



# **DEALER COMMUNICATIONS**

## **HARLEY-DAVIDSON MOTOR COMPANY**

### **IMPORTANT RECALL INFORMATION**

## **Safety Recall Campaign 0172 – Detachables™ Saddlebags**

### **HIGHLIGHTS**

- Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on some 2018 Harley-Davidson Genuine Motor Parts and Accessories Detachables™ Saddlebags.
- Due to the variance of the saddlebag wall thickness in the area where the latching arm is installed, the latching arm may have inadequate engagement to the saddlebag mounting plate/bracket, which may allow the latching arm to rotate out of the locked position.
- P/Ns affected: 90201561, 90201552, 90201645, 90201644, 90201555 and 90201513

### **KEY DATES**

- March 5 - 9: Service Bulletin posts
- March 5 - 9: Recall kits available for order

### **CONTACT**

- U.S. dealers: Call 800-664-7762 and select the appropriate prompts
- International dealers: Contact their regional office

March 2, 2018

Dear Dealer:

Harley-Davidson® has learned that the saddlebag latching arm, P/N 90200481, on some 2018 Harley-Davidson Genuine Motor Parts and Accessories Detachables™ Saddlebags included in kit P/Ns 90201561, 90201552, 90201645, 90201644, 90201555 and 90201513 may become disengaged and not adequately secure the saddlebag to the motorcycle during use. Due to the variance of the saddlebag wall thickness in the area where the latching arm is installed, the latching arm may have inadequate engagement to the saddlebag mounting plate/bracket, which may allow the latching arm to rotate out of the locked position. If this condition remains undetected, the saddlebag may become separated from the motorcycle while it is in motion, possibly creating a hazard for other motorists.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0172) all affected saddlebag kits. The remedy is to first confirm that the saddlebags are covered by this recall. If covered, perform the recommended inspection and, if necessary, repair per the service bulletin. A recall kit is necessary to perform the service repair and can be ordered beginning the week of March 5, 2018. A Service Bulletin outlining the repair

and credit procedures will follow within one or two days of this dealer communication; please reference the bulletin for a detailed description of the repair.

In the interest of the safety of our mutual customers and as required by federal law, you may sell but NOT DELIVER any motorcycles equipped with the affected Parts and Accessory saddlebags or deliver any over the counter saddlebag kits until the remedy is completed per the service bulletin.

In accordance with federal regulations administered by NHTSA and other appropriate market specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

Sincerely,  
Harley-Davidson Motor Company, Inc.  
0172

**For:** Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

**Sent to:** All Dealers (Worldwide)