



LIPPERT
COMPONENTS®

IMPORTANT SAFETY RECALL

NHTSA Safety Recall: 18E-007
Date: March XX, 2018

DEALER CUSTOMER NOTIFICATION

This Dealer Notification is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Lippert Components, Inc. ("LCI") has conducted a thorough investigation and decided that a defect which relates to motor vehicle safety exists in certain Forest River Coachmen MDA31FWF Mirada Motorhomes. There is the potential for excessive vibration under certain conditions when operating the unit at or above posted highway speeds which may affect the handling of the vehicle. Forest River records indicate your company purchased a 31FW which may have this issue. **If the MDA31FWF listed on the attached VIN listing is still in your inventory, you must not sell the affected units. It is a violation of federal law to sell any of the units covered by this recall until the defect is remedied. The MTEC Drive Shaft Vibration Recall Instructions (Recall Repair Kit Part Number 720134) which directs you on how to complete the required remedy are enclosed with this letter.**

WHAT WE WILL DO

LCI will provide a Recall Repair Kit to the repair location completing the remedy. LCI will reimburse labor charged to perform the remedy at the flat rate of 8.0 hours. The parts for the remedy are currently available.

WHAT YOU SHOULD DO

You must contact LCI's Customer Service department at 574-538-4514 or via email at recall@lci.com. LCI will coordinate with you shipment of the repair kit and payment of the labor charges.

If after contacting LCI's Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause you. As we are sure you will appreciate, the safety and quality of our products are of the utmost importance to us. Thank you for your attention and cooperation in this matter.

Sincerely,

Lippert Components, Inc.