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Sent on	08	24	2018	Expires on	09	24	2018
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From	Motorcycle Warranty
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Subject	CRF1000L Centerstand Safety Recall - E Responsibility/Sales Benefits
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8-24-18

Dear Honda Dealer,

As you are aware a SAFETY RECALL has been issued for the Honda Genuine Accessory Centerstand (p/n 08M70-MGH-641) that fits 2016-2018 CRF1000L models.

Due to a computer programming issue all 2016-2018 vehicles in your inventory were incorrectly loaded into the E Responsibility and Sales Benefit databases as recall-affected. As a result, you may have received a system-generated notification of a sell-through violation with an indication that your Retail Sales Bonus will be withheld. This is incorrect and AHM Warranty Administration is working to fix this error. Please be assured that your RSB will be paid during the next payment period and no further action is required.

We apologize for any inconvenience this may have caused and we hope to have the issue resolved as soon as possible. Please continue to sell your 2016-2018 model CRF1000Ls. If your sales team sells an accessory centerstand with one of these vehicles please make sure to follow the procedures outlined in service bulletin CRF1000L #1.

If you have any questions please contact MC Warranty Support at 1-800-421-1900 Option 7.

Best Regards,

William Hanson
Manager Warranty