



SAFETY RECALL NOTICE
(NHTSA Recall 18E-107)

{Date}

{name}

{company}

{address}

{city, state, zip}

Dear {name}:

Fujian Wanda Automobile Glass Industry Co., Ltd. (“Wanda”) has decided to voluntarily recall certain windshields intended for installation as aftermarket replacement equipment on 2014-2018 Toyota Highlander vehicles. Our records indicate that you may have purchased the recalled parts from Wanda. Therefore, we ask that you review this notice carefully.

What are the products involved?

This recall involves aftermarket windshields for 2014-2018 Toyota Highlander vehicles that were produced between September 7, 2015 and March 10, 2018, having any of the following part numbers: FW03878GTY; FW03880GTY, FW03881GTY, FW03882GTY, FW03883GTY, FW03884GTY, FW04155GTY, FW04156GTY, and FW04271GTY. A recalled windshield can be identified by the following items printed on the glass: the DOT number (459); one of the part numbers listed above; and a production date between September 7, 2015 and March 10, 2018.

What is the problem?

The windshields have a wire harness that is sealed at the bottom of the windshields. The seal can break during manufacturing, assembly, handling, or vehicle use, resulting in water entering and traveling along the wire harness to the vehicle’s wiring and potentially causing corrosion or water damage that may impact the function of certain Toyota Highlander parts, including the ECM A43, which may prevent the vehicle from starting or cause the vehicle to stall or experience limited or no throttle response during operation. The loss of engine power or reduction or loss in throttle response could result in a vehicle crash with prior warning.

What we will do?

For recalled windshields sold to end users, Wanda will direct end users to a windshield installer (to be selected by Wanda) for installation of a replacement windshield. The installer will also inspect for water migration from the wiring harness of the recalled windshield to the vehicle’s wiring and components. If the installer identifies that water may have migrated to the vehicle’s wiring and components, Wanda will arrange for the vehicle to be sent to a Toyota dealership for further inspection and any necessary repairs. This remedy is estimated to be available beginning January 28, 2019.



福建省万达汽车玻璃工业有限公司
Fujian Wanda Automobile Glass Industry Co., Ltd.

What should you do?

Recalled product in inventory: Please contact Wanda to address the disposition of this inventory. ***It is a violation of federal law to sell or lease any recalled product covered by this notice.***

Recalled products in the hands of your customers: To enable Wanda to contact purchasers of the recalled windshields, please provide Wanda within five working days the names and contact information of all customers to whom you have sold the recalled windshields. Also, please forward a copy of this notice to known distributors and retail outlets along your distribution chain within five working days from its receipt. Please advise any customers and end users inquiring about the recall to contact Wanda at the number below.

If you have any questions about this recall, please call Wanda Customer Service at 1-888-267-1168.

We appreciate your cooperation and prompt attention to this important matter, and apologize for any inconvenience.

Sincerely,

Fujian Wanda Automobile Glass Industry Co., Ltd.

4851-3876-9284.1