



IMPORTANT SAFETY RECALL

This notice applies to Achilles Desert Hawk A/P tires, size LT215/85 R16 115/112R 10PR.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Date: December 11, 2018

Dear Valued Multistrada / Achilles Tires USA Dealer,

REASON FOR NOTICE

PT. Multistrada Arah Sarana, Tbk ("Multistrada"), through our United States subsidiary, Achilles Tires USA, has decided that certain Achilles Tires USA brand Desert Hawk A/P LT tires manufactured from May 8, 2015, to September 5, 2018, fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 139, 49 C.F.R. § 571.139. Specifically, these tires may not adhere to the requirements in section S6.3.2(a). During testing performed by the National Highway Traffic Safety Administration's Office of Vehicle Safety and Compliance the subject tire exhibited lower sidewall separation.

Because these tires may not adhere to the requirements in FMVSS 139, the tires may experience a loss of inflation pressure presenting a risk to motor vehicle safety.

WHAT SHOULD YOU DO

You should contact Multistrada through our United States subsidiary, Achilles Tires USA, at (949) 445-1370 or by email at achillescare@multistrada.co.id immediately for more information regarding this recall and the assistance we ask of you. Achilles Tires USA will remedy the defect without charge and at no cost to you, the dealer.

Achilles Tires USA requests your assistance in identifying customers that were sold the Achilles Desert Hawk A/P tires, size LT215/85 R16 115/112R 10PR. We request that you research your sales records for customers who have purchased the subject Achilles Desert Hawk A/P tires, size LT215/85 R16 115/112R 10PR. If customers are identified, contact Achilles Tires USA at (949) 445-1370 or by email at achillescare@multistrada.co.id with the following information:

- Customer's name, address, and phone number
- Quantity of Achilles Desert Hawk A/P tires, size LT215/85 R16 115/112R 10PR sold to that customer
- Date of sale

Achilles Tires USA also requests your assistance in removing, returning, and replacing affected Achilles Desert Hawk A/P tires. We are requesting you remove all affected Achilles Desert Hawk A/P tires from your inventory. We are replacing the affected Achilles Desert Hawk A/P tires with a new Achilles Desert Hawk A/P tires that have a sidewall and apex bead compound process that follows a standing time standard to prevent sidewall separation between the ply and sidewall. If a customer has already

Achilles Tires USA, Inc. 15791 Rockfield Boulevard, Suite B, Irvine, CA 92618 Ph +1 (949) 445-1370

www.achillestiresusa.com



obtained a replacement tire for the subject tires that are included in this recall and is seeking reimbursement, please refer them to the reimbursement plan included in their customer notification or they may contact Achilles Tires USA at (949) 445-1370 for assistance.

Achilles Tires USA requests you remove and return all Achilles Desert Hawk A/P tires, size LT215/85 R16 115/112R 10PR to us. Credit will be issued once the recalled tires have been received, inspected, and verified. Achilles Tires USA will issue a full credit for the part returned from inventory, plus shipping costs. Please ship tires to:

Achilles Tires USA
15791 Rockfield Boulevard
Suite B
Irvine, CA 92618

Please be advised that it is a violation of Federal law for a dealer to deliver any new or used tire covered by the notification under a sale or lease until the defect is remedied. 49 U.S.C. §§ 573.11, 573.12. Please also be advised that you have a duty to notify NHTSA of any sale of a new or used recalled tire for use on a motor vehicle. 49 C.F.R. § 573.10.

Achilles Tires USA requests that you follow the following instructions to ensure the recalled tires are not resold. We strongly recommend that you return all subject tires to Achilles Tires USA. For any tires that are not returned to Achilles Tires USA, we are required pursuant 49 C.F.R. § 573.6, to provide you guidance regarding rendering the recalled tires unsuitable for resale for installation on motor vehicles and instructions to perform the incapacitation of each recalled tire within 24 hours of receipt of the recalled tire.

You are required to report to Achilles Tires USA at or by email at (949) 445-1370 or by email at achillescare@multistrada.co.id the number of recalled tires removed from vehicles that have not been rendered unsuitable for resale for installation on a motor vehicle within 24 hours of receipt of the recalled tire and describe any such failure to act in accordance with the plan described herein.

Again, we strongly recommend you ship recalled tires to Achilles Tires USA to collect and dispose of the recalled tires. If you do not do so, and choose to ship recalled tires to a different location of your choosing, against Achilles Tires USA's advice, you must comply with applicable state and local laws and regulations regarding disposal of tires. You are required to channel the recalled tires into a category of positive reuse (shredding, crumbling, recycling, and recovery) or another alternative beneficial non-vehicular use. You are required to report to Achilles Tires USA, within 30 days of the deviation, the number of recalled tires disposed of in violation of applicable state and local laws and regulations, and describe any such failure to act in accordance with the plan described herein.

For recalled tires that are shipped to Achilles Tires USA, Achilles Tires USA will dispose of the tires in compliance with applicable state and local laws and regulations regarding disposal of tires, and will be channeled, insofar as possible, into a category of positive reuse (shredding, crumbling, recycling and recovery) or another alternative beneficial non-vehicular use, instead of being disposed of in landfills.



If you have any questions regarding this matter you can visit our website at www.achillestiresusa.com or contact us at (949) 445-1370.

Sincerely,

Multistrada / Achilles Tires USA