

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: MINI Recall 18V-XXX: TurboCord Portable EV Charger
Date: Wednesday, September 26, 2018 12:29:11 PM

Publish Date: September 26, 2018
From: Technical Service
Expiration Date: October 09, 2018

DCSnet Message
Urgent



Subject: MINI Recall 18V-XXX: TurboCord Portable EV Charger

BMW Group is conducting a Voluntary Safety Recall (effective September 26, 2018) on certain MINI TurboCord chargers which can be used with Model Year 2018-2019 MINI Cooper SE Countryman All4 PHEV vehicles produced from 11/10/2017 up to 08/23/2018.

Approximately 629 vehicles are affected by this recall.

Attachments:

- M61 04 18 and Recall Notice
- Q&A
- Faulty Serial Number Check
- Customer Agreement Form
- Step-by-Step Dealer Process Guide

Sincerely,
Technical Service

Attachments:

- [M610418_Recall_Notice\[81cc9cfa\].pdf](#)
- [M610418\[81cc9cf9\].pdf](#)
- [Faulty_Serial_Numbers_Check_BMW_MINI\[81cc9cf8\].pdf](#)
- [2018-eVehicles-TurboCordPortableCharger-CustomerAgreement\[81cc9cf7\].pdf](#)
- [2018-eVehicles-BMW-MINI-TurboCordPortableCharger-QA-\(24Sep2018\)\[81cc9cf6\].pdf](#)
- [180925_Dealer_Process_Rev01\[81cc9cf5\].pdf](#)
- [M610418_Recall_Notice\[81cc9cfa\].pdf](#)
- [M610418\[81cc9cf9\].pdf](#)
- [Faulty_Serial_Numbers_Check_BMW_MINI\[81cc9cf8\].pdf](#)
- [2018-eVehicles-TurboCordPortableCharger-CustomerAgreement\[81cc9cf7\].pdf](#)
- [2018-eVehicles-BMW-MINI-TurboCordPortableCharger-QA-\(24Sep2018\)\[81cc9cf6\].pdf](#)
- [180925_Dealer_Process_Rev01\[81cc9cf5\].pdf](#)

Recipients: MINI Passenger Cars, CC-MiniManagers
MINI Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



RECALL 18V-XXX: CHECK MINI TURBOCORD PORTABLE EV CHARGER

MODEL

F60 MINI Cooper S E Countryman COOPER ALL4
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SITUATION

BMW Group is conducting a Voluntary Safety Recall (effective September 26, 2018) on certain MINI TurboCord chargers which can be used with Model Year 2018-2019 MINI Cooper SE Countryman All4 PHEV vehicles produced from 11/10/2017 up to 08/23/2018.

Approximately 629 vehicles are affected by this recall.

Affected vehicles show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: **0061860400 M610418 Recall: Check TurboCord Portable EV Charger**. All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

CAUSE

Affected cables were not produced to specifications due to one or more incompatible capacitors on the printed circuit board assembly. An affected cable could overheat and lead to a thermal event or present a shock hazard to the user.

CORRECTION

Inspect the serial number printed on the TurboCord Charger label, either on the charger body 110/240V wall plug, or on the shipping box. Enter the serial number into the “Serial Number Check” attachment, and find out if it is affected by this Recall.

Replace the TurboCord Charger with the improved part, if the serial number is a “bad part” according to the “Serial Number Check” attachment.

In the interim, until the improved TurboCord Charges are available, use the attached “Dealer Process” chart to address vehicles in your inventory.

The defective TurboCord Charger should be returned to the BMW WPRC Parts Return Center, via normal parts return process.

PROCEDURE

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 <p>GRUSB6118-17</p>	<p>MINI TurboCord EV Portable Charger 110/240V</p>
 <p>GRUSB6118-14</p>	<p>Serial number location on the product label placed on the TurboCord Charger shipping box</p>
 <p>GRUSB6118-16</p>	<p>Serial number location on the charger body of the TurboCord Charger</p>

WARRANTY INFORMATION

The campaign Defect Code (00 61 86 04 00) must be used for these Recall repair claim submissions, the corresponding flat rate labor operations will be added as soon as this information is finalized.

You will need to have the repair order (RO) number and the RO date to retail (RDR) an affected vehicle once it is repaired as applicable.

Please ensure the claim for this Recall repair is promptly submitted through DCSnet via normal claim entry once the campaign information becomes available as noted above.

NOTE:

As an interim solution to process vehicles affected by Stop-Sale, use the attached procedure "Dealer Process".

ATTACHMENTS

View PDF attachment [180925 Dealer Process Rev01](#).

View PDF attachment [M610418 Recall Notice.](#)

View PDF attachment [2018-eVehicles-TurboCordPortableCharger-CustomerAgreement.](#)

View PDF attachment [2018-eVehicles-BMW-MINI-TurboCordPortableCharger-QA-\(24Sep2018\).](#)

View PDF attachment [Faulty Serial Numbers Check BMW MINI.](#)

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 18V-XXX: MINI TurboCord Portable EV Charger M61 04 18

BMW Group is conducting a Voluntary Safety Recall (effective September 26, 2018) on certain MINI TurboCord chargers which can be used with Model Year 2018-2019 MINI Cooper SE Countryman All4 PHEV vehicles produced from 11/10/2017 up to 08/23/2018.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their chargers in for a free inspection and, if necessary, replacement when new parts are available from the supplier.

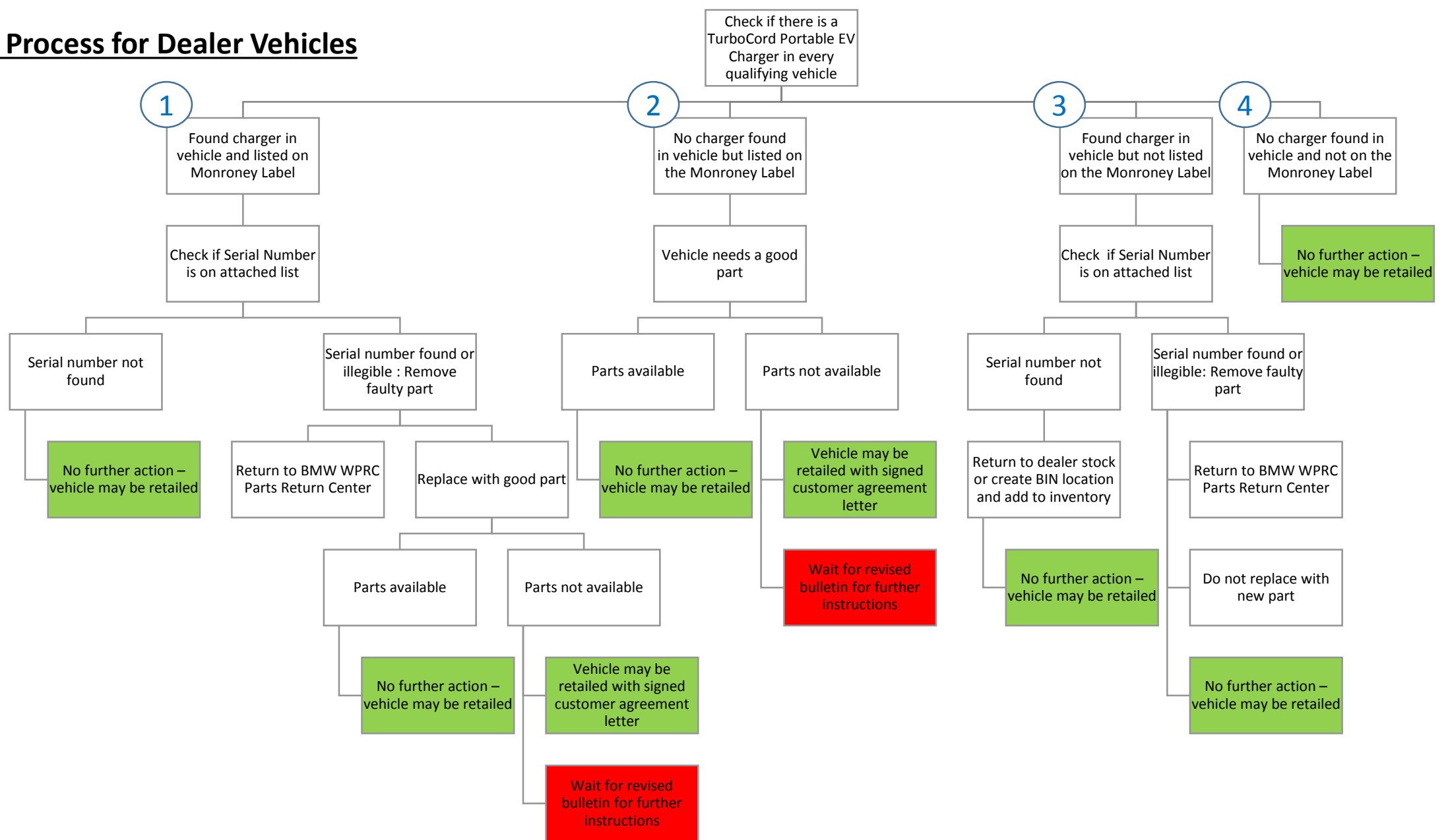
Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Check Process for Dealer Vehicles



Sales: If you follow the chart and have removed the faulty charger (if applicable), the vehicle can be retailed. Please follow the RDR override instructions under the Warranty section of the bulletin.

For easy find, use CTRL + F, or
click on Edit on toolbar and select Find

Faulty Serial #	Brand	Faulty Serial #	Brand	Faulty Serial #	Brand	Faulty Serial #	Brand
SBE02151809486	BMW	SBE02201809705	BMW	SBE02211809752	BMW	SBE02211809798	BMW
SBE02181809669	BMW	SBE02201809706	BMW	SBE02211809753	BMW	SBE02211809799	BMW
SBE02181809670	BMW	SBE02201809707	BMW	SBE02211809754	BMW	SBE02211809800	BMW
SBE02181809671	BMW	SBE02201809708	BMW	SBE02211809755	BMW	SBE02211809801	BMW
SBE02181809672	BMW	SBE02201809709	BMW	SBE02211809756	BMW	SBE02211809802	BMW
SBE02181809673	BMW	SBE02201809710	BMW	SBE02211809757	BMW	SBE02211809803	BMW
SBE02181809674	BMW	SBE02201809711	BMW	SBE02211809758	BMW	SBE02211809804	BMW
SBE02181809675	BMW	SBE02201809712	BMW	SBE02211809759	BMW	SBE02211809805	BMW
SBE02181809676	BMW	SBE02201809713	BMW	SBE02211809760	BMW	SBE02211809806	BMW
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SBE02181809678	BMW	SBE02201809715	BMW	SBE02211809762	BMW	SBE02211809808	BMW
SBE02181809679	BMW	SBE02201809716	BMW	SBE02211809763	BMW	SBE02211809809	BMW
SBE02181809680	BMW	SBE02201809717	BMW	SBE02211809764	BMW	SBE02211809810	BMW
SBE02181809681	BMW	SBE02201809718	BMW	SBE02211809765	BMW	SBE02211809811	BMW
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SBE02181809683	BMW	SBE02211809720	BMW	SBE02211809767	BMW	SBE02211809813	BMW
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SBE02181809685	BMW	SBE02211809722	BMW	SBE02211809769	BMW	SBE02211809815	BMW
SBE02181809686	BMW	SBE02211809723	BMW	SBE02211809770	BMW	SBE02211809816	BMW
SBE02181809687	BMW	SBE02211809724	BMW	SBE02211809771	BMW	SBE02211809817	BMW
SBE02181809688	BMW	SBE02211809725	BMW	SBE02211809772	BMW	SBE02211809818	BMW
SBE02191802026	MINI	SBE02211809726	BMW	SBE02211809773	BMW	SBE02211809819	BMW
SBE02191802029	MINI	SBE02211809727	BMW	SBE02211809774	BMW	SBE02211809820	BMW
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SBE02201809701	BMW	SBE02211809748	BMW	SBE02211809794	BMW	SBE02211809840	BMW
SBE02201809702	BMW	SBE02211809749	BMW	SBE02211809795	BMW	SBE02211809841	BMW
SBE02201809703	BMW	SBE02211809750	BMW	SBE02211809796	BMW	SBE02211809842	BMW
SBE02201809704	BMW	SBE02211809751	BMW	SBE02211809797	BMW	SBE02211809843	BMW

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Faulty Serial #	Brand	Faulty Serial #	Brand	Faulty Serial #	Brand	Faulty Serial #	Brand
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SBE02211809891	BMW	SBE02211809938	BMW	SBE02211809985	BMW	SBE02231810031	BMW

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Faulty Serial #	Brand	Faulty Serial #	Brand	Faulty Serial #	Brand	Faulty Serial #	Brand
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SBE02231810036	BMW	SBE02231810082	BMW	SBE02231810129	BMW	SBE02231810175	BMW
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SBE02231810076	BMW	SBE02231810123	BMW	SBE02231810169	BMW	SBE02231810217	BMW
SBE02231810077	BMW	SBE02231810124	BMW	SBE02231810170	BMW	SBE02231810218	BMW

For easy find, use CTRL + F, or
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Faulty Serial #	Brand	Faulty Serial #	Brand	Faulty Serial #	Brand	Faulty Serial #	Brand
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SBE02231810265	BMW	SBE02231810311	BMW	SBE02241810357	BMW	SBE02251810403	BMW
SBE02231810266	BMW	SBE02231810312	BMW	SBE02241810358	BMW	SBE02251810404	BMW
SBE02231810267	BMW	SBE02231810313	BMW	SBE02241810359	BMW	SBE02251810405	BMW

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SBE02251810408	BMW	SBE02251810455	BMW	SBE02251810503	BMW	SBE02251810552	BMW
SBE02251810410	BMW	SBE02251810456	BMW	SBE02251810504	BMW	SBE02251810553	BMW
SBE02251810411	BMW	SBE02251810457	BMW	SBE02251810505	BMW	SBE02251810554	BMW
SBE02251810412	BMW	SBE02251810458	BMW	SBE02251810506	BMW	SBE02251810556	BMW
SBE02251810413	BMW	SBE02251810459	BMW	SBE02251810507	BMW	SBE02251810557	BMW
SBE02251810414	BMW	SBE02251810460	BMW	SBE02251810508	BMW	SBE02251810558	BMW
SBE02251810415	BMW	SBE02251810461	BMW	SBE02251810509	BMW	SBE02251810559	BMW
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SBE02251810423	BMW	SBE02251810469	BMW	SBE02251810517	BMW	SBE02251810569	BMW
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SBE02251810425	BMW	SBE02251810472	BMW	SBE02251810519	BMW	SBE02251810571	BMW
SBE02251810426	BMW	SBE02251810473	BMW	SBE02251810520	BMW	SBE02251810572	BMW
SBE02251810427	BMW	SBE02251810474	BMW	SBE02251810521	BMW	SBE02251810573	BMW
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SBE02251810447	BMW	SBE02251810495	BMW	SBE02251810543	BMW	SBE02251810593	BMW
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SBE02251810449	BMW	SBE02251810497	BMW	SBE02251810546	BMW	SBE02251810595	BMW
SBE02251810450	BMW	SBE02251810498	BMW	SBE02251810547	BMW	SBE02251810596	BMW
SBE02251810451	BMW	SBE02251810499	BMW	SBE02251810548	BMW	SBE02251810597	BMW
SBE02251810452	BMW	SBE02251810500	BMW	SBE02251810549	BMW	SBE02251810598	BMW

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SBE02251810601	BMW	SBE02251810647	BMW	SBE02261810693	BMW	SBE02261810741	BMW
SBE02251810602	BMW	SBE02251810648	BMW	SBE02261810694	BMW	SBE02261810742	BMW
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SBE02261810790	BMW	SBE02261810839	BMW	SBE02261810887	BMW	SBE02261810933	BMW
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SBE02261810792	BMW	SBE02261810842	BMW	SBE02261810889	BMW	SBE02261810935	BMW
SBE02261810793	BMW	SBE02261810843	BMW	SBE02261810890	BMW	SBE02261810936	BMW
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SBE02261810835	BMW	SBE02261810883	BMW	SBE02261810929	BMW	SBE02261810975	BMW
SBE02261810836	BMW	SBE02261810884	BMW	SBE02261810930	BMW	SBE02261810976	BMW

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SBE02301811023	BMW	SBE02301811074	BMW	SBE02301811120	BMW	SBE02301811170	BMW

For easy find, use CTRL + F, or
click on Edit on toolbar and select Find

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SBE02301811173	BMW	SBE02301811223	BMW	SBE02301811338	BMW	SBE02301811453	BMW
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SBE02301811175	BMW	SBE02301811225	BMW	SBE02301811350	BMW	SBE02301811456	BMW
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SBE02301811220	BMW	SBE02301811313	BMW	SBE02301811444	BMW	SBE02301811544	BMW

For easy find, use CTRL + F, or
click on Edit on toolbar and select Find

Faulty Serial #	Brand	Faulty Serial #	Brand
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SBE02301811551	BMW	SBE02301811649	BMW
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SBE02301811555	BMW	SBE02301811656	BMW
SBE02301811559	BMW	SBE02301811661	BMW
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SBE02301811562	BMW	SBE02301811675	BMW
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SBE02301811564	BMW	SBE02301811677	BMW
SBE02301811565	BMW	SBE02301811679	BMW
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SBE02301811602	BMW		
SBE02301811604	BMW		
SBE02301811605	BMW		
SBE02301811607	BMW		

**Accessory (Port-Installed / Dealer / Online)
TurboCord Portable Charger
18V-xxx / 18E-xxx
Electric / Plug-In Hybrid-Electric Vehicles
*Last Updated 09/24/2018***

Note:

This *****Accessory-Based***** Safety Recall involves the BMW / MINI TurboCord Portable Charger (“charging cable”) produced by supplier Webasto Charging Systems, Inc. It is a “Level 2” charger, i.e., it is capable of connecting the vehicle with a 240Volt electrical outlet for “fast” charging of an Electric / Plug-In Hybrid-Electric vehicle. It is *not* the “Level 1” Occasional Use Cable (OUC) which connects the vehicle to a standard 120Volt electric outlet.

BMW Level 2 Charger



Affected

MINI Level 2 Charger



Affected

Occasional Use Cable (OUC)



Not Affected

The charger is available for BMW / MINI customers as an accessory (port-installed, dealer, online).

Please refer to www.bmwcharging.com / www.minicharging.com for further information.

Owners may have purchased a non-BMW-branded / non-MINI-branded affected cable via other sales channels / third-party providers. The supplier did not provide BMW Group with any identifying information for those charging cables and, therefore, BMW Group cannot support the Safety Recall for those non-branded charging cables.

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Approximately 3,500 BMW / MINI Electric / Plug-In Hybrid-Electric vehicles were processed at Vehicle Distribution Centers (VDC) during the time period (approximately May – Sep) when an affected charging cable may have been installed. Also, approximately 600 affected cables may have been purchased by customers at a BMW center / MINI dealer and/or online.

The following table identifies the specific vehicle models and model years which are potentially affected:

Series	Model	Model Year
F30	330e	2016-2018
G30	530e / 530e xDrive	2018-2019
G12	740Le xDrive	2017-2019
I01	i3 BEV / i3 Rex	2014-2019
I01	i3 Sport BEV / i3 Sport Rex	2018-2019
I12	i8 / i8 Roadster	2014-2019
F15	X5 xDrive40e	2016-2018
F60	MINI Cooper SE Countryman	2018-2019

**Accessory (Port-Installed / Dealer / Online)
TurboCord Portable Charger
18V-xxx / 18E-xxx
Electric / Plug-In Hybrid-Electric Vehicles
*Last Updated 09/24/2018***

Q2. What is the specific issue?

The charging cable was not produced to specifications by the supplier. Specifically, some components on its integrated circuit board are incompatible.

Q3. What can happen as a result of this issue?

The charging cable could present a risk of a thermal event, and it could present a risk of a shock hazard, increasing the risk of injury.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group charging cables not included in this Safety Recall?

Affected Level 2 charging cables have been identified by the supplier by Serial Number. Therefore, the list of affected and unaffected Level 2 charging cables is known. The Level 1 OUC, as noted above, is not affected.

Q6. Can I determine if this issue exists on my Level 2 charging cable?

Your BMW center / MINI dealer will make this determination. Affected Level 2 charging cables have been identified by the supplier by Serial Number. Therefore, please contact an authorized BMW center / MINI dealer. They will inspect and, if necessary, replace an affected cable.

Q7. Can I continue to use my Level 2 charging cable (until a replacement is available)?

No.

When you receive a *letter via First Class mail* from BMW / MINI informing you of this Safety Recall, and asking you to have this Safety Recall performed by an authorized BMW center / MINI dealer, please do so as soon as possible. If you are not the only user of the Level 2 charging cable, please advise all other users of this important information.

i3 BEV / i3 Sport BEV Owners

While we realize that not using the Level 2 charging cable is inconvenient, we are recommending not to use it due to the Safety Recall. Therefore, until a new cable is available, please use the Occasional Use Cable (OUC). We apologize for the temporary inconvenience.

Q8. How will my Level 2 charging cable be repaired?

Affected Level 2 charging cables have been identified by the supplier by Serial Number. Therefore, please contact an authorized BMW center / MINI dealer. They will inspect and, if necessary, replace an affected cable.

**Accessory (Port-Installed / Dealer / Online)
TurboCord Portable Charger
18V-xxx / 18E-xxx
Electric / Plug-In Hybrid-Electric Vehicles
*Last Updated 09/24/2018***

Q9. Is BMW Group aware of any injuries, or fires involving these Level 2 charging cables associated with this Safety Recall?

No.

Q10. How will I be informed of this Safety Recall?

In November, all BMW / MINI Electric / Hybrid-Electric vehicle owners will receive a *letter via First Class mail* asking them to schedule an appointment with their authorized BMW center / MINI dealer to have the Safety Recall performed. When you receive your letter, please have this Safety Recall performed by an authorized BMW center / MINI dealer as soon as possible. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers, or MINI dealer at www.miniusa.com/dealer.

Q11. How long will the repair take?

It shouldn't take long at all. An authorized BMW center / MINI dealer will inspect and, if necessary, replace an affected cable. The inspection and replacement will be performed for free by your authorized BMW center / MINI dealer.

Q12. Do I have to wait for my letter in order to have my charging cable inspected / replaced?

Yes. BMW / MINI are waiting for new charging cables from the supplier.

Q13. I see the "TREAD Act Customer Reimbursement Plan" attached to my letter. Can you explain what that is about? Am I eligible for reimbursement?

If you have already replaced the charging cable at your own expense, you may be eligible for reimbursement of certain expenses that you incurred.

September 25, 2018

Dear BMW / MINI Owner:

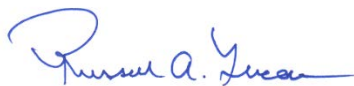
BMW /MINI recently discovered that the TurboCord Portable Charger (“Level 2 charging cable” or “charging cable”) that you purchased was not produced to specifications by the supplier and presents a safety risk. Accordingly, we have provide notice of this issue to the National Highway Traffic Safety Administration (NHTSA). Furthermore, as required, we will need to replace your charging cable with a new one that is not affected by this issue.

Our supplier has not yet been able to produce a sufficient quantity of new cables and, for this reason, we cannot yet provide you with a new charging cable. We sincerely apologize for this temporary inconvenience.

When a sufficient quantity of new parts are available, we will notify you to return to your authorized BMW center / MINI dealer so that we are able to provide you with the new charging cable.

Please be assured that your safety is important to us, and we appreciate your understanding and patience at this time.

Sincerely,



Russ Lucas
VP, Recall Implementation
BMW of North America, LLC

Customer Acknowledgement

BMW / MINI

TurboCord Portable Charger

I _____ am taking delivery of a BMW / MINI Electric or Electric or Hybrid-Electric vehicle VIN: _____ and acknowledge that my BMW center / MINI dealer has removed the TurboCord Portable Charger ("charging cable") from the vehicle prior to the vehicle being delivered to me on this day _____, _____, 2018.

I also understand that BMW / MINI will inform me when a new charging cable is available so that I may return to the BMW center / MINI dealer to receive the new charging cable at no charge.

Customer Signature _____ Date _____

Dealer _____ Dealer Number _____

Dealer Signature _____

BMW center / MINI dealer: Please send a copy to TurboCordSupport@bmwna.com and keep a copy of this form in your customer file.