

# Part 573 Safety Recall Report

# 18V-815

**Manufacturer Name :** Autocar, LLC

**Submission Date :** NOV 16, 2018

**NHTSA Recall No. :** 18V-815

**Manufacturer Recall No. :** ACX-1803



## Manufacturer Information :

**Manufacturer Name :** Autocar, LLC

**Address :** 551 S WASHINGTON STREET  
HAGERSTOWN IN 47346

**Company phone :** 765-489-5499

## Population :

**Number of potentially involved :** 761

**Estimated percentage with defect :** 6 %

## Vehicle Information :

**Vehicle 1 :** 2019-2019 Autocar Xpeditor

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** Autocar Xpeditors built from 05/01/2018 to 11/01/2018 at the Center Point, AL manufacturing plant.

**Production Dates :** MAY 01, 2018 - NOV 01, 2018

**VIN Range 1 : Begin :** 5VCACRCE5KC227101 **End :** 5VCACSCE1KC229385  Not sequential

## Description of Defect :

**Description of the Defect :** The Huck fasteners attaching the power steering assist cylinder bracket to the frame rail may not be properly swaged.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the power steering assist cylinder bracket Huck fasteners are not properly swaged the bracket may become loose or possibly detach from the frame rail which could cause an increase in steering effort or loss of steering control, increasing the risk of personal injury or property damage.

**Description of the Cause :** Operator error.

**Identification of Any Warning that can Occur :** Increased steering effort, audible or felt vibrations when turning.

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

10/30/2018: Loose Huck fasteners were found during an underbody quality inspection. 10/31/2018: A mass defect was logged internally to inspect the specific fasteners on all in-house units and a clean point for production established. 11/3/2018: 100% inspection of available units completed. 11/9/2018: Upon review of the available data, Autocar decides to perform a safety recall.

**Description of Remedy :**

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter which will describe the defect and provide instructions for scheduling repair of the vehicle at no cost to the owner.

How Remedy Component Differs from Recalled Component : The hardware will be properly swaged.

Identify How/When Recall Condition was Corrected in Production : Operator training and clean point was established for production.

**Recall Schedule :**

Description of Recall Schedule : Dealer and owner notification will begin 12/19/2018 and end 12/20/2018.

Planned Dealer Notification Date : DEC 19, 2018 - DEC 20, 2018

Planned Owner Notification Date : DEC 19, 2018 - DEC 20, 2018

\* NR - Not Reported