

IMPORTANT SAFETY RECALL

November 30, 2018

[Dealer/Distributor Addressee]

Re: Safety Recall - Eaton ECA Clutches

Model Name: Eaton ECA Clutch

Recall applies only to ECA Clutches bearing the part numbers listed below and with date serial range from 4-1-2017 to 6-5-2018

Clutch Part Numbers Involved:

122002-35, 122002-35A, 122002-42, 122002-42A

Serial Numbers Involved:

AU17040010001-AU180529999, SL17040110001-SL180605999

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Eaton Corporation plc ("Eaton") has decided that a defect which relates to motor vehicle safety exists with certain of the above-referenced clutch part numbers that were produced from April 1, 2017 through June 5, 2018. These clutches are used in automated manually shifted heavy duty vehicles.

REASON FOR THE RECALL

This defect may exist in the above-referenced ECA Clutch Part Numbers built during the above specified time frame. The defect is a result of an internal component within the clutch assembly which may be outside of specification and fail, which in special circumstances could cause such clutch component to inhibit clutch departure. If clutch departure becomes inhibited, unintended vehicle motion could occur. Accordingly, the defect can cause a vehicle impact with prior warning. The prior warnings may include increased vibration, noises, and/or rocking of the cab or, if the vehicle is equipped, an audible warning and/or a visual display alternating between "AN" and the engaged gear (e.g., R, 1, 2, 3, etc.) on the instrument panel.

WHAT WE WILL DO

Eaton will remedy the defect by providing a software update, but in certain circumstances at its option, Eaton may repair physical components in addition to providing a software update, replace the clutch, or provide a refund of the purchase price. This remedy will be available December 7th, 2018.

WHAT YOU SHOULD DO

- Inspect your clutch part inventory to see if you have in stock any inventory within the suspect date ranges as shown in the table below. Please bear in mind that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notification under a sale or lease until the defect is remedied.
- If you have a part covered by this recall notice, please immediately contact your Eaton Representative or call the Roadranger Call Center immediately to notify Eaton of the part.
- Transmit a copy of this notice to known distributors and retail outlets along the distribution chain within five working days from receipt of this notice.
- Direct any questions that you may have to your Eaton Customer Support Representative or the Roadranger Call Center:

Attn: Roadranger Call Center
Eaton Corporation
13100 E. Michigan Avenue
Galesburg, MI 49053
Tel: **800-826-4357**
Roadranger.RTW@eaton.com

We regret any inconvenience that this action may cause you.

Sincerely,

Eaton Corporation