



March 2, 2018

**Attention:** All Mazda Dealership General Managers, Service Managers, and Parts Managers

**Subject:** Launch of Safety Recall 2118A Takata Passenger Frontal Air Bag Inflator  
(Permanent Remedy Repair)  
2009 B-Series Zone C

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in vehicles equipped with certain type of passenger frontal air bag inflator, and to conduct a recall campaign on 2009 B-Series trucks located in Zone C. There are 82 vehicles involved in this recall.

This campaign is an expansion of Safety Recalls **9616F and 0817A - Passenger Air Bag Inflator Replacement**, based on NHTSA's schedule requirements DIR 3 (Defect Investigation Report) filed with the agency on January 9, 2018. All vehicles in this campaign have the same repair procedure as Recalls 9616F and 0817A.

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the passenger frontal air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the passenger frontal air bag. An inflator rupture could result in metal fragments striking the front passenger or other vehicle occupants, resulting in serious injury or death.

Replacement parts for this recall are currently under development. Please be assured that Mazda is actively working with the supplier to secure remedy parts for these B-Series vehicles. Once parts are available, Parts Information, Repair Procedure, and Warranty Claim Information will be provided.

Customers affected by this recall will be notified by first class mail beginning **March 2, 2018**. All customers will be advised that **parts are currently not available**, and they will be re-notified by mail when the replacement parts become available. If a customer contacts your dealership, contact your District Manager to determine what course of action needs to be taken. **NOTE:** There is a very limited supply of complete assemblies (Module & Inflator) that will "reset the clock" but will not close out the recall. This should be used in case a customer will not drive their vehicle. Parts are expected to become available during the month of June.

All involved VINs will remain in 'Preliminary Notification' status for Safety Recall 2118A on eMDCS.

**Important Safety Notice:** The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to

delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Owner Letter are available on MGSS (Mazda Global Service Support) website via MXConnect. Parts and Warranty Information and Repair Procedure will be posted when parts are available.
2. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
3. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
4. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this recall campaign are greatly appreciated.

**Because Driving Matters, Safety Matters. Your Safety is Important to Mazda.**

Sincerely,



Akira Ikemoto  
Director, Technical Services Division  
Mazda North American Operations

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