

Part 573 Safety Recall Report

18V-852

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : DEC 11, 2018

NHTSA Recall No. : 18V-852

Manufacturer Recall No. : 99.01.43



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Number of potentially involved : 847

Estimated percentage with defect : 30 %

Vehicle Information :

Vehicle 1 : 2019-2019 Heartland Elk Ridge, Milestone, Elk Ridge Express, Pioneer FW, Sundance, Sundance XLTFW

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On certain fifth wheel trailers the forward reflectors on one or both sides of the camper may not have been installed.

Production Dates : APR 02, 2018 - NOV 14, 2018

VIN Range 1 : Begin : 5SFRG4226KE388539 **End :** 5SFMG422XKE409712 ☒ Not sequential

Description of Defect :

Description of the Defect : On certain fifth wheel trailers the forward reflectors on one or both sides of the camper may not have been installed. This could lead to an increased risk of injury and/or damage to property

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : The safety risk for this non-compliance is minimal. The reflector is present but located approximately 8" to 10" above the required maximum. The front side marker light location complies with the FMVSS 108 location requirement.

Description of the Cause : We have identified that some units did not get the reflector installed on either one side or both.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

On November 16th during a review of some photos in late afternoon it was noticed that the reflector was not present. On Monday November 19th a review of the yard identified several units missing the reflector either on the DS, PS or both on about 25% of what was in the yard produced by plant 7B and was put on a shipping hold. on November 20th the yard was reviewed and any missing reflectors were corrected. due to company closure for holiday the safety committee meet and reviewed the information on November 26th and agreed that it did not meet the FMVSS requirements and that a recall was to be issued.

Description of Remedy :

Description of Remedy Program : Heartland will have the reflector installed if missing, if this has already been done than Heartland will reimburse the consumer.

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition November 20th Production implemented training and audit to assure the
was Corrected in Production : reflector was not left off.

Recall Schedule :

Description of Recall Schedule : Notifications will begin once the final scope is determined and draft notice is approved.

Planned Dealer Notification Date : JAN 21, 2019 - JAN 21, 2019

Planned Owner Notification Date : JAN 21, 2019 - JAN 21, 2019

* NR - Not Reported