

Part 573 Safety Recall Report

18V-849

Manufacturer Name : Mercedes-Benz USA, LLC.

Submission Date : DEC 19, 2018

NHTSA Recall No. : 18V-849

Manufacturer Recall No. : 2018120002



Manufacturer Information :

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway
Jacksonville FL 32218

Company phone : 1-877-496-3691

Population :

Number of potentially involved : 16

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2019-2019 Mercedes-Benz E63S AMG Wagon

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 213.289 ZH8K 2 Vehicles

The recall population was determined through production records. Unaffected vehicles will have a correctly mounted tailgate spoiler.

Production Dates : OCT 01, 2018 - OCT 16, 2018

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2019-2019 Mercedes-Benz E450 4MATIC Wagon

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 213.268 ZH6J 14 Vehicles

The recall population was determined through production records. Unaffected vehicles will have a correctly mounted tailgate spoiler.

Production Dates : OCT 01, 2018 - OCT 16, 2018

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2019 E-Class Station Wagon vehicles (213 platform), the spoiler on the tailgate may not have been mounted according to current production specification.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : At higher speeds , the spoiler might completely detach from the vehicle, increasing the risk of a crash for following traffic.

Description of the Cause : Due to a deviation in the production process, the tailgate spoiler might not have been mounted according to current production specification.

Identification of Any Warning that can Occur : The customer will not receive an advance warning due to the nature of the failure mechanism.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In the end of October 2018, DAG launched initial investigations based on an individual field report from outside the US in which a customer allegedly experienced the subject condition outlined above. No third party damages or personal injuries were reported. The parts of the affected vehicle were analyzed and indicated an incorrect mounting of the tailgate spoiler.

In November 2019, further analysis determined that due to a deviation in the production process the tailgate spoiler might not have been mounted according to current production specification. Further investigations were performed to analyze potential impacts and to determine which vehicles might potentially be affected. DAG then determined that a potential safety risk could not be ruled out.

Description of Remedy :

Description of Remedy Program : As a precautionary measure an authorized Mercedes-Benz dealer, will check the mounting of the tailgate spoiler, and rework, if necessary. Pursuant to 49 C.F.R. § 577.11 (e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : A change in the production procedure at the plant ensures that this issue can no longer occur from November 12, 2018 onwards.

Recall Schedule :

Description of Recall Schedule : MBUSA Dealers will be notified of the pending voluntary recall campaign in December 2018. A copy of all communications will be provided when available. Owners will be notified approximately one week after recall launch to the dealers in December 2018.

Planned Dealer Notification Date : DEC 14, 2018 - NR

Planned Owner Notification Date : DEC 19, 2018 - NR

* NR - Not Reported