

Part 573 Safety Recall Report

18V-804

Manufacturer Name : Suzuki Motor of America, Inc.

Submission Date : DEC 11, 2018

NHTSA Recall No. : 18V-804

Manufacturer Recall No. : CZ



Manufacturer Information :

Manufacturer Name : Suzuki Motor of America, Inc.

Address : 3251 East Imperial Highway
Brea CA 92821-6795

Company phone : 714-996-7040

Population :

Number of potentially involved : 18,673

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2012-2013 Suzuki SX4

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : The recall population was determined based on production records. 2012 model year vehicles produced before 9/3/2011 are not included (11,775 vehicles are included). All 2013 model year vehicles are included (6,898 vehicles are included). Supplier inspection data show that vehicles not included in the recall population were equipped with power steering pumps having spool valve/pump body and rotor/side plate clearances that were not at the low end of the specification range.

Production Dates : SEP 03, 2011 - APR 05, 2013

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Under cold start conditions in cold weather conditions, the power steering pump internal pressure may rise, resulting in seizure of the pump.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Seizure of the power steering pump can result in a sudden loss of steering assist, increasing the risk of a crash.

Description of the Cause : Suzuki has not yet identified the root cause of this condition.

Identification of Any Warning NR
that can Occur :

Supplier Identification :**Component Manufacturer**

Name : Hitachi Automotive Systems Steering, Ltd
Address : 2-2-1, Otemachi
Chiyoda-ku, Tokyo, 100-0004 FOREIGN STATES
Country : Japan

Chronology :

The chronology of principal events is attached as a separate document.

Description of Remedy :

Description of Remedy Program : Suzuki has not yet determined a remedy. Suzuki will notify NHTSA through an amended Part 573 report when a remedy has been determined.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Interim notification letters will be mailed initially. Second notification letters will be mailed when Suzuki is ready to provided recall repairs.

Planned Dealer Notification Date : JAN 02, 2019 - JAN 02, 2019

Planned Owner Notification Date : JAN 04, 2019 - JAN 04, 2019

* NR - Not Reported