

Part 573 Safety Recall Report

18V-824

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** NOV 26, 2018**NHTSA Recall No. :** 18V-824**Manufacturer Recall No. :** 90L3 / 90L4**Manufacturer Information :**

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 73,545

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Volkswagen Atlas

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Only non keyless entry vehicles affected; these were built with a certain data container where the Key acoustic warning is not coded correctly. Vehicles not included in the recall have either keyless entry or a correct coded Key acoustic warning.

Atlas Vehicle Count: 10109

Production Dates : DEC 22, 2016 - NOV 10, 2018

VIN Range 1 : Begin : 1V2HR2CA6JC500218 End : 1V2GR2CA8KC514926 Not sequential

Vehicle 2 : 2019-2019 Volkswagen Jetta

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Only non keyless entry vehicles affected; these were built with a certain data container where the Key acoustic warning is not coded correctly. Vehicles not included in the recall have either keyless entry or a correct coded Key acoustic warning.

Jetta Vehicle count: 37992

Production Dates : OCT 11, 2017 - NOV 08, 2018

VIN Range 1 : Begin : 3VWCN7BU5KM000130 End : 3VWCB7BU6KM130586 Not sequential

Vehicle 3 : 2018-2019 Volkswagen Tiguan

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Only non keyless entry vehicles affected; these were built with a certain data container where the Key acoustic warning is not coded correctly. Vehicles not included in the recall have either keyless entry or a correct coded Key acoustic warning.

Tiguan Vehicle Count: 25444

Production Dates : MAR 01, 2017 - NOV 08, 2018

VIN Range 1 : Begin : 3VV1B7AX8JM000203 End : 3VV0B7AX3KM042193 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Certain vehicles may not comply with Federal Motor Vehicle Safety Standard (FMVSS) No.114. Theft protection and rollaway prevention.

Due to an incorrectly coded data container, affected vehicles may fail to provide an audible warning in the instrument cluster when the driver opens the door after turning off the ignition and leaving the key in the ignition cylinder.

FMVSS 1 : 114 - Theft protection

FMVSS 2 : NR

Description of the Safety Risk : If there is no audible warning to alert the driver to a key left in the ignition, there is an increased risk of vehicle theft.

Description of the Cause : The incorrect data container was used in production. The bit to enable the warning was not set.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : Volkswagen Group of America

Address : 3800 Hamlin Road
Auburn Hills MICHIGAN 48326

Country : United States

Chronology :

October 25, 2018: Email information received from the NHTSA about a potential noncompliance issue with 2019 model year Volkswagen Jetta vehicles. Analysis was started immediately.

October 31, 2018: The topic was presented to the Volkswagen de Mexico's Pre Product Safety Committee.

Detailed analysis was carried out regarding clear identification of potentially affected vehicles and factories.

November 14, 2018: The topic was presented to both Volkswagen de Mexico's and Volkswagen AG's Product

Safety Committees where the determination of a noncompliance was made and a noncompliance recall decided.

Description of Remedy :

Description of Remedy Program : The instrument cluster in the affected vehicles will be coded correctly with a new data container. This work will be performed at no cost to customers. Volkswagen will not make a reimbursement program available under this recall.

How Remedy Component Differs from Recalled Component : The recall remedy is to correct the coding within the vehicle's BCM so that the new (correct) data container has the key warning enabled. No parts are needed. The difference between remedied modules and non-remedied modules is that the coding in remedied modules will have the key warning enabled

Identify How/When Recall Condition was Corrected in Production : New data containers were introduced in production in CW45, 2018.

Recall Schedule :

Description of Recall Schedule : Dealers and owners - recall notifications will take place on or before January 18, 2019
Planned Dealer Notification Date : JAN 18, 2019 - JAN 18, 2019
Planned Owner Notification Date : JAN 18, 2019 - JAN 18, 2019

* NR - Not Reported