OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 18V-810

Manufacturer Name: Mack Trucks, Inc.
Submission Date: NOV 21, 2018
NHTSA Recall No.: 18V-810
Manufacturer Recall No.: SC0412



#### **Manufacturer Information:**

## **Population:**

Manufacturer Name: Mack Trucks, Inc.

Number of potentially involved: 818 Estimated percentage with defect: 5 %

Address: 2100 Mack Boulevard

PO Box M Allentown PA 18105-5000

Company phone: 610-709-2131

#### **Vehicle Information:**

Vehicle 1: 2019-2019 Mack Granite (GR), LR, and TerraPro (TE)

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: The vehicles selected were based on information (dates and affected part numbers

(PN) supplied by Bridgestone Americas Tire Operations, LLC ("BATO"). Tire models

and part numbers are as follows:

Bridgestone M864 425/65R22.5 Tire (001071 - BATO PN; 23356344 - Mack PN),

Bridgestone M860A 425/65R22.5 Tire (001741 - BATO PN; 22581560),

Bridgestone M854 425/65R22.5 Tire (233670 - BATO PN; 22272880 - Mack PN)

Production Dates: MAY 21, 2018 - OCT 03, 2018

#### **Description of Noncompliance:**

Description of the According to information supplied by Bridgestone Americas Tire Operations,

Noncompliance: LLC ("BATO"), "the subject tires may not comply with Section 6.1.2 (a) of

Federal Motor Vehicle Safety Standard (FMVSS) No. 119."

FMVSS 1: 119 - New pneumatic tires- other than passenger cars

FMVSS 2: NR

Description of the Safety Risk: According to BATO, in the affected tires "there may be a risk of exposure of

steel body cords in the sidewall to the environment, which could lead to deterioration of the cords in that area. If a rapid air loss occurs due to that condition while the vehicle is operating, there may be an increased risk of

crash."

Mack Trucks is not aware of any reports associated with this condition.

Description of the Cause: See According to BATO 573 report (18T011)

The information contained in this report was submitted pursuant to 49 CFR §573

Identification of Any Warning According to BATO, "affected tires may exhibit a bulge in a sidewall blister that can Occur: location. Affected tires already in use may exhibit exposed steel body ply cords and/or rubber cracking in a blister location."

## **Supplier Identification:**

## **Component Manufacturer**

Name: Bridgestone Americas Tire Operations, LL

Address: 200 4th Avenue South

Nashville TENNESSEE 37201

**Country: United States** 

#### **Chronology:**

Sept. 6, 2018 Notification letter received from BATO

Sept. 10, 2018 Information shared with Volvo Group Regulatory Affairs. Investigation opened

Sept. 27, 2018 Updated information on which Volvo Group Companies affected provided to Regulatory Affairs

Oct. 11, 2018 Stop Delivery issued

Oct. 18, 2018 Discussions between BATO and Mack Trucks on logistics of performing the recall

Nov. 1, 2018 Discussions between BATO and Mack Trucks to review draft 573 reports. Further refinement required.

Nov. 14, 2018 Discussions between BATO and Mack Trucks. 573 documents finalized

Nov. 15, 2018 Mack Trucks submits 573 defect report

Nov. 21, 2018 Mack amends report to reflect dealer notification date change to Nov.28, 2018

# **Description of Remedy:**

Description of Remedy Program: Affected vehicles can be presented to BATO or Mack Trucks Service

Centers for the required inspections. Identified suspect tires will be replaced. Pre-notification remedies will be addressed according to Mack

Trucks Reimbursement plan on file with NHTSA.

How Remedy Component Differs 425/65R22.5 Bridgestone M864 DOT Code 2C/A2/3NU DOT Week Year

from Recalled Component: Start 2318 End 2418

425/65R22.5 Bridgestone M860A DOT Code 2C/A2/3VT DOT Week/Year

Start 2518 End 2518

425/65R22.5 Bridgestone M854 DOT Code 2C/A2/3NR DOT Week/Year

Start 2418 End 2518

Identify How/When Recall Condition All suspect DOT/Date code tires were inspected and returned to BATO was Corrected in Production: from our tire mounting facility. Vehicle shipments were stopped until tires

had been inspected and replaced as necessary.

#### **Recall Schedule:**

Description of Recall Schedule: A dealer recall alert will be released by November 19, 2018 to

communicate the recall schedule and responsibilities under the Motor Vehicle Safety Act. Owner Notification letters will be mailed no later than

Dec. 21, 2018. An advanced copy will be submitted to NHTSA for

approval prior to release to owners. Planned Dealer Notification Date: NOV 28, 2018 - NOV 28, 2018

Planned Owner Notification Date: DEC 21, 2018 - DEC 21, 2018

<sup>\*</sup> NR - Not Reported