



# NOTIFICATION OF SAFETY RECALL J072 (NHTSA 18V-010)

# SERVICE BULLETIN

11-JAN-18

NO.: 7-141USA

SEC.: RECALL

MKT.: USA

***Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2010-2015 model year Jaguar XF vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.***

***United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.***

***United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.***

***This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.***

## DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range. These vehicles are equipped with certain airbag inflators assembled as part of the passenger frontal airbag modules, and used as original equipment or replacement equipment.

## AFFECTED VEHICLE RANGE

**NOTE: refer to the appendix for the list of states and territories by Zone.**

Certain 2014-2015MY XF (X250) vehicles originally sold or ever registered in Zone A (Priority Group 10).

Model Year: ..... 2014

VIN: ..... SAJWA0ESXEPU06496-SAJWJ0EF5E8U39080

Model Year: ..... 2015

VIN: ..... SAJWA0F71F8U24391-SAJWA0F57FPU88784

Certain 2011-2015MY XF (X250) vehicles originally sold or ever registered in Zone B (Priority Group 10).

Model Year: ..... 2011

VIN: ..... SAJWA0FB6BLR69174-SAJWA0JC9BMS20654

Model Year: ..... 2012

VIN: ..... SAJWA0JC5CMS10172-SAJWA0HB4CLS61066

Model Year: ..... 2013

VIN: ..... SAJWA0ES5DPS51676-SAJWA0E77D8U09022

Model Year: ..... 2014

VIN: ..... SAJWA0EX8E8U06499-SAJWA0KZ5EMU34709

Model Year: ..... 2015

VIN: ..... SAJWA0HP9FMU34218-SAJWJ0FF5F8U88778

Certain 2010-2015MY XF (X250) vehicles originally sold or ever registered in Zone C (Priority Group 10).

Model Year: ..... 2010

VIN: ..... SAJWA0JC8AMR44060-SAJWA0GB2ALR78855

Jaguar Land Rover North America, LLC  
555 MacArthur Boulevard  
Mahwah, NJ 07430

Model Year: ..... 2011  
VIN: ..... SAJWA0GB4BLR81449-SAJWA0JC2BMS20690

Model Year: ..... 2012  
VIN: ..... SAJWA0JCXCMS16372-SAJWA0HB8CLS60325

Model Year: ..... 2013  
VIN: ..... SAJWA0ES9DPS55276-SAJWJ0EFXD8U08972

Model Year: ..... 2014  
VIN: ..... SAJWJ0EF3E8U09107-SAJWJ0EFXE8U32691

Model Year: ..... 2015  
VIN: ..... SAJWJ0FF4F8U34212-SAJWJ0FF7F8U88782

A total of 16,532 vehicles are potentially involved in the USA and Federalized Territories.

### **EFFECT ON VEHICLE OPERATION**

In the event of a crash necessitating deployment of the front airbags, these inflators may rupture due to propellant degradation occurring after long-term exposure to absolute humidity and temperature cycling. An inflator rupture may result in metal fragments striking the vehicle occupants, resulting in serious injury or death.

### **SERVICE PROGRAM / REWORK ACTION**

Owners will be notified by mail and instructed to take their vehicle to an authorized retailer who will replace the passenger airbag module. There will be no charge to owners for this action under this program.

### **OWNER NOTIFICATION**

Interim owner notification is expected to occur on or before 28 February 2018. Owners will be contacted again when a sufficient quantity of parts are available.

### **ACTION TO BE TAKEN**

Check DDW to ensure that the vehicle is affected by Program Code '**J072**' prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale.

A Technical Bulletin will be published once repair instructions are finalized and the required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.

## APPENDIX 'A': LIST OF STATES/TERRITORIES BY ZONE

---

### **ZONE A STATES AND TERRITORIES: Hot & Humid**

Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, Northern Mariana Islands (Saipan), U.S. Virgin Islands

### **ZONE B STATES: Less Hot & Humid**

Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, West Virginia

### **ZONE C STATES: Least Hot & Humid**

Alaska, Colorado, Connecticut, Idaho, Iowa, Maine, Massachusetts, Michigan, Minnesota, Montana, New Hampshire, New York, North Dakota, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin, Wyoming