

Part 573 Safety Recall Report

18V-924

Manufacturer Name : Collins Bus Corporation

Submission Date : JUL 16, 2019

NHTSA Recall No. : 18V-924

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Collins Bus Corporation

Address : P.O. Box 2946
Hutchinson KS 67504

Company phone : 9999

Population :

Number of potentially involved : 199

Estimated percentage with defect : 70 %

Vehicle Information :

Vehicle 1 : 2018-2018 Collins Bus SH, DH, P24, T22, T24, TH

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Collins Bus determined the population based on a process review that revealed the failure to perform required functions during time period of May 5th 2018 to December 18 2018

Production Dates : MAY 05, 2018 - DEC 18, 2018

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Seat bolts may not be torqued to the seat manufacturer specifications. Two seat bolts that connect the leg to the seat may not have been torqued to the seat manufacturer specification when assembled and installed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Seat bolts may not be torqued to seat manufacturer recommended specs.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Collins Bus Corp
Address : 415 West 6th Ave
SOUTH HUTCHINSON KANSAS 675051323
Country : United States

Chronology :

Dealer notified Collins Bus 12/27/2018 via email that there was a seat bolt on the seat that was loose enough the dealer could turn by hand, Collins Bus asked the dealer to check their inventory and let us know the results. It was determined units after 5/5/2018 may have had this defect. There was NO warranty claims, this was a field report by one of our Dealers. As of 12/19/18, all Collins Bus vehicles at the Collins facility were contained, inspected/repaired.

Description of Remedy :

Description of Remedy Program :	Detailed instructions will be sent to Collins Bus Dealers showing location of seat bolts and how to properly inspect and torque to the correct specification.
How Remedy Component Differs from Recalled Component :	NR
Identify How/When Recall Condition was Corrected in Production :	As of 12/19/18, all Collins Bus vehicles at the Collins facility were contained, inspected/repaired.

Recall Schedule :

Description of Recall Schedule :	Dealers where notified 2/4/2019 and Owners where notified 2/11/2019, both dealers and owners letters were mailed out.
Planned Dealer Notification Date :	FEB 04, 2019 - FEB 08, 2019
Planned Owner Notification Date :	FEB 11, 2019 - FEB 15, 2019

* NR - Not Reported