

MAZDA DEALER EMAIL

June 13, 2018

Attention: Mazda General Managers, Parts and Service Managers

Subject: *** Updated *** Takata Recall Parts Availability Reminder

In addition to numerous owner outreach efforts (e.g. live calls, mailers, emails, text messages), Mazda is continually sourcing and updating our Takata parts. This month, Mazda is preparing to transition Recalls 9416E, 0617A, and 2018A to a new permanent remedy inflator. There will be a two-week repair pause while old parts are collected (June 15 - June 29). On June 29th, the new recall will launch and new parts will be available for ordering. For additional detail about that process, please see the attached Dealer Email (dated June 7, 2018).

To ensure every possible repair is completed and up-to-date parts information is conveyed to our owners, we are providing this communication that outlines parts availability for Takata recalls by Model, Model Year, and Driver / Passenger Air Bag inflator. Please review the most up-to-date chart below; updates are highlighted with red font.

Mazda6 (Final Repair)

2007

Driver Air Bag Inflator Yes	Passenger Air Bag Inflator Parts not available June 15 – June 29*
	Parts not available June 15 – June 29*
V	
Yes	Parts not available June 15 – June 29*
Yes	Parts not available June 15 – June 29*
Yes	Parts not available June 15 – June 29*
Yes	Parts not available June 15 – June 29*
Yes	Parts not available June 15 – June 29*
Not Affected	Yes
Not Affected	Yes, in Zones <u>A & B</u>
Not Affected	Yes, in Zone <u>A</u>
Not Affected	Yes, in Zone <u>A</u>
Not Affected	Yes, in Zone <u>A</u>
Driver Air Bag Inflator	Passenger Air Bag Inflator
Voc	Parts not available June 15 – June 29*
	Not Affected Not Affected

Parts not available June 15 - June 29*

Yes

^{*} For additional detail about the parts transition, please see the attached Dealer Email (dated June 7, 2018).

RX-8 (Final Repair)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2004	Yes	Parts not available June 15 – June 29*
2005	Yes	Parts not available June 15 – June 29*
2006	Yes	Parts not available June 15 – June 29*
2007	Yes	Parts not available June 15 – June 29*
2008	Yes	Parts not available June 15 – June 29*
2009	Not Affected	Parts not available June 15 – June 29*
2010	Not Affected	Parts not available June 15 – June 29*
2011	Not Affected	Parts not available June 15 – June 29*

MPV (Final Repair)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2004	Not Affected	Parts not available June 15 – June 29*
2005	Not Affected	Parts not available June 15 – June 29*
2006	Not Affected	Parts not available June 15 - June 29*

CX-9 (Permanent Remedy)

Bag Inflator	Passenger Air Bag I	Driver Air Bag Inflator	Model Year
s	Yes	Not Affected	2007
s	Yes	Not Affected	2008
s	Yes	Not Affected	2009
nes <u>A & B</u>	Yes, in Zones A	Not Affected	2010
'one <u>A</u>	Yes, in Zone <u>/</u>	Not Affected	2011
'one <u>A</u>	Yes, in Zone <u>/</u>	Not Affected	2012
one <u>A</u>	Yes, in Zone <u>/</u>	Not Affected	2013

CX-7 (Permanent Remedy)

Passenger Air Bag Inflator	Driver Air Bag Inflator	Model Year
Yes	Not Affected	2007
Yes	Not Affected	2008
Yes	Not Affected	2009
Yes, in Zones A & B	Not Affected	2010
Yes, in Zone <u>A</u>	Not Affected	2011
Yes, in Zone <u>A</u>	Not Affected	2012

^{*} For additional detail about the parts transition, please see the attached Dealer Email (dated June 7, 2018).

B-Series Truck (Permanent Remedy)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2004	Yes, in Zone A (B&C opening end of June)	Yes, in Zone A (B&C opening end of June)
2005	Yes, in Zone <u>A</u> (B&C opening end of June)	Yes, in Zone <u>A</u> (B&C opening end of June)
2006	Yes, in Zone <u>A (B&C opening end of June)</u>	Yes, in Zone A (B&C opening end of June)
2007	Not Affected	Yes, June 15, 2018
2008	Not Affected	Yes, June 15, 2018
2009	Not Affected	Yes, June 15, 2018

Note: The small subset of VINs for 2006 B-Series that make up recalls 2218A & 2318A are open in all Zones and eMDCS should be checked to verify that status.

Reminder AND Best Practice - Always check every VIN that comes to your dealership for service (even if it is there for something as simple as a quick lube or oil change) in eMDCS for any open recalls. You may find you are a Zone B or C dealership based on location and a Zone A registered vehicle is visiting or has relocated into your area. Never assume a VINs involvement in a particular Zone and always run an eMDCS VIN inquiry.

We appreciate your efforts to support increasing Takata Recall Completions. For detailed Takata recall information, please visit MXConnect; Service Tab; Business Applications - Mazda Global Service Support (MGSS); click on Takata Air Bag Recall red box to open a simple to use and follow Takata recall overall summary. This file shows all the Takata recalls, recall status (i.e. Open, Closed, Prelim, transitioned), affected vehicle(s) and model years, affected Zones, Parts status, etc. Additionally, if you have specific Takata parts related questions, please contact your regional office team or Dealer Assistance Group (DAG) at (888) 832-8477, Option 2. For technical assistance, contact Technical Assistance Hotline at (888) 832-8477, Option 3.

Because Driving Matters, Safety Matters. Your safety is important to Mazda.

Takata Action Team



MAZDA DEALER EMAIL



June 7, 2018

Subject: Transition for Passenger Air Bag Inflator Replacement - Affecting Safety Recalls 9416E, 0617A, and 2018A

Attention: Mazda Dealer Principal, and Service, and Parts Managers

Please be advised Mazda is preparing to transition Recalls 9416E, 0617A, and 2018A to a new permanent remedy inflator. The part numbers affected by this action are GLYA-57-K80 and F1Z1-57-K80.

To prepare for the new inflator kits, parts ordering for Recalls 9416E, 0617A, and 2018A will close on Tuesday, June 12th at 5:00 PM PST, and any outstanding repairs for these recalls should be completed by Friday, June 15th.

During the weeks of June 18th to June 29th Mazda, along with the hazmat specialist, Shipmate, will work with your dealership to collect all your on hand inventory for part numbers **GLYA-57-K80 and F1Z1-57-K80**.

On June 29, 2018, Mazda will launch a new recall using the new permanent remedy replacement inflators. It is important to note the permanent remedy replacement inflator will involve a new inflator type that contains a counter-measure improvement, and will use new part numbers.

In the event you have a request to complete a customer repair during the transition, Mazda recommends usage of an MCVP loaner vehicle when available. If all MCVP vehicles are in use, or unavailable, then use your local rental facility; please offer a free rental car.

On Friday, June 15th you will receive additional emails providing the full details of the parts collection process, including the timing to complete outstanding Warranty claims.

Thank you for your cooperation. Regards,

Technical Services & Parts Operations Division