for customer handling:

1. Please apologize to our customers on behalf of Toyota and assure them that we are working diligently to increase supply of parts to minimize inconvenience to them.
2. Please order parts for customers who request the remedy and keep track of those customers, so they can be called back when the parts arrive. For dealers outside of GST/SET, the CPOR system has been in use since early March for this part and allows you to track customer orders by VIN and Order Reference Number.
3. This issue only affects 4Runner at this time. Parts supplies are healthy for other models. Please educate your staff on the overall parts supply situation, and please continue to make appointments and remedy vehicles for the other models involved in the Takata recalls.
4. If a customer is uncomfortable driving his/her vehicle until it can be remedied, loaner vehicle reimbursement is available. Please refer to the dealer letter on TIS for more details.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.