OMB Control No.: 2127-0004

Part 573 Safety Recall Report

18V-895

Manufacturer Name: Dennis Eagle Inc.
Submission Date: DEC 19, 2018
NHTSA Recall No.: 18V-895
Manufacturer Recall No.: FSI 1240



Manufacturer Information:

Manufacturer Name: Dennis Eagle Inc.

Address: 2101 47th Street

Sarasota FL 34234

Company phone: 201 9463

Population:

Number of potentially involved : 5 Estimated percentage with defect : 100 %

Vehicle Information:

Vehicle 1: 2017-2018 Dennis Eagle Elite

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: 2-DOOR Power Train: DIESEL

Descriptive Information: Vehicles produced for the market in the USA have reverse alarm mute switches fitted,

we have since found out it is not legal to have these fitted in the USA on Heavy Goods

Vehicles

Production Dates: MAY 01, 2017 - MAY 01, 2017

VIN Range 1: Begin: 1D92BGCB8HF791001 End: 1D92BGCB6HF791004 Not sequential

VIN Range 2: Begin: SEG1ADBC9HW022994 End: SEG1ADBC9HW022994 Not sequential

Description of Defect:

Description of the Defect: Vehicles produced for the market in the USA have reverse alarm mute switches

fitted, we have since found out it is not legal to have these fitted in the USA on

Heavy Goods Vehicles

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Pedestrians may not hear the truck reversing, if the driver does not see the

pedestrian this may lead to injury

Description of the Cause: Reverse alarm mute switch fitted in the cab, if pressed it will disable the

reverse warning alarm

Identification of Any Warning None

that can Occur:

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

Single field service report FSI 1240 dated 19/12/18 identifying the fact that reverse alarm mute switches are fitted which is not legal in the USA.

An immediate decision was made to recall the vehicles and remove the reverse alarm mute switch.

Description of Remedy:

Description of Remedy Program: All vehicles will be visited by Dennis Eagle Inc. support team to perform a

rectification in line with the manufacturers Technical Instruction, all parts

will be supplied FOC.

How Remedy Component Differs The reverse alarm mute switch will be removed and a blanking plate will

from Recalled Component: be fitted in its place.

Identify How/When Recall Condition N/A

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: All vehicle end users will be notified within 60 days

Planned Dealer Notification Date : JAN 07, 2019 - FEB 18, 2019 Planned Owner Notification Date : JAN 07, 2019 - FEB 18, 2019

* NR - Not Reported