OMB Control No.: 2127-0004

Part 573 Safety Recall Report

18V-827

Manufacturer Name: New Flyer of America Inc.

NHTSA Recall No.: 18V-827

Manufacturer Recall No.: R18-020



Manufacturer Information:

Manufacturer Name: New Flyer of America Inc.

Address: 711 Kernaghan Avenue

Winnipeg, MB Canada 00 R2C3T4

Company phone: 204-224-6706

Population:

Number of potentially involved : 340 Estimated percentage with defect : 40%

Vehicle Information:

Vehicle 1: 2015-2017 New Flyer XD40

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: Diesel 40 Foot Heavy Duty Urban Transit Bus. Recall population of buses to be

inspected based on time period supplier was using suspect parts (1 Jan 2015 to 5 Nov 2018). Suspect product will be identified by specific batch codes on component label.

Production Dates: MAR 27, 2015 - FEB 01, 2018

VIN Range 1: Begin: 5FYD8FV10FC046546 End: 5FYD8FV18HF051964 ✓ Not sequential

Vehicle 2: 2015-2015 New Flyer XD60

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: Diesel 60 Foot Heavy Duty Urban Transit Bus. Recall population of buses to be

inspected based on time period supplier was using suspect parts (1 Jan 2015 to 5 Nov 2018). Suspect product will be identified by specific batch codes on component label.

Production Dates: JUN 17, 2015 - JUL 21, 2015

Vehicle 3: 2015-2015 New Flyer XDE40

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER

Power Train: HYBRID ELECTRIC

Descriptive Information: Diesel-Electric 40 Foot Heavy Duty Urban Transit Bus. Recall population of buses to

be inspected based on time period supplier was using suspect parts (1 Jan 2015 to 5 Nov 2018). Suspect product will be identified by specific batch codes on component

label.

Production Dates: MAR 27, 2015 - MAY 04, 2015

VIN Range 1:Begin: 5FYH8FV17FC046514 End: 5FYH8FV18FC046523 Not sequential

Vehicle 4: 2013-2017 New Flyer XN40

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: CNG/LPG

Descriptive Information: CNG 40 Foot Heavy Duty Urban Transit Bus. Recall population of buses to be

inspected based on time period supplier was using suspect parts (1 Jan 2015 to 5 Nov 2018). Suspect product will be identified by specific batch codes on component label.

Production Dates: JAN 11, 2015 - AUG 04, 2017

VIN Range 1: Begin: 5FYC8FB12DB043909 End: 5FYC8FB07HF050991 ✓ Not sequential

Vehicle 5: 2015-2017 New Flyer XN60

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: CNG/LPG

Descriptive Information: CNG 60 Foot Heavy Duty Urban Transit Bus. Recall population of buses to be

inspected based on time period supplier was using suspect parts (1 Jan 2015 to 5 Nov 2018). Suspect product will be identified by specific batch codes on component label.

Production Dates: JUL 24, 2015 - OCT 17, 2017

VIN Range 1:Begin: 5FYC8YC16FC047405 End: 5FYC8YC1XHB051983 ✓ Not sequential

Description of Defect:

Description of the Defect: Kidde Technologies, Inc. (KTI) has filed an equipment recall with the ODI

related to certain KDS-25 fire extinguishers which are part of an optional fire suppression system installed on some New Flyer buses. The KDS-25 fire extinguisher utilizes an electrically actuated piston actuator, fitted to the extinguisher's control head. Upon system actuation, the piston actuator depresses the extinguisher's valve stem and discharges the extinguisher. KTI has determined that select piston actuator units in certain batches may not have sufficient force to depress the valve stem, resulting in failure to discharge the extinguisher. KTI has identified specific batches of electrical actuators delivered between 1 January 2015 and 5 November 2018 which require replacement. The suspect parts will be identified by specific batch codes on the

component label and be replaced with known good product.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: In the event of an engine fire, if the optional fire suppression system does not

function to extinguish the fire, this would increase the injury risk to first

responders and fire fighters.

Description of the Cause: The electrical actuators from a KTI sub-supplier do not have sufficient

potential energy to ensure the fire bottle valve remains open allowing the fire

retardant to expel from the fire bottle, when an engine fire is detected.

Identification of Any Warning None that can Occur:

Supplier Identification:

Component Manufacturer

Name: Kidde Technologies, Inc. Address: 4200 Airport Dr. NW

Wilson NORTH CAROLINA 27896

Country: United States

Chronology:

On 15 November 2018 New Flyer of America was formally notified by Kidde Technologies, Inc. (KTI) that they had declared an equipment recall with the NHTSA ODI with respect to a component (electrical piston actuator) manufactured by an undisclosed sub-supplier. In that formal communication KTI identified specific part numbers, manufacturing dates and component batch codes, which allowed New Flyer to define a specific vehicle recall population for inspection of this optional system. New Flyer also identified KTI assemblies and kits containing the suspect components which were sold though the aftermarket parts business during that time period.

New Flyer immediately quarantined, inspected and released known good product from both production and aftermarket stock. No bad stock was located, and this optional system is not being installed in current vehicle production.

On 21 November 2018 the New Flyer Safety Committee determined that a vehicle recall should be declared with the NHTSA ODI to ensure the affected vehicle population is inspected and corrected where required.

Description of Remedy:

Description of Remedy Program: KTI will inspect and replace if required, the electrical piston actuators

installed on buses within the recall population at the customer locations with no cost to the owners. KTI will also replace any suspect product

discovered which was sold through the aftermarket at no cost.

How Remedy Component Differs

The suspect electrical piston actuators requiring replacement have specific

from Recalled Component: batch codes (042A/15, 639A/17 and 467A/17) which can be found on the

component label.

Identify How/When Recall Condition KTI confirms that only certified stock would be delivered to New Flyer

was Corrected in Production : after 4 November 2018. This optional system is not currently being

installed in production.

Recall Schedule:

Description of Recall Schedule: Once the sample recall letter format is approved by the ODI, recall letters

will be sent by overnight express delivery.

Planned Dealer Notification Date : NOV 30, 2018 - NOV 30, 2018 Planned Owner Notification Date : NOV 30, 2018 - DEC 07, 2018

* NR - Not Reported