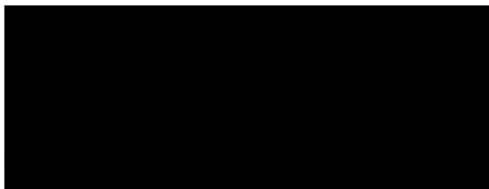




## IMPORTANT SAFETY RECALL

November 27, 2018

Campaign # 18E-095



Dear 

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Alpha Technology Corporation has decided that a defect which relates to motor vehicle safety exists in the following Alpha parts:

1. Identification of equipment affected:

The defective products include manual steering column locks and ignition switches for the Nissan vehicles subject to Safety Recall 18V-551 and certain Subaru vehicles. Therefore, Alpha Technology is recalling these steering column locks or ignition switches, and will replace these parts without charge.

These parts were manufactured for the following Nissan and Subaru vehicles:

1. 153,047 products incorporated as original equipment in the following vehicles manufactured by Nissan and subject to Safety Recall 18V-551:

<u>Vehicle</u>	<u>Model Year(s)</u>
Nissan NV 200	2017
Nissan Sentra	2017
Nissan Frontier	2017-2018
Nissan NV3500 Van	2017
Nissan Taxi	2017
Nissan NV 3500 Bus	2017
Nissan Versa Note	2017-2018
Nissan Versa Sedan	2017-2018
Chevrolet City Express	2017
Nissan NV 1500 Diesel Van	2017
Nissan NV 2500 Van	2017

2. 395 service parts as identified in the enclosed list for Nissan vehicles including but not limited to the Nissan vehicles in the foregoing paragraph.

3. 20 replacement manual steering column locks and ignition switches which were delivered to Subaru between April 10, 2017 and May 1, 2017 for Subaru Legacy and Outback vehicles manufactured between 2007 and 2012 which had the subject parts used as replacement parts after April 10, 2017.

2. **Description of possible malfunction and safety evaluation:**

Alpha Technology Corporation has identified that the mechanical key ignition systems may have been equipped with a ball spring which could be susceptible to long-term excessive wear and possible fatigue breakage. If the ball spring breaks, the retention force of the ignition switch is reduced. Vibration while driving may pull the ignition switch from the "ON" position to the "ACC" position, especially if there is a heavy key ring. On Nissan vehicles with these parts as original equipment and subject to its recall, there is a risk that the engine would stop while the vehicle is running. This creates an increased risk of a crash and increased potential for injury.

3. **Vehicle owner precautions:**

It is possible that the ignition system would lose its "click" when the spring broke, but the driver may not notice this.

4. **Owner remedy measures:**

Alpha Technology Corporation wishes to recover as many of these parts as possible. Therefore, we respectfully request that you quarantine and return the subject part numbers according to Attachment A. Recalled ignition switches or steering column locking mechanisms in possession of your customers also should be returned to Alpha Technology Corporation. For reference, we have included a complete list of these recalled part numbers and our sales records which reflect the parts' sales to you.

For return of unused recalled parts, please complete the attached Recall RMA (return material authorization) Request Form. A RMA and shipping instructions will be sent back to you in a timely manner. The return package should be clearly marked with the words "**reference ignition switch recall**".

The return of the part(s) will be at no cost to you. Upon return of the part(s), your account will be credited for the part(s). For replacement of recalled product, you will need to order the appropriate stock number from Alpha Technology Material Department.

Dealers who purchased these items should follow instructions issued per car manufacturer.

If the replacement part has been installed on a vehicle, Alpha Technology Corporation will pay for replacement of the defective part(s), as well as shipping charges. For reimbursement of inspection **and** replacement of the recalled part(s), Alpha Technology Corporation will establish procedure meeting each car manufacturer's requirement.

Alpha Technology will reimburse 100% of the labor cost of inspection and replacement of the defective ignition switches.

5. **Violation of federal law to sell equipment covered by this recall:**

No recalled ignition switches or steering locks containing them currently in your inventory may be sold as it is a violation of federal law to sell a recalled item of motor vehicle equipment.

Please review the above information and contact Alpha Technology Corporation at [recall\\_ATC@kk-alpha.com](mailto:recall_ATC@kk-alpha.com) with any questions. Although this recall will be continuing, please process returns of product in your inventory by January 11, 2019.

6. **Owner complaint process:**

The owner of a vehicle with a recalled ignition switch or a manual steering column lock containing a recalled ignition switch may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1- 800-424-9153), or go to <http://www.safercar.gov>, if the owner believes that Alpha Technology has failed or is unable to remedy without charge the condition outlined above within a reasonable time.

Our commitment to product quality is at the forefront of all we do at Alpha Technology Corporation. Our dedication to manufacturing mastery is supported by all within the organization.

Alpha Technology Corporation apologizes for any inconvenience. We know, however, that you share our concern for vehicle safety. We appreciate your immediate response to this matter.

Sincerely,

  
Yuichi Saito  
President  
Alpha Technology Corporation