

Part 573 Safety Recall Report

18V-836

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** NOV 27, 2018**NHTSA Recall No. :** 18V-836**Manufacturer Recall No. :** 69Y4**Manufacturer Information :**

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 12

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Audi A5 Sportback

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Affected vehicles can be traced to airbag assembly by one factory employee. The recall population was determined by reviewing screw data logs and samples tests. On all other (unaffected) vehicles, the screw connection was tightened properly.

A5 Sportback Vehicle Count: 9

Production Dates : APR 04, 2017 - OCT 20, 2017

VIN Range 1 : Begin : WAUC4CF51JA006887 End : WAUBNCF50JA054485 Not sequential

Vehicle 2 : 2017-2018 Audi A4 allroad

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Affected vehicles can be traced to airbag assembly by one factory employee. The recall population was determined by reviewing screw data logs and samples tests. On all other (unaffected) vehicles, the screw connection was tightened properly.

A4 allroad Sportback Vehicle Count: 3

Production Dates : APR 26, 2017 - JUN 26, 2018

VIN Range 1 : Begin : WA19NAF49HA166574 End : WA19NBF47JA214181 Not sequential**Description of Defect :**

Description of the Defect : One of the four passenger airbag module mounting screws may not have been torqued to the correct specification during production.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In a crash with passenger airbag deployment, an improperly torqued screw may cause the airbag housing in the instrument cluster to deform. This can change how the airbag unfolds during deployment and result in the airbag not providing protection as intended, leading to an increased risk of injury to the front passenger seat occupant.

Audi is not aware of any accidents or injuries relating to this defect.

Description of the Cause : The recall condition was the result of human error during passenger airbag assembly.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : AUDI AG

Address : NR

Ingolstadt FOREIGN STATES 85845

Country : Germany

Chronology :

September 25, 2018: The Audi Product Safety Committee was informed that road vehicle testing showed abnormalities in passenger airbag mounting screw connection.

October-November 2018: The topic was evaluated, including detailed testing and investigation regarding root cause, impact, scope and affected vehicles.

November 19, 2018: The Audi Product Safety Committee makes a determination of a safety defect and decides to conduct a safety recall.

Description of Remedy :

Description of Remedy Program : The affected passenger airbag screw connection will be inspected and, if necessary, correctly tightened to the required torque specification. Also, the screw will be replaced if necessary. Audi will not offer a reimbursement program under this recall.

How Remedy Component Differs from Recalled Component : The recalled component is the same part as the remedy component; the difference being whether or not the correct torque was applied during airbag production.

Part number - airbag mounting screw: N.911.512.01

Identify How/When Recall Condition was Corrected in Production :

Only certain vehicles assembled by one employee are affected. The relevant tool for airbag mounting has been modified so that this type of error cannot occur in the future.

Recall Schedule :

Description of Recall Schedule : Dealers and owners: On or before January 26,2019

Planned Dealer Notification Date : JAN 26, 2019 - JAN 26, 2019

Planned Owner Notification Date : JAN 26, 2019 - JAN 26, 2019

* NR - Not Reported