

# Part 573 Safety Recall Report

# 18V-925

**Manufacturer Name :** Triple E Recreational Vehicles

**Submission Date :** JUN 13, 2019

**NHTSA Recall No. :** 18V-925

**Manufacturer Recall No. :** CA#9208-1



## Manufacturer Information :

**Manufacturer Name :** Triple E Recreational Vehicles

**Address :** PO Box 1230 Winkler MB

Canada 00 R6W 4C4

**Company phone :** 204-325-4361

## Population :

**Number of potentially involved :** 19

**Estimated percentage with defect :** 100 %

## Vehicle Alterer Information :

**Vehicle 1 :** 2019-2019 SERENITY S24CB

**Descriptive Information :** A CHANGE IN MANUFACTURING PROCESS. UNITS PRIOR TO SEP 24/2018 HAD A PLASTIC SHEATH OVER THE METAL CABLE. UNITS WILL HAVE A SHRINK WRAP OVER THE METAL CABLE.  
SERENITY S24CB - 19 UNITS

**Production Dates :** SEP 24, 2018 - DEC 12, 2018

## Description of Defect :

**Description of the Defect :** THE COACH BATTERY COMPARTMENT DOOR SUPPORT METAL CABLE MAY COME IN CONTACT WITH THE BATTERY TERMINAL.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** IF THE COACH BATTERY COMPARTMENT DOOR SUPPORT METAL CABLE CONTACTS THE BATTERY TERMINAL, IT IS POSSIBLE THAT A SHORT CAN OCCUR INCREASING THE RISK OF FIRE AND / OR OF THE BATTERY EXPLODING CAUSING BODILY INJURY.

**Description of the Cause :** A CHANGE TO THE WAY THE BATTERY COMPARTMENT DOOR SUPPORT CABLE WAS MANUFACTURED.

**Identification of Any Warning that can Occur :** WHEN THE SUPPORT CABLE CONTACTS THE BATTERY TERMINAL A SPARK AND FIRE MAY OCCUR.

## Supplier Identification :

### Component Manufacturer

**Name :** NR

Address : NR  
NR  
Country : NR

## Chronology :

THE NONSHEATHED BATTERY COMPARTMENT DOOR SUPPORT METAL CABLE ACCIDENTALLY CONTACTED THE BATTERY TERMINAL CAUSING A SHORT WHICH RESULTED IN A FIRE. THE INCIDENT TOOK PLACE ON DECEMBER 12, 2018 IN OUR MANUFACTURING PROCESS. THIS UNSHEATHED CABLE WAS FIRST ISSUED IN OUR INVENTORY SYSTEM STARTING OCTOBER 22, 2018. PRODUCTION UNITS STARTED SEPTEMBER 24, 2018. THERE ARE NO WARRANTY CLAIMS OR SERVICE REPORTS ON THE COMPARTMENT DOOR SUPPORT METAL CABLE COMING IN CONTACT WITH THE BATTERY TERMINAL.

## Description of Remedy :

Description of Remedy Program : DEALERS WITH INVENTORY AND RETAIL OWNERS WILL BE SENT A NEW BATTERY COMPARTMENT DOOR SUPPORT METAL CABLE. INSTRUCTIONS WILL BE PROVIDED TO THE RETAIL OWNER ON REPLACEMENT PROCEDURE. IF RETAIL OWNERS CHOOSE TO HAVE A SERVICING CENTER PERFORM THE RECALL, THE RETAIL OWNER WILL BE REIMBURSED OR THE SERVICING CENTER WILL BE PAID DIRECTLY BY TRIPLE E RV. DEALERS WILL SUBMIT A WARRANTY CLAIM FOR THE TIME ALOTTED TO PERFORM THE RECALL.

How Remedy Component Differs from Recalled Component : THE COMPARTMENT DOOR SUPPORT CABLE WILL HAVE A SHRINK TUBE WRAP OVER THE METAL MATERIAL.

Identify How/When Recall Condition was Corrected in Production : THE STANDARD OPERATING PROCEDURE INSTRUCTIONS WERE UPDATED TO REFLECT THE CHANGE IN HOW THE METAL CABLE IS MANUFACTURED.

## Recall Schedule :

Description of Recall Schedule : NOTIFICATION TO DEALERS IS EXPECTED TO OCCUR DECEMBER 19,2018. MAILING OF OWNER NOTIFICATION LETTERS IS EXPECTED TO OCCUR DECEMBER 19,2018 AND IS EXPECTED TO BE COMPLETED BY DECEMBER 28,2018.

Planned Dealer Notification Date : DEC 19, 2018 - DEC 28, 2018

Planned Owner Notification Date : DEC 19, 2018 - DEC 28, 2018

## Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported