

Part 573 Safety Recall Report

18V-803

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** NOV 14, 2018**NHTSA Recall No. :** 18V-803**Manufacturer Recall No. :** VW 72H8 / Audi 72H9**Manufacturer Information :****Population :**

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 169

Address : 3800 Hamlin Road

Estimated percentage with defect : 1 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2018-2018 Volkswagen e-Golf

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recalled vehicles were assembled with rear seats manufactured in a specific production period at one supplier. The affected parts and VIN numbers have been clearly identified. Vehicles not included in the recall have received rear seats from different production slots which are not affected.

e-Golf Vehicle count: 5

Production Dates : MAY 22, 2018 - MAY 28, 2018

VIN Range 1 : Begin : WVVPR7AUXJW911885 End : WVVPR7AU5JW911955 Not sequential

Vehicle 2 : 2018-2018 Volkswagen Golf R

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recalled vehicles were assembled with rear seats manufactured in a specific production period at one supplier. The affected parts and VIN numbers have been clearly identified. Vehicles not included in the recall have received rear seats from different production slots which are not affected.

Golf R Vehicle Count: 40

Production Dates : MAY 18, 2018 - AUG 09, 2018

VIN Range 1 : Begin : WVVVF7AU5JW262500 End : WVVVF7AU8JW308059 Not sequential

Vehicle 3 : 2018-2018 Audi A3 Sedan

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recalled vehicles were assembled with rear seats manufactured in a specific

Descriptive Information : production period at one supplier. The affected parts and VIN numbers have been clearly identified. Vehicles not included in the recall have received rear seats from different production slots which are not affected.

A3 Sedan Vehicle Count: 114

Production Dates : JUN 08, 2018 - JUL 11, 2018

VIN Range 1 : Begin : WAUAUGFF5J1085732 End : WAUB8GFF7J1094456 Not sequential

Vehicle 4 : 2018-2018 Audi RS3

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recalled vehicles were assembled with rear seats manufactured in a specific production period at one supplier. The affected parts and VIN numbers have been clearly identified. Vehicles not included in the recall have received rear seats from different production slots which are not affected.

RS3 Vehicle Count: 10

Production Dates : JUN 09, 2018 - JUL 02, 2018

VIN Range 1 : Begin : WUABWGFF6J1908270 End : WUABWGFF9J1908859 Not sequential

Description of Defect :

Description of the Defect : The rear seat head restraint guide sleeves may have been improperly welded to the seat frame structure.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In a crash, there may be an increased risk of injury to vehicle occupants due to the reduced stability of the rear seat head restraints. Volkswagen is not aware of any accidents or injuries relating to this issue.

Description of the Cause : Improper positioning of head restraint guide sleeves in welding process. This may lead to a gap between a head restraint guide sleeve and the seat frame structure, and therefore reduce the stability of the welding connection.

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : Lear Corporation Poland II Sp. z o. o.

Address : Nowa Wieś Legnicka 109

Legnickie Pole FOREIGN STATES 59-241

Country: Poland

Chronology :

Late July/Early August 2018 (CW 31, 2018): Supplier informed VWAG about a potential issue regarding the welding connection of the head restraint guide sleeves. Analysis was started immediately.

September/October 2018: The topic was presented in both the Volkswagen AG and Audi AG Pre-Product Safety Committees and also in both the Volkswagen AG and Audi AG Product Safety Committees. Regular updates were given on progress of tasks. Detailed analysis was carried out regarding affected assembly line, as well as intensive testing to evaluate cause/risks/consequences and clear identification of potentially affected vehicles.

November 07, 2018: The topic was presented in both the Volkswagen and Audi Product Safety Committees where determination of defect was made and a recall decided.

Description of Remedy :

Description of Remedy Program : The welding connection between the rear seat frame and the head restraint guide sleeve will be inspected and, if insufficient welding is found, the rear seat frame will be replaced. This work will be performed free of charge to customers. There will be no reimbursement plan available under this recall.

How Remedy Component Differs from Recalled Component : The remedy component seat frames are from different production slots and fulfill all Volkswagen / Audi Group specifications.
Part numbers of recalled parts: Seat frames with part numbers 5Q0 885 503R, 5Q0 885 504 BP, 5Q0 885 504 BK, 5Q0 885 504 BL (only certain production slots).

Identify How/When Recall Condition was Corrected in Production : The affected seat frames were produced for a limited time in one facility at one supplier. The supplier realized the deviation in CW 31 and stopped delivering affected seat frames immediately. Vehicles built from CW 32 onwards are equipped with seat frames from other production lines and facilities.

Recall Schedule :

Description of Recall Schedule : Dealer and customer notifications are expected to begin on or before January 11, 2019.

Planned Dealer Notification Date : JAN 11, 2019 - JAN 11, 2019

Planned Owner Notification Date : JAN 11, 2019 - JAN 11, 2019

* NR - Not Reported