

### IMPORTANT SAFETY RECALL NOTICE

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

All questions regarding this recall should be directed to Yokohama Tire Corporation toll free at <u>1-800-722-9888</u> or recall@yokohamatire.com.

To: All Yokohama Dealers

Yokohama Tire Corporation has determined that a safety defect exists in certain **Yokohama RY023 295/75R22.5 14G** tires. These tires were manufactured at Yokohama Tire Manufacturing Mississippi on June 16, 2018.

This defect is related to an improperly manufactured rubber compound. The rubber adhesion may be inadequate, resulting in a separation of the tread from the tire casing. If a tire disablement occurs due to this condition while the vehicle is operating, there may be an increased risk of loss of vehicle control.

Registered tire owners will be notified by mail about the recall and will be instructed to contact their local dealer for return and replacement. There is no cost to owners for the recall.

### **IDENTIFYING THE TIRES**

The subject tires are **RY023 295/75R22.5 14G** tires manufactured on June 16, 2018. They can be identified by the 11-digit TIN <u>FABT JAD 2318</u>.

# WHAT YOU CAN DO

Dealers are asked to identify and return to Yokohama Tire Corporation any tires subject to this recall that they may have in stock. Please be reminded that it is a violation of Federal law for you to sell or lease the RY023 295/75R22.5 14G tires covered by this notification. Substantial civil penalties apply to violations of this law.

Dealers are also asked to assist end-users in identifying if they have tires subject to this recall on their vehicles. If tires subject to this recall are found on the end-users vehicle, dealers are asked to remove these tires and replace them with Yokohama or other brand tires of comparable value.

Below are the suggested replacement scenarios for replacing the subject tires on a single vehicle:

- a) If a single tire needs to be replaced, Yokohama will allow both tires on a steer axle to be replaced with new Yokohama tires.
- b) In the case of a dual assembly, Yokohama will allow both tires in the dual assembly to be replaced with new Yokohama tires.



### WHAT WE WILL DO

Yokohama will compensate dealers for the inspection and replacement of all tires subject to this recall, as well as for any tires not subject to this recall but require replacement according to the scenarios described above.

If eligible tire(s) are confirmed by Yokohama, free replacement credit will be granted for identical Yokohama tires (or 16H tires, at Yokohama's discretion). Tread depth proration credit will be granted if non-Yokohama brand tires are installed. In addition to the regular warranty claim handling allowances defined in the Yokohama warranty claims procedure manual, a \$30 per tire mounting allowance will also be credited.

# RETURNING TIRES TO YOKOHAMA

Dealers are asked to fill out claim forms as they would with all other warranty returns with the words "RY023 Tread Separation" written in the description field. Refer to the Yokohama RY023 Tread Separation Technical Services Bulletin for further shipping instructions (<a href="https://www.yokohamatruck.com/commercial/tires-101/tech-service-bulletins">https://www.yokohamatruck.com/commercial/tires-101/tech-service-bulletins</a>).

Owners of eligible tires will receive a dated letter with instructions for the service campaign. Owners have 60 days from the date of the letter to take advantage of the free replacement policy. After the 60 day period, the Yokohama Standard Limited Warranty coverage and policy will apply.

## CONTACTING YOKOHAMA

Yokohama Tire Corporation encourages all dealers, owners and purchasers of Yokohama products who have questions or safety concerns relating to this recall to contact Yokohama toll free at 1-800-722-9888 or recall@yokohamatire.com.