

TO: All AGV US Dealers

SAFETY RECALL NOTICE **NHTSA Recall No. 18E006**

February 1st, 2018

Dear AGV Dealer,

Dainese S.p.A has determined that a safety defect exists in certain AGV Sport Carbon Modular motorcycle helmets. Accordingly, Safety Recall 18E066 was released on January 22, 2018.

What Products Are Affected?

This recall involves AGV Sport Carbon Modular motorcycle helmets, Model AGV 580, manufactured from June 1, 2017 through January 19, 2018.

What is the Problem?

The defect involves a cyanoacrylate glue that was applied to screws that secure the carbon chin guard to the shell of the motorcycle helmet. If the glue comes into contact with the polycarbonate chin base, a chemical reaction may occur, which, over time, may cause the polycarbonate material to wear and prematurely deteriorate.

In the event the helmet receives an impact, and the polycarbonate material is worn or has prematurely deteriorated, the chin base could become detached from the shell, increasing the risk of injury.

What Should You Do?

Product Remaining in Your Inventory. Dealers with unsold units in inventory should return them to Dainese. Dainese will replace your inventory with an improved helmet that uses an epoxy glue, which will not cause a chemical reaction to the polycarbonate material.

Product Sold to Consumers. Dealers and retailers that previously sold the recalled product to consumers are asked to check internal records and provide their contact information to Noah Arundel, In-house Sales & Customer Service Manager at 1-855-327-5639 or by email at sportmodular.recall@dainese.com. Dainese will notify these owners using a NHTSA-approved Part 577 owner notification letter beginning the week of February 5, 2018. The customer notification letters will provide instructions for obtaining a replacement helmet free of charge.



Dainese S.p.A. , Via dell'Artigianato 35, 36060 Molvena, Italy , Tel.: +39 0424 410711 , Fax: +39 0424 410700
Sales, Marketing & Logistics , Via dell'Economia, 91, 36100 Vicenza, Italy, Tel.: +39 0444 224100, Fax: +39 0444 964881

If a customer returns a recalled helmet to your location, you must accept the recalled helmet. Please notify the customer that Dainese will ship the customer a replacement helmet. You must obtain the customer's full name, mailing address, telephone number and e-mail address and provide this information to Dainese USA, Inc., Attn: Noah Arundel, In-house Sales & Customer Service Manager, 1001 Brioso Dr., Costa Mesa, CA 92627, 1-855-327-5639, email: sportmodular.recall@dainese.com. You must also ship the helmet to Dainese at this address.

If the customer requests a refund for the recalled helmet, please provide a full refund through your current warranty reimbursement procedures.

It is a violation of Federal law for you to sell or lease the AGV Sport Modular helmets covered by this notification. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact:

Dainese USA, Inc.

Attn: Noah Arundel, In-house Sales & Customer Service Manager
1001 Brioso Dr.
Costa Mesa, CA 92627
1-855-327-5639

Sincerely,

Dainese S.p.A.



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