

Part 573 Safety Recall Report

18V-933

Manufacturer Name : Forest River, Inc.

Submission Date : APR 25, 2019

NHTSA Recall No. : 18V-933

Manufacturer Recall No. : 44-0929



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 151

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River Inc. Salem SBT22RBHL, Wildwood WBT22RBHL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The power cord hatch location is specific to these models and will affect units built from date of model change which reflects the 1st installation of the power cord hatch in this location

SBT22RBHL 55

SBT22RBHL-W 17

WBT22RBHL 51

WBT22RBHL-WL 28

Production Dates : AUG 27, 2018 - DEC 13, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The power cord hatch is installed directly above the exhaust for the water heater. This can cause the cord and/or hatch to melt by the heat being discharged by the water heater.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The water heaters' exhaust may melt the 30AMP power inlet and/or the 30AMP cord and the internal sheathing of the wiring, exposing bare wiring which may lead to an electrical short or fire, and potentially electrocution if an operator touched the exposed wiring.

Description of the Cause : Manufacturing did not follow consistent installations methods with the installation of the shore power inlet.

Identification of Any Warning None
that can Occur :

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On 12/12/2018 During an internal audit at the manufacturing plant it was determined that the power cord hatch was installed above the water heater. Forest River immediately started investigating.
On 12/17/2018 It was determined that the location of the power cord hatch above the water heater exhaust could potentially cause the hatch and/or cord to melt.
On 12/21/2018 Forest Rivers Corporate Recall Committee voted to recall
On 4/25/2019 during an internal audit it was determined that the population submitted did not include two models. Amended models and Quantity. All dealers and consumers have been notified properly.. Total population increased from 92 to 151

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts, labor and installation, free of charge to both owners and dealers. A dealer must perform the remedy. The remedy will include installing a hook on the rear wall of the travel trailer to secure the cord away from the water heaters' exhaust

What is the Forest River Customer Service Phone Number? (574)
534-6127

How Remedy Component Differs from Recalled Component : A hook will be installed on the rear of the travel trailer to secure the cord away from the water heater exhaust

Identify How/When Recall Condition was Corrected in Production : The condition was corrected by relocating the power cord hatch to the rear wall of the travel trailer the week of 12/17/2018

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 31, 2019 - FEB 05, 2019

Planned Owner Notification Date : JAN 31, 2019 - FEB 05, 2019

* NR - Not Reported