

Part 573 Safety Recall Report

18V-793

Manufacturer Name : Ducati North America**Submission Date :** JUL 30, 2019**NHTSA Recall No. :** 18V-793**Manufacturer Recall No. :** SRV-RCL-18-005**Manufacturer Information :**

Manufacturer Name : Ducati North America

Address : 448 E. Middlefield Rd

Mountain View CA 94043

Company phone : 719 209 4609

Population :

Number of potentially involved : 1,676

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2019 Ducati SuperSport

Vehicle Type : MOTORCYCLES

Body Style : ALL

Power Train : GAS

Descriptive Information : On-road Sport Motorcycle

Production Dates : JUL 14, 2017 - SEP 09, 2018

VIN Range 1 : Begin : ZDMVABDS8HB000004 End : ZDMVABDS1KB007321 Not sequential**Description of Defect :**

Description of the Defect : As a result of ongoing testing, Ducati has determined that at certain vehicle speeds and engine RPMs, based on gear position, the image in the motorcycles rear-view mirrors can become distorted.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If this visibility reduction occurs, it can result in an increased risk of a crash due to the decreased visibility behind the vehicle.

Description of the Cause : The existing rear-view mirrors could vibrate at certain frequencies and in some specific riding conditions.

If this occurs the reflected images may not be detailed, affecting the rider's visibility rearward. Under these conditions, due to vehicle speed and engine revs, the reflected image is not clearly visible on the rear-view mirrors.

Identification of Any Warning that can Occur : The rider will perceive a less defined image on rear-view mirror.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

- In the month of September 2018, DNA informed DMH about some feedback regarding mirror image clarity.
- During September 2018, DMH investigated the feedback.
- On November 8th, 2018, DMH decided to inform NHTSA and launch a dedicated recall campaign to provide improved design mirrors, in order to update North American units.

Description of Remedy :

Description of Remedy Program : An official Ducati dealer will remove and replace the existing mirrors with the new mirrors. This rework will be carried out free of charge. A Ducati North America Recall Bulletin is scheduled to be published to the Ducati Dealer Network using the established communication process. Owner notification letters are expected to mail within 60 days from submission of this report. All of the subject vehicles covered by this recall are under manufacturers warranty.

How Remedy Component Differs from Recalled Component : The latest version will reduce the rear-view mirror vibration level at certain vehicle speeds and engine RPMs, based on gear position, due to a new and improved design.

Identify How/When Recall Condition was Corrected in Production : The latest version of the rear-view mirrors is currently implemented in production since late October 2018.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified by electronic means within 3 business days of 573 approval. Customer notification is planned for January 2019. Second notifications for owners still in need of this recall, informing them of parts availability, began on July 18, 2019.

Planned Dealer Notification Date : DEC 10, 2018 - DEC 12, 2018

Planned Owner Notification Date : JAN 07, 2019 - JAN 11, 2019

* NR - Not Reported