

Part 573 Safety Recall Report

18V-834

Manufacturer Name : Ducati North America**Submission Date :** NOV 27, 2018**NHTSA Recall No. :** 18V-834**Manufacturer Recall No. :** TBD**Manufacturer Information :**

Manufacturer Name : Ducati North America

Address : 448 E. Middlefield Rd

Mountain View CA 94043

Company phone : 408-253-0499

Population :

Number of potentially involved : 1,663

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Ducati Panigale V4, V4 S, V4 SP

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On road sport motorcycle

Production Dates : SEP 26, 2018 - OCT 16, 2018

VIN Range 1 : Begin : ZDMDAGNW2JB000029 End : ZDMDAGNW7KB006894 Not sequential**Description of Defect :**

Description of the Defect : An oil cooler output port might crack under certain extreme conditions, such as race track usage.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a port failure occurs, the resulting oil leak increases the potential risk of a crash.

Description of the Cause : The existing oil cooler could fail under certain working conditions. One port can fail resulting in an oil leak.

Identification of Any Warning that can Occur : The issue may be visible as a small oil leak. If the leakage is not present the bike can be ridden to the closest dealer at low RPM.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR
NR
Country : NR

Chronology :

- On the 8th of June 2018: Ducati Motor Holding received the first reported case of oil leaking from the oil cooler output port from a European dealer.
- DMH immediately activated an internal investigation on this specific case.
- Two other cases were reported from different countries in Europe during July, and in Switzerland in October 2018, both reporting an oil leak.
- In October 2018: the investigation was finalized at Ducati Motor Holding and the root cause was determined as above.
- On 20th of November 2018: the Ducati Motor Holding internal safety commission determined a worldwide Safety Recall is required.

Description of Remedy :

Description of Remedy Program : An official Ducati dealer will replace the existing oil cooler with a new improved one. This replacement will be carried out free of charge. A Ducati North America Recall Bulletin is scheduled to be published to the Ducati Dealer Network using the established communication process. Owner notification letters are expected to mail within 60 days from submission of this report. The units covered by this recall are under factory warranty.

How Remedy Component Differs from Recalled Component : The latest oil cooler version has an improved design which makes both oil ports stronger.

Identify How/When Recall Condition was Corrected in Production : The same latest design is currently implemented in production.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : DEC 26, 2018 - JAN 02, 2019

Planned Owner Notification Date : JAN 24, 2019 - FEB 01, 2019

* NR - Not Reported